




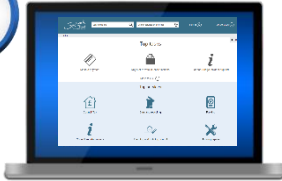


Can we help with your care and support needs?

	<p>We would like to support everyone, but:</p> <ul style="list-style-type: none"> • a lot of people ask us for help 																						
	<ul style="list-style-type: none"> • we do not have enough money to pay for all their support. 																						
	<p>We can help you if you qualify for support under the Care Act.</p>																						
	<p>For more information go to our working out if we can help with your care and support for a long time section on this page.</p>																						
 <table border="1" data-bbox="422 1736 542 1892"> <thead> <tr> <th colspan="2">Needs</th> </tr> </thead> <tbody> <tr> <td>1</td> <td><input checked="" type="checkbox"/></td> </tr> <tr> <td>2</td> <td><input checked="" type="checkbox"/></td> </tr> <tr> <td>3</td> <td><input checked="" type="checkbox"/></td> </tr> <tr> <td>4</td> <td><input checked="" type="checkbox"/></td> </tr> <tr> <td>5</td> <td><input checked="" type="checkbox"/></td> </tr> <tr> <td>6</td> <td><input checked="" type="checkbox"/></td> </tr> <tr> <td>7</td> <td><input checked="" type="checkbox"/></td> </tr> <tr> <td>8</td> <td><input checked="" type="checkbox"/></td> </tr> <tr> <td>9</td> <td><input checked="" type="checkbox"/></td> </tr> <tr> <td>10</td> <td><input checked="" type="checkbox"/></td> </tr> </tbody> </table>	Needs		1	<input checked="" type="checkbox"/>	2	<input checked="" type="checkbox"/>	3	<input checked="" type="checkbox"/>	4	<input checked="" type="checkbox"/>	5	<input checked="" type="checkbox"/>	6	<input checked="" type="checkbox"/>	7	<input checked="" type="checkbox"/>	8	<input checked="" type="checkbox"/>	9	<input checked="" type="checkbox"/>	10	<input checked="" type="checkbox"/>	<p>We will carry out an assessment to find out if you can get support.</p>
Needs																							
1	<input checked="" type="checkbox"/>																						
2	<input checked="" type="checkbox"/>																						
3	<input checked="" type="checkbox"/>																						
4	<input checked="" type="checkbox"/>																						
5	<input checked="" type="checkbox"/>																						
6	<input checked="" type="checkbox"/>																						
7	<input checked="" type="checkbox"/>																						
8	<input checked="" type="checkbox"/>																						
9	<input checked="" type="checkbox"/>																						
10	<input checked="" type="checkbox"/>																						



You may still need to pay for your care



You can get advice and support without an assessment, go to our [support and activities page](#).



[Equipment and gadgets](#) like this **memo minder** may help you to live more independently at home and in the community.



What are needs assessments?



We can provide information, advice and support about care and support before you get an **assessment**.



And tell you about local services that can help you.



If you appear to have care and support needs, we will complete an **assessment** if you would like this as soon as we can.



Your family and friends can take part in your **assessment** too.



If you do not have friends or family we can get you an **advocate** (see our page [‘independent support’](#)) to support your **assessment**.



After the **assessment** we will write your **Care and Support Plan** with you.



We will also find out if you could [pay for your care](#).



It is likely that you will have to pay for your care and support



A **financial assessment** will tell us if we can help you with the cost of your care.



For more information on how we can help, see [how we can support you](#)



You may not be able to carry out daily tasks if you are not well or disabled.



Support for a short time, called [rehabilitation and reablement](#) may help too.



An occupational therapist may visit you at home to show you to make daily tasks such as washing or washing up easier, using equipment.










We want you to live independently at home for as long as possible.










For more information on how we can help go to our [How We Can Support You page](#)



Working out if we can help with your care and support for a long time

	<p>The Care Act tells us who can get care and support.</p>
	<p>For more information click on the links below:</p>
	<p>How adults qualify for care and support through the Care Act 2014 by the Social Care Institute for Excellence</p>
	<p>Using the Care Act by the Department of Health</p>
	<p>Other help if we cannot provide care and support</p> <p>If you do not qualify for support under the Care Act,</p>
	<p>we can provide information and advice to help you to live independently at home.</p>
	<p>Local services can also help. Go to: our support and activities section</p>

 <p>Needs</p> <table border="1"><tr><td>1</td><td>2</td><td>3</td><td>4</td><td>5</td><td>6</td></tr><tr><td>7</td><td>8</td><td>9</td><td>10</td><td></td><td></td></tr></table>	1	2	3	4	5	6	7	8	9	10			<p>How do I get a needs assessment?</p> <p>Needs assessments are carried out by Adult Social Care:</p>
1	2	3	4	5	6								
7	8	9	10										
	<p>Older people or people with physical disabilities who are 18 years+:</p>												
	<p>Call 020 7525 3324</p>												
	<p>Email: OPPDContactteam@southwark.gov.uk</p>												
	<p>People affected by mental health problems:</p>												
	<p>Call 020 3751 9684</p>												
	<p>Email: southwarkhub@together-uk.org</p>												



Write to:
Thames Reach Employment Academy
29 Peckham Road
SE5 8UA



People affected by learning disabilities



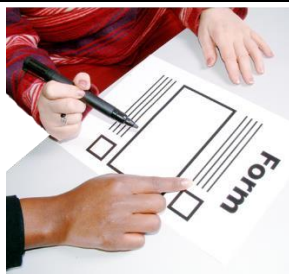
Call **020 7525 2333**

Email:
learningdisabilitiesduty@southwark.gov.uk



Young people moving from children's to adult services

Call **020 7525 2333**



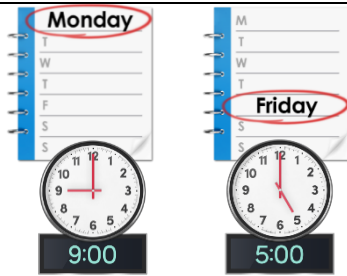
Organisations making a referral

If you work for an organisation please complete the [Referral Form](#) (docx, 55kb)

	<h2>Get in touch</h2> <p>We will reply to your emails as quickly as we can during the day.</p>
	<p>We will replay to emails sent over the weekend on Monday, but not Bank holiday Mondays.</p>
	<p>When you contact us we will:</p> <ul style="list-style-type: none"> • give you information and advice about local services
	<ul style="list-style-type: none"> • suggest you contact another organisation if we cannot help you
	<ul style="list-style-type: none"> • send your details to the right team
	<ul style="list-style-type: none"> • make an appointment so that we can find out more about you

OPEN

When are we open?



Monday to Friday, from 9am to 5pm



Closed on Saturdays and Sundays



You can call **020 7525 5000** from 5pm to 9am. But only in an emergency