

London Winter Shelter List 2018 – 2019



A range of Winter Shelters (or cold weather shelters) operate in London each winter. Some open just for a week over Christmas, others are open for several months. They vary in size from about 10 to 30-40 spaces, although Crisis at Christmas accommodates several hundred people.

A lot of the shelters listed are organised by local church or faith-based groups and operate in a different church hall or community space each night on a rota basis. Details of the venue for the night are given when someone is offered a place. The shelters are usually staffed by volunteers, offer basic accommodation in communal sleeping areas and provide breakfast and an evening meal. There is not usually a charge for staying in the shelter.

Getting into a winter shelter is usually done on a referral basis and often coordinated by one local organisation. Although they may take referrals directly from homeless individuals or from any agency, there may be an expectation that a referring agency will be responsible for providing ongoing support to the person and helping with their move on.

ABOUT THIS LISTING

This listing will be updated as the winter progresses and more information becomes available about some of the shelters. Please check the Homeless Link Website and download the latest updated version of the winter shelter list.

The winter shelters are listed under the boroughs in which they operate, so some appear more than once. Crisis at Christmas operates a service across London with residential rough sleeper centres open from either 22 or 23 December 2018 until the morning of 30 December.

Some boroughs are not listed at all, Housing Justice may be able to advise on projects that may be operating in these areas - <https://www.housingjustice.org.uk/>

The [Homeless England Directory](#) on the Homeless Link website gives more details of the winter shelters as well as other emergency accommodation, advice and support services for homeless people.

BARKING & DAGENHAM

HOPE 4 BARKING NIGHT SHELTER

Hope 4 Barking Night Shelter operates all year round

Referral emails: h4bdnighshelter@outlook.com

Phone: 07527 192161

Gender: Mixed

Age: 18+

Who can access? Single homeless people sleeping rough in LB Barking & Dagenham.

How to access? Can accept self-referrals

How many spaces are there? 20

What times does the shelter open and close? The shelter opens at 7:30pm each night. Guests must leave by 8am the following morning.

Rules: No alcohol or drugs are allowed on the premises.

BARNET

TOGETHER IN BARNET WINTER SHELTER

Together in Barnet Winter Shelter runs from 8 October 2018 to 5 May 2019

Referral address: c/o Homeless Action in Barnet, 36b Woodhouse Road, N12 0RG

Referral Email: admin@togetherinbarnet.org

Gender: Mixed

Age: 18+

Who can access? Single homeless people sleeping rough in LB Barnet and who are attending the Homeless Action in Barnet Day Centre. Will not accept people who turn up under the influence of drugs and/or alcohol or who display aggressive/violent behaviour.

How to access? Can only accept referrals from Homeless Action in Barnet's Day Centre, agencies in the borough and agencies working with those with a Barnet connection. Guests will need to attend the Day Centre for an assessment before being referred to the shelter.

How many spaces are there? 15 (with 2 emergency places)

What times does the shelter open and close? The shelter opens at 7:30pm with a last admission time of 10pm and a light's out time of 11pm – there will be no re-admission once guests have booked in for the night. Guests must leave by 8:30am the following morning.

Rules: No alcohol, dogs, offensive weapons or smoking allowed inside the shelter buildings. Violent or threatening behaviour will not be tolerated.

BRENT

ASHFORD PLACE

The Ashford Place Assessment Centre operates all year round

Phone: 020 8208 8595

Email: outreach@ashfordplace.org.uk

Gender: Mixed.

Age: 18+

Who can access? Single homeless people with a local connection to Brent. Consideration given to those with no viable homeless provision in their local borough. **How to access?** Please refer to 020 8208 8595. Drop-in is Wednesday 2PM-4PM. A place cannot be guaranteed on the night but accepted clients will be put on a waiting list.

How many spaces are there? 25

What times does the shelter open and close? Shelter is open 24/7, but referrals are only taken between 9am-5pm. Emergency advice is given at all other times by telephone.

Rules: No alcohol, drugs or smoking is allowed in or outside the venues. Aggressive, threatening or violent behaviour is not tolerated and client will be asked to leave.

BROMLEY (Central)

BROMLEY WINTER SHELTER NIGHT SHELTER

Bromley Winter Night Shelter runs from 21 November 2018 to 12 March 2019

Referral address: c/o Bromley Council Homelessness Service, Civic Centre, Bromley BR1 3UH

Referral email: bromleyshelter@gmail.com

Phone: 020 8464 4848 or contact the shelter directly on 07806 602347

Gender: Mixed

Age: 18+

Who can access? Single homeless people; will also accept couples but they must sleep in separate areas. Priority is given to people with a local connection to LB Bromley. Unable to accept arsonists, sex offenders or people with a history of violence.

How to access? Can accept referrals from any agency in the borough. Please contact the Council's Homelessness team for people with a local connection to Bromley or contact the shelter directly for possible other spaces.

Guests must complete an application form and have an interview.

How many spaces are there? 12

What times does the shelter open and close? The shelter opens for admissions from 7.30pm-8.15pm. Beds will be reallocated after 8:30pm. Guests must leave for breakfast by 7am and breakfast will be served at a separate venue which will be open until 10am.

Rules: Violent or threatening behaviour will not be tolerated. People who are intoxicated when they arrive at the shelter will not be admitted.

BROMLEY (North West)

BROMLEY WINTER SHELTER NIGHT SHELTER

Bromley Winter Night Shelter runs from 30 December 2018 to 19 March 2019

Referral address: c/o Bromley Council Homelessness Service, Civic Centre, Bromley BR1 3UH

Referral email: bromleyshelter@gmail.com

Phone: 020 8464 4848 or contact the shelter directly on 07806 602347

Gender: Mixed

Age: 18+

Who can access? Single homeless people; will also accept couples but they must sleep in separate areas. Priority is given to people with a local connection to LB Bromley. Unable to accept arsonists, sex offenders or people with a history of violence.

How to access? Can accept referrals from any agency in the borough. Please contact the Council's Homelessness team for people with a local connection to Bromley or contact the shelter directly for possible other spaces.

Guests must complete an application form and have an interview.

How many spaces are there? 16

What times does the shelter open and close? The shelter opens for admissions from 7.30pm-8.15pm. Beds will be reallocated after 8:30pm. Guests must leave for breakfast by 7am and breakfast will be served at a separate venue which will be open until 10am.

Rules: Violent or threatening behaviour will not be tolerated. People who are intoxicated when they arrive at the shelter will not be admitted.

CAMDEN

C4WS HOMELESS PROJECT NIGHT SHELTER

C4WS runs from 6 November 2018 to 2 April 2019

Phone: 07598 066712

Email: admin@c4wshomelessproject.org

Website: www.c4wshomelessproject.org

Gender: Mixed

Age: 18+

Who can access? Homeless people, including those with a range of support needs. No local connection is required.

How to access? Can only accept referrals from Camden-based agencies with whom C4WS have a signed Service Level Agreement. Please phone to check vacancy details; if there is a vacancy, the referring agency is required to fill out a guest referral form on behalf of their client. If C4WS can accept the guest, the guest will be given directions to the shelter for that evening. Guests should not turn up at the venue without their agency completing a referral first. All spaces must be booked in advance. No direct self-referrals.

How many spaces are there? 16

What times does the shelter open and close? The shelter opens for admissions from 7.30pm with last admissions at 7:45pm. Guests must leave by 8:45am.

Rules: No alcohol is allowed on shelter premises and no smoking inside shelter buildings. Guests must register with welfare manager. Anti-social behaviour will not be tolerated. Guests must accept C4WS ethos and accept terms of stay.

CROYDON

CROYDON CHURCHES FLOATING SHELTER

Croydon Churches Floating Shelter runs from 1 November 2018 to Late March 2019

Phone: 07752 272481

Email: jandibaxter@talktalk.net

Website: www.croydonfloatingshelter.org.uk

Gender: Mixed. There are separate areas available for women.

Age: 18+

Who can access? Single rough sleepers – a local connection to LB Croydon is required. Unable to accept anyone who is aggressive or threatening, or those who are intoxicated when they arrive at the shelter.

How to access? Accept referrals from local agencies via Croydon Reach (020 7870 8855), Croydon SNAP Team (020 8760 5498), Crisis Skylight (020 2848 1700) and Turning Point (0300 128 9288). Please phone daily from 8am-4pm to check vacancies.

How many spaces are there? 14

What times does the shelter open and close? The shelter opens for admissions from 7.30pm with last admissions at 8pm - there will be no re-admission once guests have booked in for the night. Guests must leave by 8am.

Rules: No alcohol is allowed on shelter premises and smoking is only allowed outside shelter buildings. Guests must engage in move-on with referring agency.

EALING

EALING CHURCHES WINTER NIGHT SHELTER

Ealing Churches Winter Night Shelter runs from 25 November 2018 to 31 March 2019

Phone: 07930 378263

Email: office@ecwns.org.uk

Website: <http://www.ecwns.org.uk>

Gender: Mixed. There are separate areas available for women.

Age: 18+

Who can access? Single rough sleepers, will also accept couples but they must sleep in separate areas. Priority is given to people with a local connect to LB Ealing. May be able to arrange for dog sitters but dogs are not allowed onsite.

How to access? Email to check vacancies. Referral form available by email. Interview where possible or referring agencies can share full assessment. Our main referrers are Acton Homeless Concern, St Mungo's and Ealing Soup Kitchen. We do not take self-referrals.

How many spaces are there? 14

What times does the shelter open and close? The shelter opens for admissions from 7.30pm with a curfew of 11pm. Guests must leave by 8:30am.

Rules: No alcohol is allowed on shelter premises and smoking is only allowed outside shelter buildings.

ENFIELD

ENFIELD & HARINGEY HOMELESS RESPITE (ALL PEOPLE ALL PLACES)

Enfield & Haringey Homeless Respite runs from December 2018 to April 2019

Email: info@allpeopleallplaces.org

Website: <http://allpeopleallplaces.org>

Gender: Mixed. Some halls have separate areas available for women.

Age: 18+

Who can access? Homeless people with low - medium support needs, including rough sleepers and those unsustainably housed who want to break the cycle of homelessness and keep to our 'Pathway Plan'. Priority will be given to those with a local connection to Haringey or Enfield, or those who are destitute. People without recourse to public funding are welcome too. "Must want to break the cycle of homelessness."

How to access? Email for all enquiries and we send a referral form by return. We accept referrals from Borough based agencies and most referral points including CAB, Salvation Army. We will accept self-referrals from people who have been unable to access help. The Casework only form is a 2 page form.

How many spaces are there? 12

What times does the shelter open and close? The shelter opens at 7pm for dinner at 7:30pm with last admission at 7:45pm - there will be no re-admission once guests have booked in for the night. Guests must leave at time specified by church, usually 8am- 8:30am.

Rules: We do not work with paedophiles, or those with a repeated history of violence or sex offences. We cannot take arsonists into overnight respite. Those with current addictions will be assessed carefully (managed and reducing methadone is accepted) as will those with higher level or unmanaged mental health needs. No alcohol or drugs on site.

GREENWICH

GREENWICH WINTER NIGHT SHELTER (GWNS)

Greenwich Winter Night Shelter runs from 14th November 2018 to 12th March 2019

Email: gwnsprojectmgr@gmail.com if you have any queries.

Gender: Mixed. There are separate areas available for women.

Age: 18+

Who can access? Homeless men and women with low support needs. Can accept couples, but they must sleep in separate areas. Guests do not need a local connection.

How to access? Can only accept referrals from agreed partner agencies. Each referral must be accepted as appropriate and the availability confirmed by GWNS project worker. Referral form by email - can phone to discuss as necessary.

How many spaces are there? 15

What times does the shelter open and close? The shelter opens for admissions from 7.30pm with last admissions at 8pm - there will be no re-admission once guests have booked in for the night. Guests must leave after breakfast at 8:30am.

Rules: No alcohol or drugs are allowed on the premises and guests who present under the influence of either on arrival will not be allowed in. Smoking is allowed outside only. No dogs or other animals allowed.

HACKNEY

HACKNEY WINTER NIGHT SHELTER

Hackney Winter Night Shelter runs from November 2018 to the End of March 2019

Phone: 0208 533 8308

Email: link@hwns.org.uk

Website: www.hwns.org.uk

Gender: Mixed. There are separate areas available for women.

Age: 18+

Who can access? Single homeless people, including those who are sleeping rough, who have a local connection to LB Hackney.

How to access? Advocacy agency referrals only. Please phone to check vacancy and venue details, leave message if get voicemail. All places must be booked in advance.

How many spaces are there? 25

What times does the shelter open and close? The shelter opens for admissions from 7.30pm Monday-Saturday and from 6:30pm on Sunday - there will be no re-admission once guests have booked in for the night. Guests must leave by 8am.

Rules: No alcohol or drugs allowed on premises. People who are abusive, threatening or disruptive will be asked to leave and may be barred.

HAMMERSMITH & FULHAM

GLASS DOOR NIGHT SHELTERS

The Glass Door Night Shelters run from 5 November 2018 to 7 April 2019

Phone: 020 7351 4948

Email: info@glassdoor.org.uk

Website: www.glassdoor.org.uk

Gender: Mixed. There are separate areas available for women.

Age: 18+

Who can access? Single homeless people who are sleeping rough in West London, including those with arrange of support needs. Can take referrals from other areas of London, space permitting.

How to access? Shelters are open access to anyone can refer in. Phone Mon-Fri 9am-5pm to check venue and vacancies. Waiting list registration can be over the phone or online at: www.glassdoor.org.uk/. Priority given to people who stayed the previous night.

How many spaces are there? 35 spaces.

What times does the shelter open and close? Must arrive at the shelter venues by 8pm there will be no re-admission once guests have booked in for the night. Guests must leave by 7am.

Rules: No alcohol or drugs allowed in or outside the venues. No smoking inside the venues. Anti- social behaviour not tolerated.

HARINGEY

ENFIELD & HARINGEY HOMELESS RESPITE (ALL PEOPLE ALL PLACES)

Enfield & Haringey Homeless Respite runs from December 2018 to April 2019.

Email: info@allpeopleallplaces.org

Website: <http://allpeopleallplaces.org>

Gender: Mixed. Some halls have separate areas available for women.

Age: 18+

Who can access? Homeless people with low - medium support needs, including rough sleepers and those unsustainably housed who want to break the cycle of homelessness and keep to our 'Pathway Plan'. Priority will be given to those with a local connection to Haringey or Enfield, or those who are destitute. People without recourse to public funding are welcome too. "Must want to break the cycle of homelessness."

How to access? Email for all enquiries and we send a referral form by return. We accept referrals from Borough based agencies and most referral points including CAB, Salvation Army. We will accept self-referrals from people who have been unable to access help. The Casework only form is a 2 page form.

How many spaces are there? 12

What times does the shelter open and close? The shelter opens at 7pm for dinner at 7:30pm with last admission at 7:45pm - there will be no re-admission once guests have booked in for the night. Guests must leave at time specified by church, usually 8am- 8:30am.

Rules: We do not work with paedophiles, or those with a repeated history of violence or sex offences. We cannot take arsonists into overnight respite. Those with current addictions will be assessed carefully (managed and reducing methadone is accepted) as will those with higher level or unmanaged mental health needs. No alcohol or drugs on site.

HARROW

FIRM FOUNDATION WINTER NIGHT SHELTER

Firm Foundation Winter Night Shelter runs from the 30th of December for MALE ONLY and MIXED from the 1st January 2019 to 31st of March 2019

Email: fdp@firmfoundation.org.uk

Website: <http://firmfoundation.org.uk>

Gender: Men and women. Women stay overnight in a separate building.

Age: 18+

Who can access? Rough sleepers, people without recourse to public funds and asylum seekers. Priority to those with proven local connection to Harrow.

How to access? Can accept referrals from recognised homelessness agencies only.

How many spaces are there? 20 (15 male beds, 5 female beds)

What times does the shelter open and close? The shelter is open from 9pm. Guests must leave by 7:30am.

Rules: No alcohol is allowed on premises. Smoking is allowed only in designated outside smoking areas.

HAVERING

HOPE 4 HAVERING SHELTER

Hope 4 Havering operates All Year Round

Phone: 07488915305, 01708226972

Email: contact@hope4havering.org

Website: www.hope4havering.org/catalyst-night-shelter/

Gender: Mixed

Age: 18+

Who can access? Rough sleepers and homeless people with a connection to LB Havering - will also accept couples but they must sleep in separate areas.

How to access? Can accept self-referrals and referrals from any agency, including prison and probation services. Please contact the project to arrange a meeting. Application forms. Require details of any police records. Will not accept sex offenders, arsonists, and people with a history of violence.

How many spaces are there? 20

What times does the shelter open and close? Guests should arrive at 7.30pm each evening. Lights out 10pm-11pm. Guests must leave premises by 7.30am-8am.

Rules: No drugs or alcohol are allowed on the premises. Smoking is allowed in designated areas only.

HILLINGDON

HILLINGDON WINTER SHELTER

The Hillingdon Winter Shelter will be operating from January 2019 to March 2019. Shelter Details to be confirmed soon.

Please continue to check the Homeless Link website for the latest updated versions of the winter shelter list.

HOUNSLOW

THE SHELTER PROJECT HOUNSLOW (TSPH)

The shelter Project Hounslow will be opening in January 2019. Shelter Details to be confirmed.

Please continue to check the Homeless Link website for the latest updated versions of the winter shelter list.

ISLINGTON

CARIS ISLINGTON CHURCHES COLD WEATHER SHELTER

The Caris Islington Churches Cold Weather Shelter is open from 1 January 2019 to 31 March 2019

Phone: 07913 020738

Email: iccws@hotmail.co.uk

Website: www.carisislington.org

Gender: Mixed; all venues include a separate area for women.

Age: 18+

Who can access? Rough sleepers and single homeless people. Priority is given to those with a connection to LB Islington. Will not accept people with high support needs or those assessed as high risk.

How to access? All places must be booked in advance via referring agencies; there are no self-referrals. Please phone first to check availability. The referring agency is required to fill out a guest referral form on behalf of their client and email it to iccws@hotmail.co.uk. If the guest can be accepted, the project manager will give further instructions/directions.

How many spaces are there? 15

What times does the shelter open and close? Guests should arrive at 7.30pm each evening with a last admission time of 8pm. Guests must leave premises by 8:30am.

Rules: No drugs, alcohol, smoking or pets are allowed on the premises. Violence or anti-social behavior will not be tolerated. A guest agreement must be signed.

KENSINGTON & CHELSEA

GLASS DOOR NIGHT SHELTERS

The Glass Door Night Shelters run from 5 November 2018 to 7 April 2019

Phone: 020 7351 4948

Email: info@glassdoor.org.uk

Website: www.glassdoor.org.uk

Gender: Mixed. There are separate areas available for women.

Age: 18+

Who can access? Single homeless people who are sleeping rough in West London, including those with arrange of support needs. Can take referrals from other areas of London, space permitting. Will not accept people exhibiting abusive behaviour, people with a history of arson or violence, or people with high support needs around substance use or mental health who are not linked into appropriate services.

How to access? Shelters are open access to anyone can refer in. Phone Mon-Fri 9am-5pm to check venue and vacancies. Waiting list registration can be over the phone or online at: www.glassdoor.org.uk/. Priority given to people who stayed the previous night.

How many spaces are there? 35 spaces.

What times does the shelter open and close? Must arrive at the shelter venues by 8pm there will be no re- admission once guests have booked in for the night. Guests must leave by 7am.

Rules: No alcohol or drugs allowed in or outside the venues. No smoking inside the venues. Anti- social behaviour not tolerated.

KINGSTON UPON THAMES

THE HAVEN

The Haven Winter Shelter runs from 24 September 2018 until 31st January 2019

Phone: 020 8255 7400

Website: <https://www.kcah.org.uk/>

Gender: Mixed. There are separate areas available for women.

Age: 18+

Who can access? Single homeless people who are rough sleeping or homeless who have a local connection to Kingston upon Thames. The Haven is an open access shelter and can accept those who have a range of support needs, including substance misuse.

How to access? Anyone wishing to register should attend KCAH's housing advice sessions Mon-Fri 10am-1pm.

How many spaces are there? 30

What times does the shelter open and close? Must arrive at the shelter venues by 8pm. Guests must leave by 7.30am.

Rules: No alcohol or drugs allowed in or outside the venues. No smoking inside the venues. Anti- social behaviour not tolerated. The Shelter will not tolerate those who are exhibiting violent or threatening behaviour.

KINGSTON CHURCHES WINTER NIGHT SHELTER

Kingston Churches Winter Night Shelter runs from 1st Feb 2019 to 31st March 2019

Phone: 020 8255 7400

Website: <https://www.kcah.org.uk/>

Gender: Mixed. There are separate areas available for women.

Age: 18+

Who can access? Single homeless people who are rough sleeping or homeless who have a local connection to Kingston upon Thames.

How to access? Anyone wishing to register should attend KCAH's housing advice sessions Mon-Fri 10am-1pm.

How many spaces are there? 12

What times does the shelter open and close? Must arrive at the shelter venues by 8pm. Guests must leave by 7.30am.

Rules: No alcohol or drugs allowed in or outside the venues. No smoking inside the venues. Anti- social behaviour not tolerated.

JOEL COMMUNITY NIGHT SHELTER

The Joel Community runs a year round Night Shelter

Phone: 07834 577 649

Website: www.ioelcommunity.org

Gender: Male and Female

Age: 18+

Who can access? Single homeless people who are rough sleeping or homeless

How to access? Agency referral only. Our preferred referral agency is [KCAH](#)

How many spaces are there? 17, 13 male and 4 female

What times does the shelter open and close? Registered guests arrive between 6.30pm-7.30pm. Guests must leave by 9.30am most mornings.

Rules: We are a dry shelter and as such will not accept anyone under the influence of alcohol or drugs. Smoking is permitted in the designated courtyard. Joel Night Shelter will not tolerate violent, intimidating or threatening behaviour. All new guests are expected to sign a Guest Agreement which outlines our rules.

LAMBETH

THE ROBES PROJECT

The Robes Project is open from 5 November 2018 to 14 April 2019

Phone: 020 7407 5623

Email: rob.es.admin@rob.es.org.uk

Website: www.rob.es.org.uk

Gender: Mixed. Most venues have separate areas available for women.

Age: 18+

Who can access? Homeless people with low to medium support needs. Priority for those who would otherwise be rough sleeping.

How to access? Can ONLY accept referrals from partner agencies. These are The Manna Society, Spires, Ace of Clubs, Shelter, The Big Issue, Webber Street Day Centre, Crisis Skylight, Southwark Day Centre for Asylum Seekers, Southwark SPOT, Lambeth Safer Streets team.

How many spaces are there? Up to 35 per night at one shelter serving both Lambeth and Southwark.

What times does the shelter open and close? Shelter opens 7pm. Last admission 8pm. No re-admission once booked in. Guests must leave by 8am.

Rules: No alcohol, drugs or smoking allowed. If rules are broken guest will lose their place. Violent or aggressive behaviour not tolerated and will result in a ban.

LEWISHAM

999 CLUB NIGHT SHELTER

The 999 Club Winter Night Shelter will be open from 24 September 2018 to the 31 of March 2019 (Period maybe extended, dependent on funding).

Phone: 020 8694 5797 ext 209

Email: nightshleter@999club.org

Website: <http://999club.org/our-services/winter-night-shelter/>

Gender: Mixed. There are separate areas available for women.

Age: 18+

Who can access? Single homeless people with a local connection to LB Lewisham.

How to access? People may approach Bench Outreach, the Jericho Road Project or Deptford Reach for referrals. People may also self-refer via the 999 Club Gateway (from Monday to Friday between 09:00 and 12:00).

How many spaces are there? 30

What times does the shelter open and close? Must arrive at the shelter venues by 8pm there will be no re- admission once guests have booked in for the night. Guests must leave by 8am.

Rules: No alcohol or drugs allowed in or outside the venues. No smoking inside the venues. Anti- social behaviour not tolerated.

MERTON

MERTON WINTER NIGHT SHELTER

The Merton Winter Night Shelter is open from 26 November 2018 to 11 March 2019

Phone: 020 8544 6697

Email: mertonnightshelter@gmail.com

Website: <http://www.ymcalsw.org/home/our-services/accommodation/winter-night-shelters/>

Gender: Mixed. There are separate areas available for women where possible.

Age: 18+

Who can access? Homeless people with low to medium support needs.

How to access? Shelters are open access to anyone can refer in. Referrals can come via the Faith in Action Homeless Project and by online referral form at <http://www.ymcalsw.org>

How many spaces are there? 12

What times does the shelter open and close? The shelter opens at 6:30pm and guests must arrive at the shelter venues by 8pm. Guests must leave by 8:30am.

Rules: Must sign guest agreement outlining house rules.

NEWHAM

NEWWAY

The NewWay Winter Night Shelter is open from 1 October 2018 to the 30 April 2019

Phone: 07772 604 222

Email: jonny@newwayproject.org

Website: www.NEWwayproject.org

Gender: Mixed. Separate areas for women where possible.

Age: 18+

Who can access? Street homeless and those at immediate risk of rough sleeping. Must have a local connection with Newham.

How to access? All referrals come through Newham Council's Street Population Outreach Team.

How many spaces are there? 15

What times does the shelter open and close? The shelter opens at 7:30pm. Guests must leave by 8:30am.

Rules: No alcohol or drugs allowed on the premises. Must sign guest agreement outlining house rules.

REDBRIDGE

SALVATION ARMY REDBRIDGE COLD WEATHER SHELTER

The Salvation Army Redbridge Night Shelter is open from 12 November 2018 to summer 2019

Website: <http://www.salvationarmy.org.uk/cold-weather-centre>

Gender: Mixed.

Age: 18+

Who can access? Homeless people.

How to access? All referrals must be verified rough sleepers registered at Welcome Project in Ilford, phone 0208 514 3283.

How many spaces are there? 28

What times does the shelter open and close? The shelter opens at 8pm – there will be no readmission once guests are let in. Guests must leave by 7am.

Rules: No alcohol or drugs allowed on the premises. Must sign guest agreement outlining house rules.

RICHMOND

GLASS DOOR NIGHT SHELTER

Glass Door Night Shelter Richmond is open from 5 November 2018 to the 7 April 2019

Telephone: 020 7351 4948

Referral Email: info@glassdoor.org.uk

Website: www.glassdoor.org.uk/howtoaccessournightshelters

Age: 18+

Gender: Mixed. There are separate areas available for women

Who can access?: Single homeless people sleeping rough in West London, including those with a range of support needs. Can take referrals from other areas of London, space permitting.

How to access: Shelters are open access to anyone can refer in. Phone Mon-Fri 9am-5pm to check venue and vacancies. Waiting list registration can be over the phone or online at: www.glassdoor.org.uk/howtoaccessournightshelters. Priority given to people who stayed the previous night. Must arrive at venue before 8pm. To join the waiting list an individual must be contactable by phone or through an agency.

How many spaces are there? 30

Rules: No alcohol or drugs allowed in or around the premises. No smoking allowed inside. Anti-social behavior is not tolerated.

SOUTHWARK

THE ROBES PROJECT

The Robes Project is open from 5 November 2018 to the 14 April 2019

Phone: 020 7407 5623

Email: robes.admin@robes.org.uk

Website: www.robes.org.uk

Gender: Mixed. Most venues have separate areas available for women.

Age: 18+

Who can access? Homeless people with low to medium support needs. Priority for those who would otherwise be rough sleeping.

How to access? Can ONLY accept referrals from partner agencies. These are The Manna Society, Spires, Ace of Clubs, Shelter, Big Issue, Webber Street Day Centre, Crisis Skylight, Southwark Day Centre for Asylum Seekers, Southwark SPOT, Lambeth Safer Streets team.

How many spaces are there? Up to 35 per night at one shelter serving both Lambeth and Southwark.

What times does the shelter open and close? Shelter opens 7pm. Last admission 8pm. No re-admission once booked in. Guests must leave by 8am.

Rules: No alcohol, drugs or smoking allowed. If rules are broken guest will lose their place. Violent or aggressive behaviour not tolerated and will result in a ban.

TOWER HAMLETS

GROWTH

The GrowTH Project is open from 1 November 2018 to 1 June 2019

Email: info@thisisgrowth.org

Website: www.thisisgrowth.org

Gender: Mixed.

Age: 18+

Who can access? People who are street homeless and those at immediate risk of rough sleeping. Do not accept people with high support needs. No local connection required.

How to access? Referrals are only taken from the following agencies (all based in Tower Hamlets): Whitechapel Mission, Health E1, Crisis Skylight, Praxis, Spitalfields Crypt Trust, Look Ahead, Providence Row, Tower Hamlets Community Intervention Service and The Prince's Trust.

How many spaces are there? 15

What times does the shelter open and close? Guests must arrive at the shelter at 7pm for a 7:30pm entrance.

Rules: No drugs or alcohol allowed on the premises. Guests must not arrive under the influence of drugs or alcohol. Guests must sign an agreement beforehand.

WALTHAM FOREST

FOREST CHURCHES WINTER SHELTER

The Forest Churches Winter Shelter is open from 1 November 2018 to 31 March 2019

Email: casework@forestnightshelter.org.uk

Telephone: 07739 870411

Website: <http://www.forestnightshelter.org.uk/>

Gender: Mixed.

Age: 18+

Who can access? Street homeless men and women sleeping rough who have a Waltham Forest connection. Separate area for women.

How to access? Accept referrals via 2 local centres: St Mungo's Hub, Forest YMCA, 640 Forest Road, Walthamstow, E17 3DZ. Monday to Thursday 10-4 Friday 10- 2 and Waltham Forest Housing. Cedar Wood House, 2D Fulbourne Road, Walthamstow, E17. Accept self-referrals, call number above, before 3pm Mon-Fri. Referral form should be completed before 3 pm, can be downloaded from website.

How many spaces are there? 30

What times does the shelter open and close? Guests must arrive at the shelter by 8:00pm and leave after breakfast by 7.30am.

Rules: No alcohol or smoking allowed on the premises. Violent or threatening behaviour not tolerated.

WANDSWORTH

GLASS DOOR NIGHT SHELTERS

The Glass Door Night Shelters run from 5 November 2018 to 7 April 2019

Phone: 020 7351 4948

Email: info@glassdoor.org.uk

Website: www.glassdoor.org.uk

Gender: Mixed. There are separate areas available for women.

Age: 18+

Who can access? Single homeless people who are sleeping rough in West London, including those with arrange of support needs. Can take referrals from other areas of London, space permitting. Will not accept people exhibiting abusive behaviour, people with a history of arson or violence, or people with high support needs around substance use or mental health who are not linked into appropriate services.

How to access? Shelters are open access to anyone can refer in. Phone Mon-Fri 9am-5pm to check venue and vacancies. Waiting list registration can be over the phone or online at: www.glassdoor.org.uk/. Priority given to people who stayed the previous night.

How many spaces are there? 30 spaces.

What times does the shelter open and close? Must arrive at the shelter venues by 8pm there will be no re- admission once guests have booked in for the night. Guests must leave by 7am.

Rules: No alcohol or drugs allowed in or outside the venues. No smoking inside the venues. Anti- social behaviour not tolerated.

WESTMINSTER

WLM NIGHT SHELTER

The Winter Shelters run from 1 October 2018 to 31 May 2019

Phone: 020 7569 5900

Website: <http://www.wlm.org.uk/what-we-do/westminster-night-shelter>

Gender: Mixed. There are separate areas available for women.

Age: 25+

Who can access? Homeless men and women with low support needs. Cannot accept couples. Do not need a local connection to Westminster.

How to access? Only by presenting at WLM Seymour Place at 136 Seymour Place W1H 1NT at 9am on weekdays and asking for a registration and assessment appointment. Guests are referred with low support and with move-on plans and must be part of Seymour Place as there are no external referrals, the procedure is completely in-house.

How many spaces are there? 15

What times does the shelter open and close? The shelter will open at 7pm with last admission time of 9pm - there will be no re-admission once guests have booked in for the night. Guests must leave by 7.30am.

Rules: No alcohol or drugs are allowed in or outside the venues. No smoking inside the venues. Anti- social behaviour will not be tolerated.