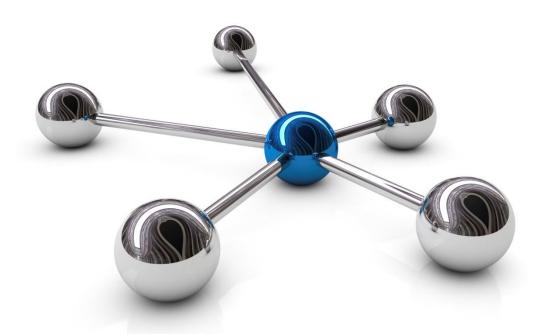
# i-Connect



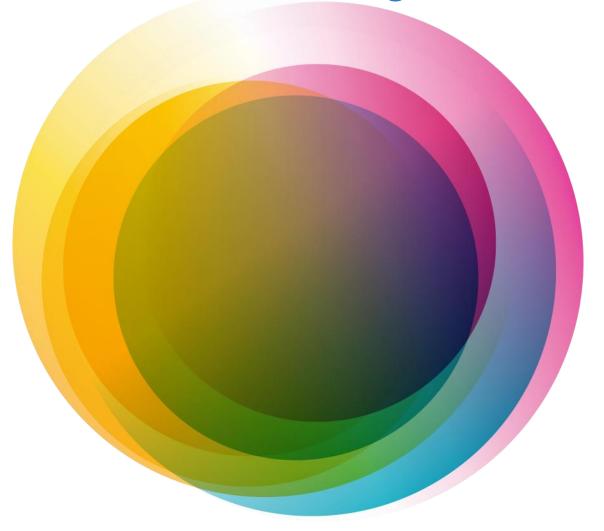


the data exchange solution for the public sector

### agenda

- introductions
- data exchange
  - why accurate data matters
  - how is data currently exchanged?
- what is i-Connect?
  - demonstration
- using the system
  - exercise 1:
    - login to i-Connect
    - select members
  - exercise 2:
    - complete your online return

## session 1 - data exchange



#### why accurate data matters



on time pension payments mean an employee's last contact with their employer is a good experience accurate data for fund valuation results in correct charges being levied on the employers



employees receive correct information on which to make decisions on their pension choices



August 20

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	<sup>31</sup> <b>✓</b>					

annual benefit statements produced on time and accurately

minimise risk of fines or additional charges





reduce effort expended responding to queries about pensions

## game changers



auditors pushing for move to monthly reconciliation of contributions

lowering of tax free contribution limit puts more members at risk



automatic enrolment increased volumes impacting costs



The Pensions Regulator

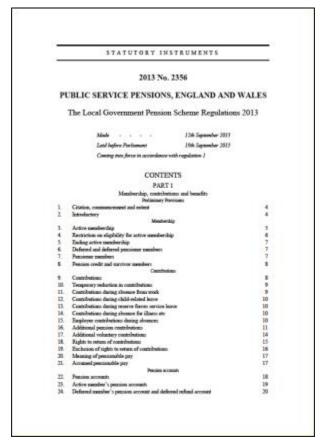
Pensions Regulator data quality targets for active members



CARE schemes require more frequent and accurate data submissions

## CARE – a step change

- CARE a whole new concept Pension Accounts
  - separate records for each job unique ID
  - separate records for main & 50:50 sections
  - pensionable pay redefined
    - LGPS2014 new definitions
    - LGPS2008 retained
  - strict deadlines for supply of information
    - new starters
  - significant fines for non-compliance
  - contribution rate changes per month
  - cumulative pay & contributions



## the regulator calls

#### monitor

- quality of data
  - accuracy
  - completeness

#### review

 regular exercises to evaluate and assess data quality

#### reconcile

- between payroll and pensions
  - starters / leavers
  - addresses

#### records

- complete and accurate records
- uniquely identify scheme member
- robust procedures for exchange of data

### How is data currently exchanged?

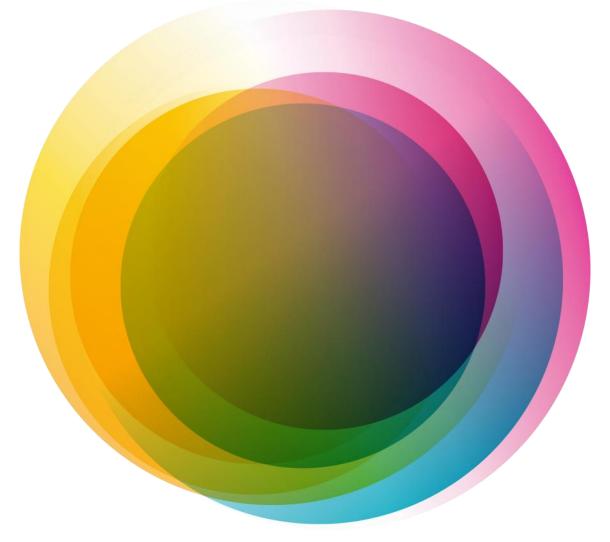


employer provides data

fund processes data

starters & leavers ~ member changes opt-ins & opt-outs ~ contributions hours ~ salary

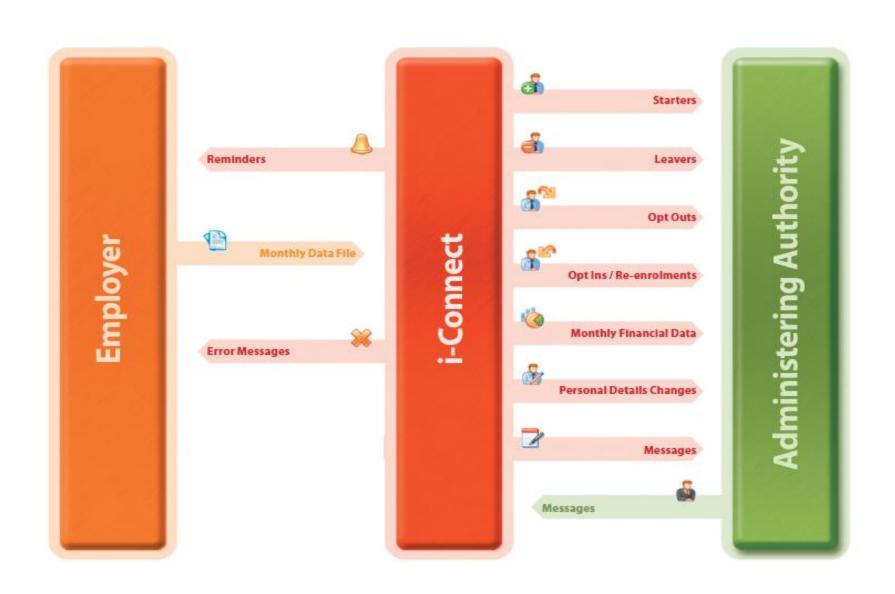
## session 2 – i-Connect



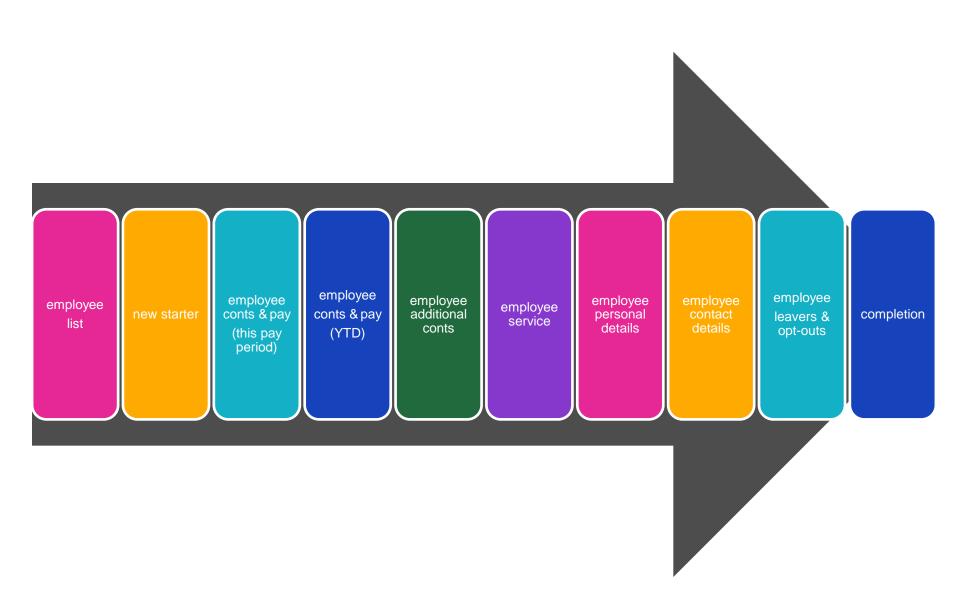
#### What is i-Connect?

- centrally hosted electronic data exchange system
- secure data transfer:
  - https certified website
  - VPN technology used to transfer data to the administering authority
- two methods of uploading data:
  - payroll extract file upload
  - online return

## i-Connect – Payroll Extract File



#### online return





#### online return demonstration

access

- i-Connect URL (<a href="https://app.i-connectdata.co.uk">https://app.i-connectdata.co.uk</a> )
- login
- i-Connect Dashboard

Online Return

- request/select/confirm members
- synchronise member data

Complete Return

- add new starter
- add pay & contributions
- complete return update pension system

#### Benefits of electronic submissions



Improve process & operational efficiency



Eliminate year-end



Reduce risk



Reduce effort on data exchange



Cost reductions

## session 3 - exercises



## training pack

#### you should all have:

- user guide
- username and password sheet
- financial return
- 1 x starter form
- 1 x leaver form

## exercise 1- login

- 1. popup Your Computer
- login to windows with the following Username & Password:
  - login CLDTrainer2
  - password CLDTra1ner2
- 3. login to i-Connect
  - URL <a href="https://app.i-connectdata.co.uk">https://app.i-connectdata.co.uk</a>
  - please see the sheet provided for your i-Connect username and password

https://app.i-connectdata.co.uk

#### exercise 1- login

#### Dashboard



please raise your hand if you can't see the online return icon!

#### exercise 2 – complete your return

perform member selection using your financial return







complete the online return

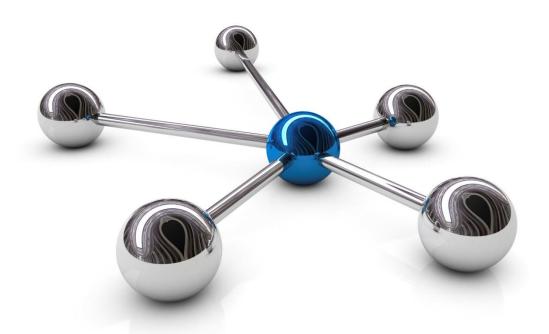


don't forget to process the leaver



# i-Connect





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