

# Southwark Council's Parking Permit solution

How to purchase a virtual visitor permit(s).

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# Step-by-step guide on how to purchase virtual visitor permit(s)

## Step 1: Access the new permit solution

Access the new permit system [here](#) and log in.

### Southwark Council Parking Permits

If you had valid permits in our previous permit system, to access your permits in your new account when you first login, please follow the forgot your password link to set up a new password.

Username (this may be your email address) \*

Do not have an account?  
[Register for an account](#)

Password \*

Show Password

[Forgot your password?](#)

[Log in](#)

## Step 2: Select 'Buy visitor permits'

You will be taken to our permit landing page. Please select 'Buy visitor permits' under the heading entitled 'Visitor permits'.

**Your permits**

[View your permits](#)

[See permits you can apply for](#)

**Visitor permits**

[View or change booked visitor permits](#)

[View and book visitor parking permits](#)

[Buy visitor permits](#)

[Previous vouchers](#)

**Your account**

[View or change your details](#)

[Delete your account](#)

### Step 3: Select your permit

You will be taken to a webpage providing all the types of visitor permits you are eligible to apply for. Choose the one you need and select 'Buy now'.

**Description**  
Residents On Street Visitor - All Day

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**Visitor permit type**  
1 Day

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**Maximum number of permits you can buy**  
90

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**Cost**  
£6.70

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**Actions**  
[Buy now](#)

## Step 3: Number of visitor permits required

Enter the number of visitor permits you need and select 'next'.

### Buy visitor permits

Enter the number of visitor permits you want to buy. Once you have bought your permits, you can then book visitor permits for the day/time you need.

Description	Residents On Street Visitor - All Day
Visitor permit type	1 Day
Maximum number of permits you can buy	90
Cost	£6.70

Number of visitor permits \*

[Next](#) [Cancel](#)

## Step 4: Accept terms and conditions

You will be required to read and accept the terms and conditions to proceed. Select Next.

### I accept the terms and conditions

I confirm I understand and accept the terms and conditions \*

[Next](#) [Print the terms and conditions](#) [Cancel](#)

## Step 5: Summary page

Select 'Next'


### Buy visitor permits - Summary

<b>Description</b>	Residents On Street Visitor - All Day
<b>Visitor permit type</b>	1 Day
<b>Cost</b>	£6.70
<b>Number of visitor permits</b>	1
<b>Total cost</b>	£6.70

[Buy now](#) [Cancel](#)

## Step 6: Make payment


Complete all fields on the payment page and select 'Next'.




### Payment details



Permit voucher(s) Residents On Street Visitor - All Day  
£6.70

[Cancel and return](#)

SafeKey     

ProtectBuy  ID Check

#### Credit or Debit Card


    

\* Card Number:

\* Expires End:

Valid From:

Card Security Code:

  [What is this?](#)

#### Cardholder

\* Email Address:

\* Title:  \* First Name:  \* Last Name:

\* Address 1:  Address 2:

\* Town/City:  County:

Postcode:  \* Country:

Telephone Number:  Type:

## Step 7: Application complete

If payment is successful, the following message will appear.

### Payment successful

[Book visitor permits.](#)

## Need help?

The new permit web pages are designed to be simple to use.

We want to do everything we can to ensure the transition is as easy as possible for all residents.

For general information about parking permits, see our [parking](#) and [permits pages](#).

You can also email:

- the on-street parking team at [parking@southwark.gov.uk](mailto:parking@southwark.gov.uk)
- the estates parking team at [estatesparking@southwark.gov.uk](mailto:estatesparking@southwark.gov.uk)