

Appendix 6 - Movement Plan survey questionnaires

April 2019

Introduction

About the consultation

Three different surveys were used throughout the consultation process. These were:

- Online Consultation Hub survey
- Street survey (shorten version of Consultation Hub survey)
- Young Advisors survey

The Movement Plan consultation ran from November 2018 to February 2019.

Please contact transport@southwark.gov.uk with any questions regarding the data and finding presented in this report.

Consultation report appendices

The consultation results are presented in one summary report and each activity is analysed in depth in each appendix. See below for full list of appendices.

Movement Plan Consultation Report – Summary Report

Appendix 1 – Consultation Hub Analysis

Appendix 2 – Street Surveys Analysis

Appendix 3 – Young Advisors Analysis

Appendix 4 – Over 65s Workshop Report

Appendix 5 – Stakeholder Responses Detailed Summary

Appendix 6 – Surveys Questionnaires

Consultation Hub Questionnaire and Street Surveys

The following is the information that were presented together with the surveys to provide context and background.

Overview

We want to hear your ideas on movement and travel in Southwark. We are developing a Movement Plan that will set the direction for transport planning in Southwark over the next 20 years – this work will influence the roads you use, the routes you take and the places you spend time in. The Movement Plan takes a people-centred approach, putting the people that live in, work in, and visit the borough at the starting point of our journey. This places fairness at the core of our work

Key challenges for the Movement Plan

- Increasing and ageing population
- Increased traffic and congestion
- Low physical activity levels
- Large number of developments in the borough

In this consultation, we are asking you about your experience of moving in the borough, the journeys you make, and the places and spaces you visit. We are also interested to understand what improvement in your streets and public spaces look like to you.

Everyone should benefit from movement, and the freedom to make healthy choices in how they get around. We would like to hear from you!

This consultation is aimed at people who live, work or travel in the borough. If you are representing an organisation or other stakeholder and you would like to give us your suggestions, please contact us via the email address to the right.

Why are we consulting?

We are developing a Movement Plan that will be influential for many years to come. We want to make sure that this really meets the needs and aspirations of people who live, work and travel in Southwark. To do this, we need to hear from you.

Call to action heading

Give us your views

Contact information

Southwark Transport Policy Team

transport@southwark.gov.uk

**Questions marked with “*(Street Surveys)” were asked in the shorter version of the survey in leisure centres and libraries.*

About you	
1	In what capacity are you responding to this consultation? *(Street Surveys)
	<input type="checkbox"/> Live in Southwark <input type="checkbox"/> Student in Southwark <input type="checkbox"/> Local business owner <input type="checkbox"/> Family visitor <input type="checkbox"/> Leisure visitor <input type="checkbox"/> I work here (don't live in Southwark) <input type="checkbox"/> Commutes through Southwark
<input type="checkbox"/>	<input type="checkbox"/> On behalf of a community organisation (please specify)
<input type="checkbox"/>	<input type="checkbox"/> Other (please specify)
Moving in the borough	
2	Select all ways you travel in Southwark at least once a week *(Street Surveys)
	<input type="checkbox"/> Walk <input type="checkbox"/> Run <input type="checkbox"/> Cycle <input type="checkbox"/> Cycle - delivery <input type="checkbox"/> Scooter/Skateboard <input type="checkbox"/> Wheelchair <input type="checkbox"/> Mobility scooter <input type="checkbox"/> Private car –driver/passenger <input type="checkbox"/> Car sharing <input type="checkbox"/> Taxi <input type="checkbox"/> Car/van – for delivery/business <input type="checkbox"/> Powered two wheelers <input type="checkbox"/> Bus <input type="checkbox"/> Train <input type="checkbox"/> Underground/Overground/DLR <input type="checkbox"/> Walking with a pushchair / shopping <input type="checkbox"/> Other

3	Thinking of all ways you move (walking, cycling, driving etc.), what makes moving / travelling in Southwark a positive experience?
	Choose the 5 factors that influence you the most, arrange from 1 – 5, 1 being most positive.
	<ul style="list-style-type: none"> <input type="checkbox"/> Good quality pavement <input type="checkbox"/> Good quality roads <input type="checkbox"/> Feeling safe from crime <input type="checkbox"/> Feeling safe from injury <input type="checkbox"/> Price of travel <input type="checkbox"/> Good travel options <input type="checkbox"/> I know my way around <input type="checkbox"/> Good information <input type="checkbox"/> I see something new on my journey <input type="checkbox"/> Places to stop and rest <input type="checkbox"/> Green spaces <input type="checkbox"/> Good cycle lanes <input type="checkbox"/> The station/stop is close to where I need to go <input type="checkbox"/> I meet people I know <input type="checkbox"/> I feel physically fit <input type="checkbox"/> I can get to the places I need <input type="checkbox"/> I get where I need on time <input type="checkbox"/> The station/stop is close to where I live <input type="checkbox"/> Ease of car parking <input type="checkbox"/> Ease of cycle parking <input type="checkbox"/> I can travel with my child(ren) easily <input type="checkbox"/> Good facilities at destination <input type="checkbox"/> Convenience – I can do multiple things along my journeys (work, shop, etc.) <input type="checkbox"/> Other (please specify)
	<input type="checkbox"/> If you choose other, please specify

4	Thinking of all ways you move (walking, cycling, driving etc.), what makes moving / travelling in Southwark a negative experience?
	Choose the 5 factors that influence you the most, arrange from 1 – 5. 1 being most negative
	<ul style="list-style-type: none"> <input type="checkbox"/> Poor quality of pavement <input type="checkbox"/> Poor quality of road <input type="checkbox"/> Feeling unsafe from crime <input type="checkbox"/> Feeling unsafe from injury <input type="checkbox"/> Expensive to travel <input type="checkbox"/> Poor travel options <input type="checkbox"/> I don't know my way around <input type="checkbox"/> I see the same things along my journeys <input type="checkbox"/> No place to stop and rest <input type="checkbox"/> No green space <input type="checkbox"/> Poor cycle lanes <input type="checkbox"/> Difficult to park my cycle <input type="checkbox"/> The station/stop is far from where I live <input type="checkbox"/> I can't get to the places I need <input type="checkbox"/> I can't get to where I need on time <input type="checkbox"/> Overcrowded public transport <input type="checkbox"/> Overcrowded pavements <input type="checkbox"/> Distance too far <input type="checkbox"/> Lack of physical fitness <input type="checkbox"/> Difficult to travel with child(ren) <input type="checkbox"/> Poor health/illness <input type="checkbox"/> Mental health conditions limits my options <input type="checkbox"/> Too noisy <input type="checkbox"/> Poor air quality <input type="checkbox"/> Lack of facilities at destination <input type="checkbox"/> Difficult to park my car <input type="checkbox"/> No access to bike sharing <input type="checkbox"/> Poor access to safe space to breastfeed <input type="checkbox"/> Poor access to safe and clean toilets <input type="checkbox"/> Difficult to interchange/changing mode of transport <input type="checkbox"/> Poor reliability / difficult estimating journey time <input type="checkbox"/> Other (please specify)
	If you choose other, please specify

Walking	
5.1	How often do you walk for 10 minutes or more? *(Street Surveys)
	<input type="checkbox"/> Every day <input type="checkbox"/> 4-5 times/week <input type="checkbox"/> 2-3 times/week <input type="checkbox"/> Once a week <input type="checkbox"/> Less than once a week
6	Thinking about what you currently experience and what could encourage you to walk more in the future, what features make walking enjoyable to you? *(Street Surveys)
	Choose the 5 factors that influence you the most , arrange from 1 – 5. 1 being most positive.
	<input type="checkbox"/> Place to stop and rest <input type="checkbox"/> Access to toilets <input type="checkbox"/> Streets signs <input type="checkbox"/> Water fountains <input type="checkbox"/> Peaceful and calm places <input type="checkbox"/> Greenery <input type="checkbox"/> I feel safe from injury <input type="checkbox"/> I feel safe from crime <input type="checkbox"/> I know my way around <input type="checkbox"/> Fewer roads to cross <input type="checkbox"/> I can socialise while walking <input type="checkbox"/> Wide pavements <input type="checkbox"/> Something to see <input type="checkbox"/> I can do errands on my way <input type="checkbox"/> Other (please specify)
	If you choose other, please specify
7	There are approximately 300km of roads in the borough, which people can walk on. We want to develop a walking network that helps people walk more in the borough, but we have limited resources to do this. What do you think is the most important thing for us to focus on to help people walk more? *(Street Surveys)
	[free text]

Temporary Road Closures

Timed restrictions or closures of streets to vehicles are not a new approach. Our streets have been regularly closed for street markets since 1880, in the case of East Street Market. More recent forms of timed closures include Play Streets and School Streets.

In addition to continuing to deliver play and school streets, we will explore some of our challenging locations. We will look at how to manage space according to **who** needs it **at what time** – examples could include commuter or station streets and town centres.

8 Do you support the idea of expanding the concept of time-restricted road closures to other locations?

- Yes
- No
- Not sure

9 Where and for what purpose would you like to see/would you benefit from time-restricted street closures?

[free text]

Your local area

10 What town centre/highstreets do you normally/most often visit? *(Street Surveys)

- Elephant & Castle
- Peckham
- Canada Water
- Surrey Quays
- Dulwich Village
- Old Kent Road
- Walworth Road
- Lordship Lane
- Borough High Street
- Tower Bridge Road
- The Blue (Bermondsey)
- Camberwell
- Herne Hill
- Nunhead
- Other

If you chose other, please specify

11	How often do you visit <u>your town</u> centre for following purposes? *(Street Surveys)					
Frequency	Daily	4-6 times a week	1-3 times a week	Weekends only	Few times a month	Never
Purpose						
Commuting						
Leisure						
Shopping /Personal business						
Education						
Work there						
Live there						
Picking up deliveries						
Other (please specify)						

12 What do you like about where you live?

Choose the 5 factors that influence you the most, arrange from 1 – 5. 1 being most positive.

- I like my house/flat
- I know people in my local area
- It is safe
- It is green
- Good public transport accessibility
- I've lived there for long
- I feel at home in the area
- I have a parking place
- Close to parks/green space
- Close to a leisure centre
- Good public transport access during night time
- I do things together with my neighbours such as street parties
- It is busy
- It is quiet
- It is close to shops
- Close to restaurants
- Close to bar/pub

	<input type="checkbox"/> Close to cinema/theatre etc. <input type="checkbox"/> Good transport links <input type="checkbox"/> Reliable public transport access <input type="checkbox"/> Other (please specify)
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	If you chose other, please specify
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Reducing Traffic

The increase in people and jobs in the borough is placing an increased demand on our streets, in turn creating more congestion.

Congestion leads to delay for those using our roads (drivers, bus passengers, cyclists), creates frustration, poor road behaviour, poor air quality as well as noise pollution. Much of the borough suffers from congestion and delay on a daily basis.

Therefore, we propose to maintain a focus on decreasing the number of vehicles on our roads as well as improving their emission standard.

13	Do you agree we should reduce the number of motor vehicles on our roads?
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	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unsure
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Feelings of safety

We know that near misses and minor collisions happen very frequently. They can be a reason why many people do not feel safe to walk and cycle in our streets. We would like to explore better methods to report near misses and collisions

14	Have you been involved in a road collision or near miss in the past year? *(Street Surveys)
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	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unsure
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15	If yes, how were you travelling when it happened? *(Street Surveys)
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	<input type="checkbox"/> Walk <input type="checkbox"/> Run <input type="checkbox"/> Cycle <input type="checkbox"/> Cycle - delivery <input type="checkbox"/> Scooter/Skateboard <input type="checkbox"/> Wheelchair <input type="checkbox"/> Mobility scooter <input type="checkbox"/> Private Car –driver/passenger
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	<input type="checkbox"/> Car sharing <input type="checkbox"/> Taxi <input type="checkbox"/> Car/van – for delivery/business <input type="checkbox"/> Powered two wheelers <input type="checkbox"/> Bus <input type="checkbox"/> Train <input type="checkbox"/> Underground/Overground/DLR <input type="checkbox"/> Walking with a pushchair / shopping <input type="checkbox"/> Other
16	If yes, who did you contact when it happened? *(Street Surveys)
	<input type="checkbox"/> Police <input type="checkbox"/> NHS <input type="checkbox"/> Family/friend <input type="checkbox"/> Insurance company <input type="checkbox"/> Council <input type="checkbox"/> Employer <input type="checkbox"/> No one <input type="checkbox"/> Other (please specify)
17	Did you change your travel behaviour after that? *(Street Surveys)
	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unsure
18	Are there any actions that Southwark could take to help you feel safer in your journeys? *(Street Surveys)
	[Free text]
19	To what extent does a fear of crime influence how, when and where you travel? *(Street Surveys)
	<input type="checkbox"/> Strongly influence, it keeps me from doing and going places I would like to. <input type="checkbox"/> Partly influences, I avoid certain routes or travelling at certain times <input type="checkbox"/> Slightly influences, I keep travelling but it affects my experience <input type="checkbox"/> Not at all, I haven't thought about it <input type="checkbox"/> Not sure
The future	
20	In the delivery of the Movement Plan – how would you like to be engaged in conversations about projects and programmes affecting your local areas? *(Street Surveys)

	<input type="checkbox"/> Online consultation, similar to this <input type="checkbox"/> Telephone surveys <input type="checkbox"/> Via my workplace <input type="checkbox"/> Drop in consultations <input type="checkbox"/> Workshops/Meetings <input type="checkbox"/> Community Council meetings <input type="checkbox"/> I do not want to engage, but to be kept informed. <input type="checkbox"/> Other
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21 When thinking about how you move and travel in Southwark, if you could wish for one thing that would improve your experience, what would it be? *(Street Surveys)

[free text]

More about you

To help us make sure we are reaching all of our communities, please complete the equalities information below. Why do we ask this information? It is important to us that we speak to as many people as we can that reflect the diverse communities in Southwark. This will ensure that everyone's needs are addressed through the plans we develop as a result of this survey.

GDPR: *If you choose to respond you will be giving us permission to process your personal data and you can withdraw your consent at any time by emailing the consultation contact address. Your personal information will only be used by Transport Policy team to process your responses to this survey, and will be securely destroyed after 2 years, however we may keep the anonymised responses to inform other work across the council. If you are concerned about how the council uses your personal data or would like to enquire about the personal information we hold on you, please contact us via dpo@southwark.gov.uk or on 020 7525 5000. More information about your rights is available on our website, or via the Information Commissioner (www.ico.org.uk).*

What is your home postcode? *(Street Surveys)

Age *(Street Surveys)

- Under 16
- 16-17
- 18-24
- 25-34
- 35-44
- 45-54
- 55-64
- 65-74
- 75-84
- 85-94
- 95+

Disability & Health: Are your day-to-day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months? *(Street Surveys)

- Yes, limited a little

- Yes, limited a lot
- No, not limited

Please tick the box or boxes below that best describe the nature of your impairment(s):

- Hearing / Vision (e.g. deaf, partially deaf or hard of hearing; blind or partial sight)
- Physical / Mobility (e.g. wheelchair user, arthritis, multiple sclerosis etc.)
- Mental health (lasting more than a year. e.g. severe depression, schizophrenia etc.)
- Learning difficulties (e.g. dyslexia, dyspraxia etc.)
- Memory problems (e.g. alzheimer's etc.)

What do you consider to be your ethnicity? *(Street Surveys)

- White British
- English
- Scottish
- Welsh
- Northern Irish
- Irish
- Gypsy, Roma or Irish Traveller
- Other European
- Other White
- Black British
- Caribbean
- Nigerian
- Ghanaian
- Sierra Leonean
- Somali
- Other African
- Other Black
- Asian British
- Indian
- Bengali
- Chinese
- Pakistan
- Vietnamese
- Filipino
- Other Asian
- White and Black Caribbean
- White and Black African
- White and Asian
- Other mixed background

Arab
Latin American
Any other ethnicity

Gender Identity *(Street Surveys)

Female
Male
Trans Woman
Trans Man
Genderqueer
Non-binary
Something else
Prefer not to say
If you prefer to use your own term, please specify if you wish:

Sexual orientation *(Street Surveys)

Heterosexual/straight
Lesbian/Gay woman
Gay man
Bi-sexual
Prefer not to say
If you prefer to use your own term, please specific if you wish:

Religion*(Street Surveys)

Christian
Sikh
Hindu
Muslim
Jewish
Buddhist
No religion
Other
If you selected Other, please specific if you wish:

Did you find this consultation clear and easy to complete? *(Street Surveys)

- Very easy
- Easy
- Not sure
- Unclear
- Very unclear

Feedback on the survey

How did you hear about the consultation?

- Facebook
- Twitter
- Word of mouth
- Council website
- Email
- Newspaper
- Newsletter
- Poster/leaflet
- Council meeting
- Southwark Life (magazine)
- Consultation workshop
- Other

Young Advisors Survey

1	Select all the ways you travel more than once a week.
	<ul style="list-style-type: none"><input type="checkbox"/> Walk<input type="checkbox"/> Run<input type="checkbox"/> Bike<input type="checkbox"/> Bus<input type="checkbox"/> Car passenger<input type="checkbox"/> Scooter<input type="checkbox"/> Skateboard<input type="checkbox"/> Moped<input type="checkbox"/> Train<input type="checkbox"/> Underground/Overground /DLR<input type="checkbox"/> Bike sharing (Mo bike, Ofo)<input type="checkbox"/> School bus<input type="checkbox"/> Taxi/Uber<input type="checkbox"/> Other (please specify)
2	Why do you travel this way?
	<ul style="list-style-type: none"><input type="checkbox"/> Price<input type="checkbox"/> Easy/convenient<input type="checkbox"/> Family/friends do it<input type="checkbox"/> I travel with a friend<input type="checkbox"/> Habit (FLAG)<input type="checkbox"/> No other option<input type="checkbox"/> To be healthy<input type="checkbox"/> To feel more fit<input type="checkbox"/> Other (please specify)

3		On average how frequently do you travel to/visit these places?						
		Daily	Weekly	Every 2-4 weeks	Once a week	Monthly	Less frequently	Never
School								
Church/ Faith group								
Youth Club								
Sports activity								
Friends house								
Cinema/ Cultural place								
Leisure Centre								
Park								
Shops								
Highstreets								
Other (please specify)								
4.1	Thinking of a journey you often make, What <u>do you like</u> about it?							
	[Free text]							
4.2	What <u>don't you like</u> about it?							
	[Free text]							
5	How would you describe a typical person who rides a bike?							
	[free text]							
6.1	How often do you do some sort of physical activity/sport?							
	<input type="checkbox"/> Less than a few times a month <input type="checkbox"/> A few times a month <input type="checkbox"/> Every 2 week <input type="checkbox"/> Once a week <input type="checkbox"/> 2-3 days a week <input type="checkbox"/> 4-5 days a week <input type="checkbox"/> Daily							

6.2	What type of physical activity/sport do you do?
	<input type="checkbox"/> Structured competitive activity (football, basketball etc.) <input type="checkbox"/> Creative Sports <input type="checkbox"/> Sport walking <input type="checkbox"/> Regular cycling <input type="checkbox"/> Swimming <input type="checkbox"/> Exercise & fitness training <input type="checkbox"/> Individual pursuit (track cycling) <input type="checkbox"/> Other (please specify)
7	How would you describe a person who takes part in sports activity and/or exercise regularly
	[free text]
8	How does the way you travel and move in Southwark with a parent/carer differ from how you travel with your friends?
	[Free text]
9.1	As children become teenagers we see a large drop in physical activity, potentially impacting on their lives, down the line. In your experience – why do you think this is the case?
	[Free text]
9.2	What do you believe could change this trend to teenagers getting and staying active?
	[Free text]
10	If you could change one thing to improve your experience whilst travelling in Southwark, what would it be?
	[Free text]
About You	
<p>To help us make sure we are reaching all of our communities, please complete the equalities information below. Completing this section is optional.</p> <p>Why do we ask this information? It is important to us that we speak to as many people as we can that reflect the diverse communities in Southwark. This will ensure that everyone's needs are addressed through the plans we develop as a result of this survey.</p>	
What is your home postcode?	
Age	
<input type="checkbox"/> 9-10 <input type="checkbox"/> 11-12 <input type="checkbox"/> 13-14 <input type="checkbox"/> 15-16	

Disability & Health: Are your day-to-day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months?

- Yes, limited a little
- Yes, limited a lot
- No, not limited

Please tick the box or boxes below that best describe the nature of your impairment(s):

- Hearing / Vision (e.g. deaf, partially deaf or hard of hearing; blind or partial sight)
- Physical / Mobility (e.g. wheelchair user, arthritis, multiple sclerosis etc.)
- Mental health (lasting more than a year. e.g. severe depression, schizophrenia etc.)
- Learning difficulties (e.g. dyslexia, dyspraxia etc.)
- Memory problems (e.g. alzheimer's etc.)

What do you consider to be your ethnicity?

- White - British
- White - Irish
- White - Other
- Black - British
- Black - Caribbean
- Black - African
- Black - Other
- Mixed - White and Black Caribbean
- Mixed - White and Black African
- Mixed - White and Asian
- Mixed – Other
- Asian – Indian
- Asian – Pakistani
- Asian – Chinese
- Asian - Other
- Other – Latin American
- Other – Other

Gender reassignment: Is your gender identity the same as the gender you were assigned at birth?

- Yes
- No

Religion

- Christian
- Sikh
- Hindu
- Muslim
- Jewish
- Buddhist
- None
- Other
- If you selected Other, please specific if you wish:

Sex

- Male
- Female
- Prefer not to say

Sexual orientation

- Heterosexual/straight
- Lesbian/Gay woman
- Gay man
- Bi-sexual
- If you prefer to use your own term, please specific if you wish:
- Prefer not to say

Did you find this consultation clear and easy to complete?

- Very easy
- Easy
- Not sure
- Unclear
- Very unclear

