M I N U T E S		
Meeting:	Dulwich Area Housing Forum	
Date:	2019	
Time: **Held:**	19:00 Lordship Lane TRA Hall Bew Court Lordship Lane Estate London SE22 8NZ	
	Delegates /Observers *Bill Newman - **BN** (Lordship Lane (Chair)* *Jennifer Bevan - **JBe** (Lordship Lane)* *Mohamed Bounechada - **MB (**Sydenham Hill TRA**)*** *Clifford Cooper - **CC** (Lordship Lane TRA)* *Philippa Kennedy- **PK** (KETRA)* *Chris Chapman – **CCh** (Countisbury TRA)* Elliot Bassy Smith and Byford Brian Smart Smith and Byford Steve Jackson ***Councillors*** *Cllr Andy Simmons - **AS** (College Ward)* *Cllr Catherine Rose – **CR**(* ***Officers*** *Anthony Obaye – R**SO** (Resident Services Officer)* *Carla Bates (Minute taker)* ***Apologies*** *Omolara Daniels– OD (KETRA)*	
	ALL OFFICERS MUST CHECK THE MINUTES AND ADDRESS RELEVANT ACTION POINTS.	

	Minutes	Action
1.	**Introductions, Apologies and Forum Attendance Register**	
1.1	Minutes agreed from 18th November and 13th December proposed by JB seconded by MB	
1.2	JB mentioned that the cleaner's cupboard now had a new lock fitted.	
1.3	Cllr Simmonds wanted the previous minutes to reflect that the council tax can be increased and said there was no extra money for authorities but in areas of sparsity	
2.	**Smith and Byford Update**	
2.1	A brief update given on the boilers which are changed or updated boiled informed forum that the company keeps spare parts and the supplier was located in Scotland. The feedback from forum was good.	
3.	**HRA Rent Setting Agreements**	
3.1	Item 1: last day of reduction from 2016. Noted and agreed but would like to see more money coming into the HRA.	
3.2	**Garages** Additional parking not sure what is meant by this.	BN would enquire further.
3.3	Water supply with garages a query on that BN. MB informed forum he was engaging with the council but the council ceased engaging, he would however keep and eye out in the coming years to see if any increase has been applied.	
3.4	Item 5: needs to be better consulted on. All agreed. Item 6: If the residents are vulnerable resident's home appointments can be arranged by contacting the RSO.	Feed back to Mustapha
4.	**New Homes Delivery**	
4.1	No one sent to talk this through.	

5.	**Resident Involvement Review Report**	
5.1	Forum has not formally been consulted, the whole process has been shabby and panel chosen by officers of the council. Discuss with TRA's and feedback for next meeting	Chair to request an extension via Cllr Simmons
6.	**Managers Report**	
6.1	From November 2018 Performance Key performance areas. Members Enquiries have improved by just under 2% Stage 2 complaints have dropped to within the target under 5% Tenancy management All within target 5 properties recovered from illegal occupancy ABS cases within targets	
7.	**Forward Planning** Invite Ground Maintenance to AHF	
8.	**Report Back** TC HRA reported earlier HOC - No feedback SGTO – No feedback Call Center - no meeting yet	
9.	**AOB** CB mentioned the future fibre digital roll out. handouts given Lordship lane meeting re parking Richard Rochester was to come back wit ha letter.	Chase up with RR.