

## Working together to prevent homelessness in Southwark: Summary report

This report was created on Wednesday 08 August 2018 at 14:36.

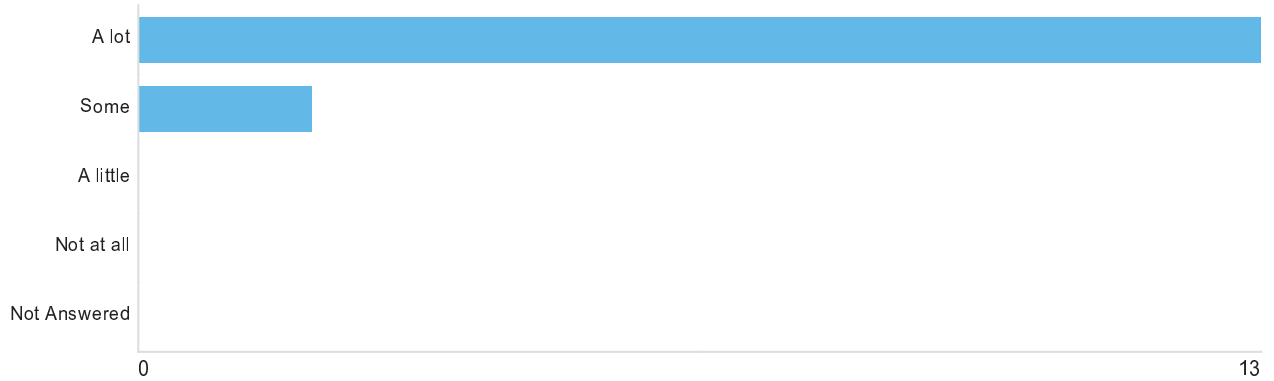
The consultation ran from 21/06/2018 to 02/08/2018.

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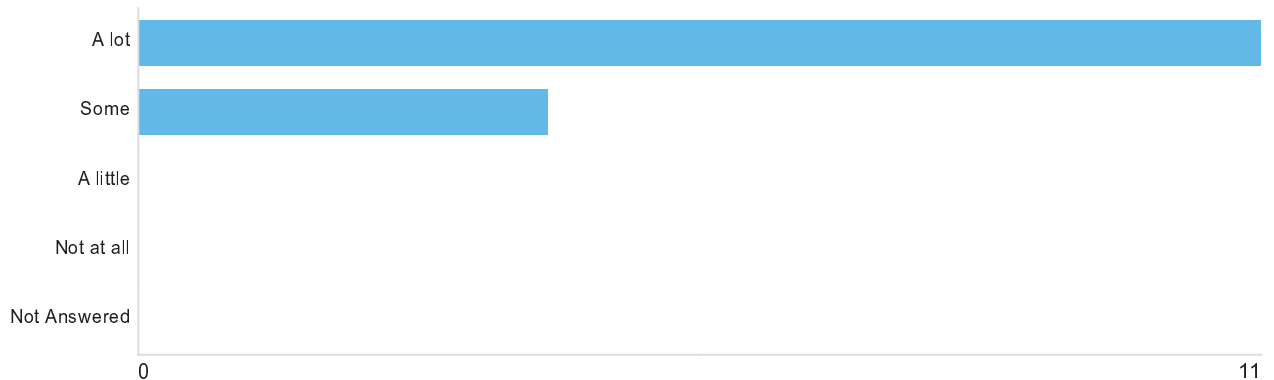
**Question 1: To what extent do you agree with our 3 main strategic objectives?**

**3 main strategic objectives - To offer a high quality and innovative service to homeless households and households threatened with homelessness**



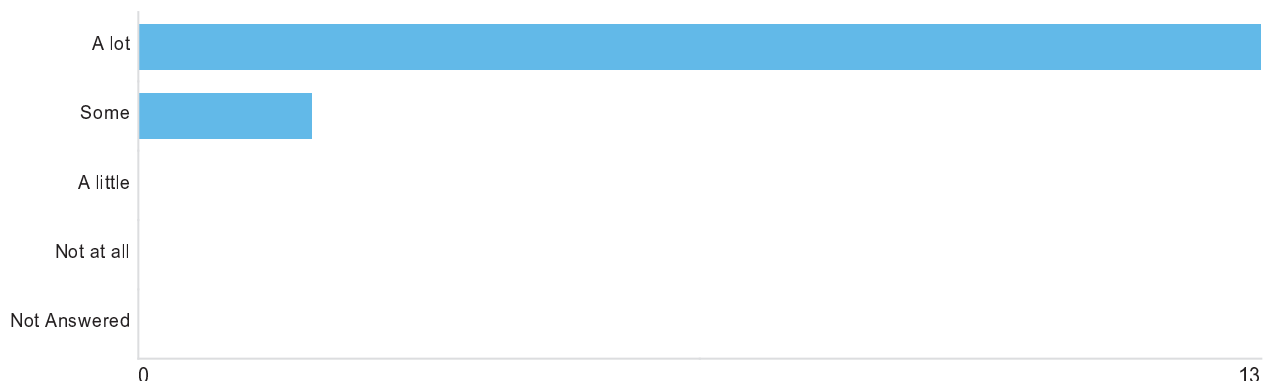
Option	Total	Percent
A lot	13	86.67%
Some	2	13.33%
A little	0	0%
Not at all	0	0%
Not Answered	0	0%

**3 main strategic objectives - To use our position as a leading trailblazer authority to make a positive contribution to national policy around homelessness and welfare reform**



Option	Total	Percent
A lot	11	73.33%
Some	4	26.67%
A little	0	0%
Not at all	0	0%
Not Answered	0	0%

**3 main strategic objectives - To work collaboratively in finding long-term housing solutions for people threatened with homelessness**



Option	Total	Percent
A lot	13	86.67%
Some	2	13.33%
A little	0	0%
Not at all	0	0%
Not Answered	0	0%

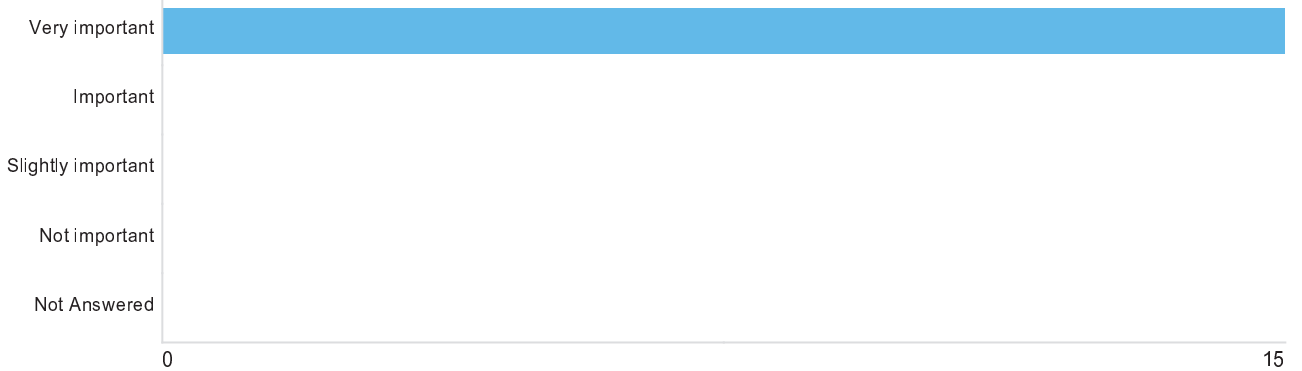
**Question 2: Do you have any comments about these objectives?**

*Comments on objectives*

There were 8 responses to this part of the question.

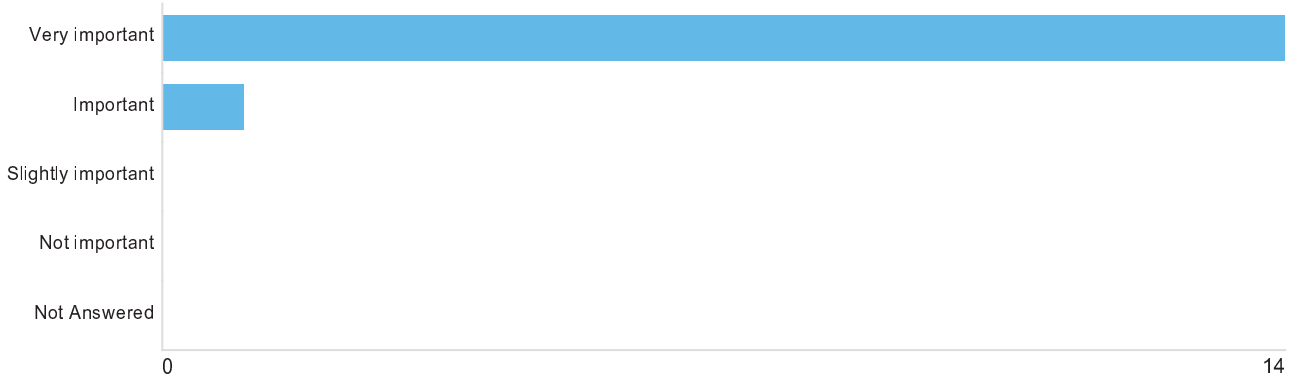
**Question 3: Our priorities for tackling homelessness and wellbeing in Southwark are listed below. Please let us know how important each of these are to you?**

**Priorities - 1 - Homelessness prevention**



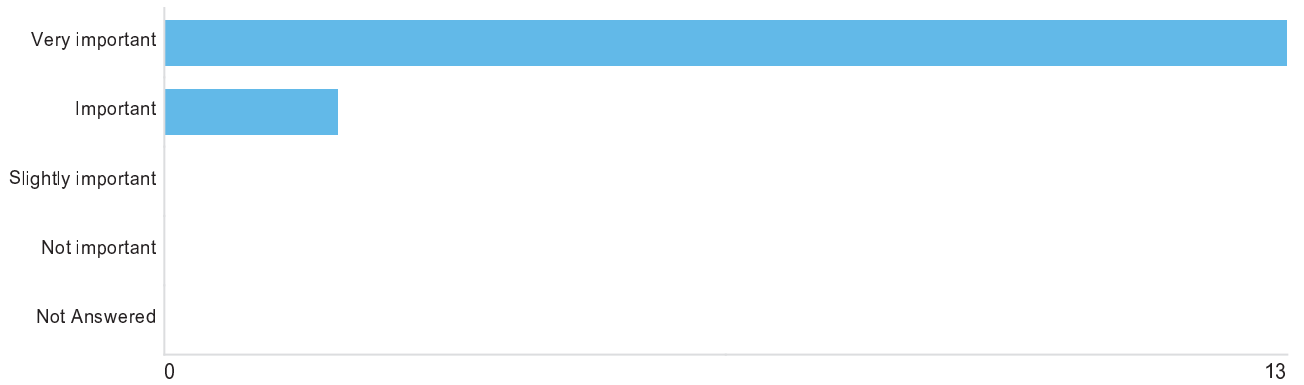
Option	Total	Percent
Very important	15	100.00%
Important	0	0%
Slightly important	0	0%
Not important	0	0%
Not Answered	0	0%

**Priorities - 2 - Tackle rough sleeping**



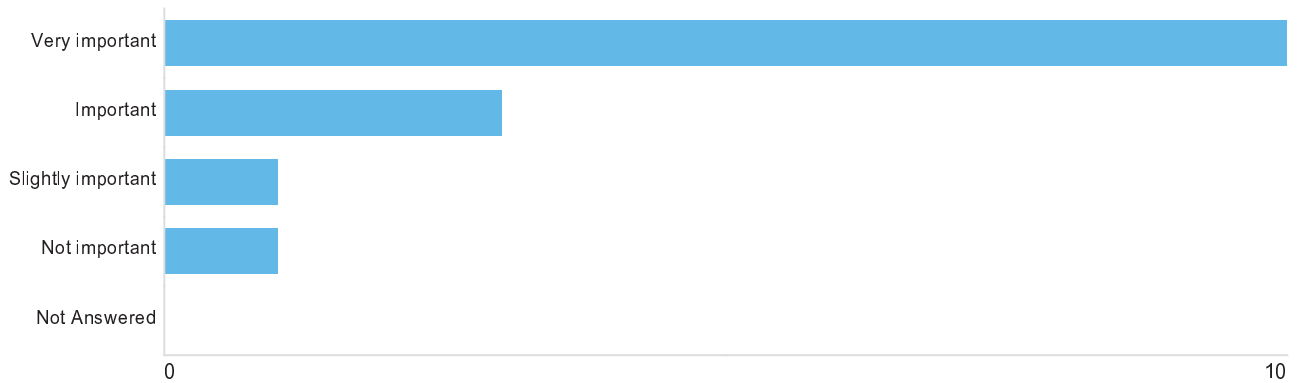
Option	Total	Percent
Very important	14	93.33%
Important	1	6.67%
Slightly important	0	0%
Not important	0	0%
Not Answered	0	0%

**Priorities - 3 - Vulnerability and Health**



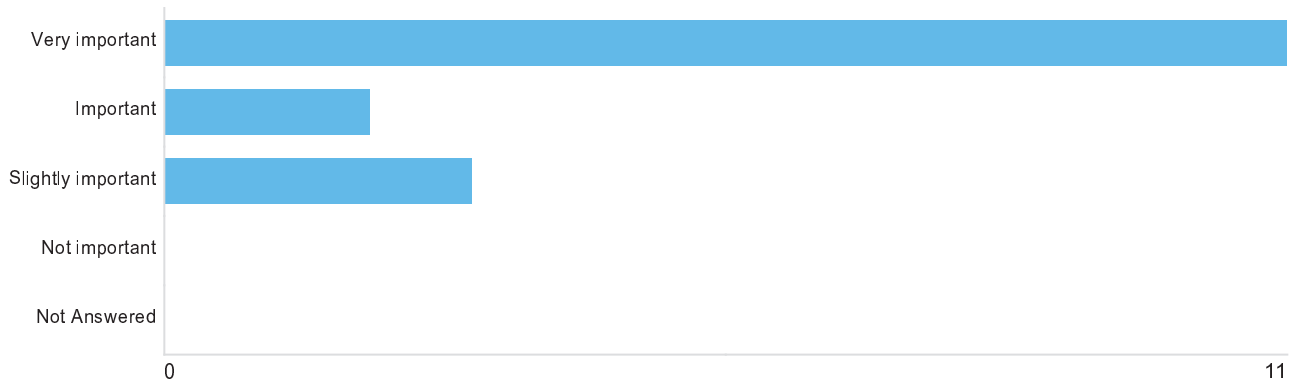
Option	Total	Percent
Very important	13	86.67%
Important	2	13.33%
Slightly important	0	0%
Not important	0	0%
Not Answered	0	0%

**Priorities - 4 - Responding to the local housing market**



Option	Total	Percent
Very important	10	66.67%
Important	3	20.00%
Slightly important	1	6.67%
Not important	1	6.67%
Not Answered	0	0%

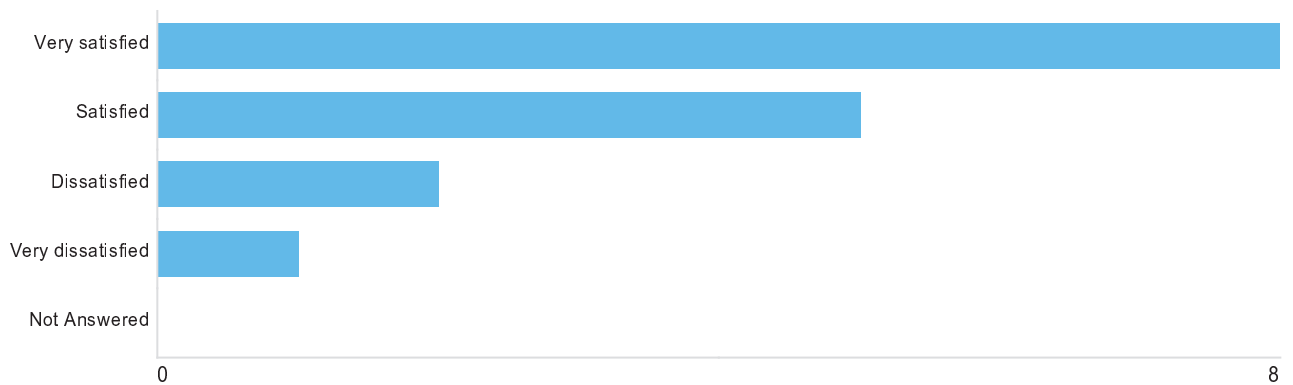
**Priorities - 5- Responding to the Welfare Reforms**



Option	Total	Percent
Very important	11	73.33%
Important	2	13.33%
Slightly important	3	20.00%
Not important	0	0%
Not Answered	0	0%

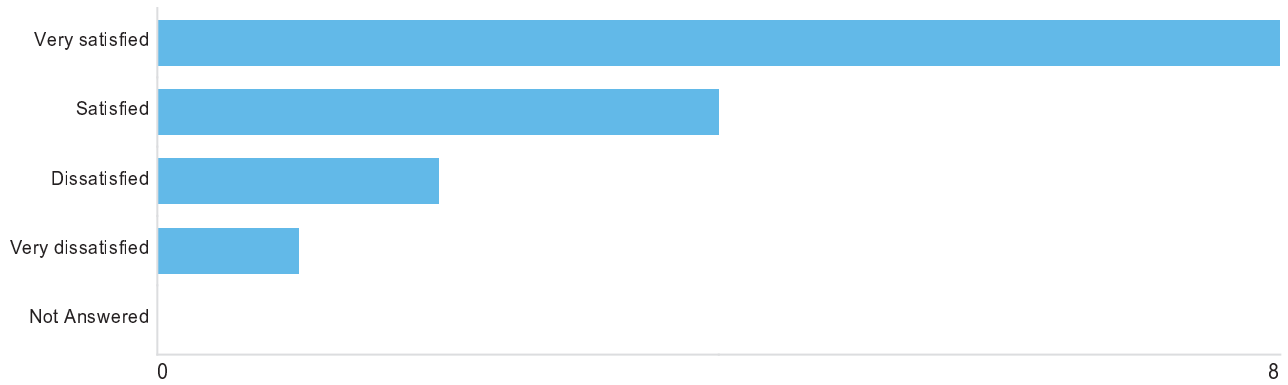
**Question 4: Please let us know how satisfied you are with the steps we are proposing to take to deliver each of our priorities**

**Steps in delivering the priorities - Priority One: Homelessness prevention**



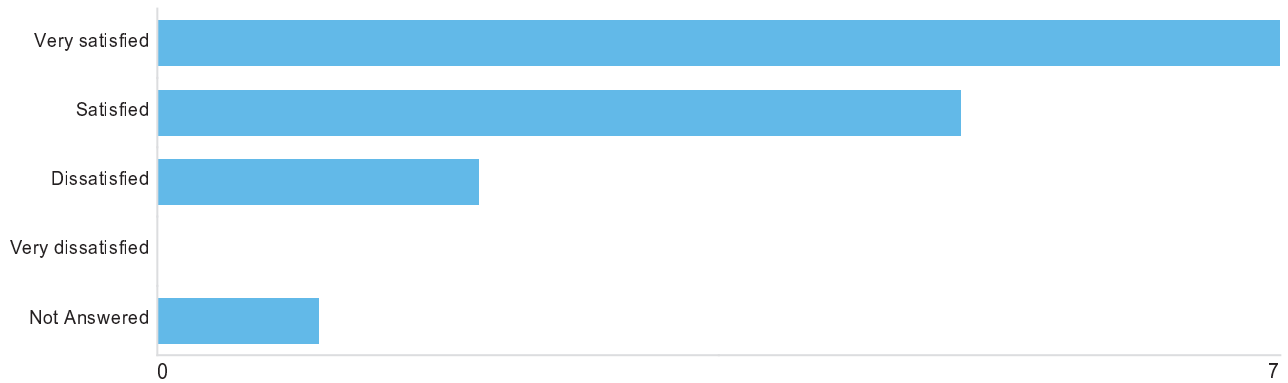
Option	Total	Percent
Very satisfied	8	53.33%
Satisfied	5	33.33%
Dissatisfied	2	13.33%
Very dissatisfied	1	6.67%
Not Answered	0	0%

**Steps in delivering the priorities - Priority Two: Tackle rough sleeping**



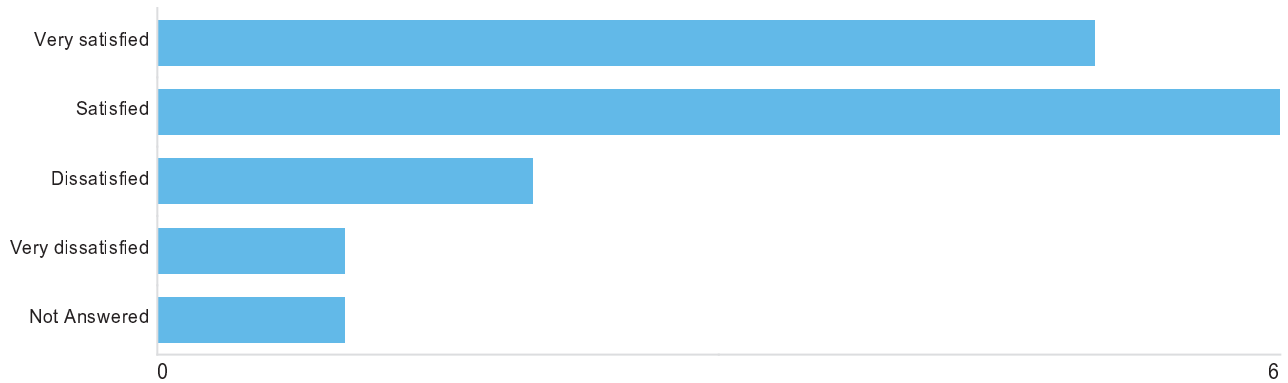
Option	Total	Percent
Very satisfied	8	53.33%
Satisfied	4	26.67%
Dissatisfied	2	13.33%
Very dissatisfied	1	6.67%
Not Answered	0	0%

**Steps in delivering the priorities - Priority Three: Vulnerability and Health**



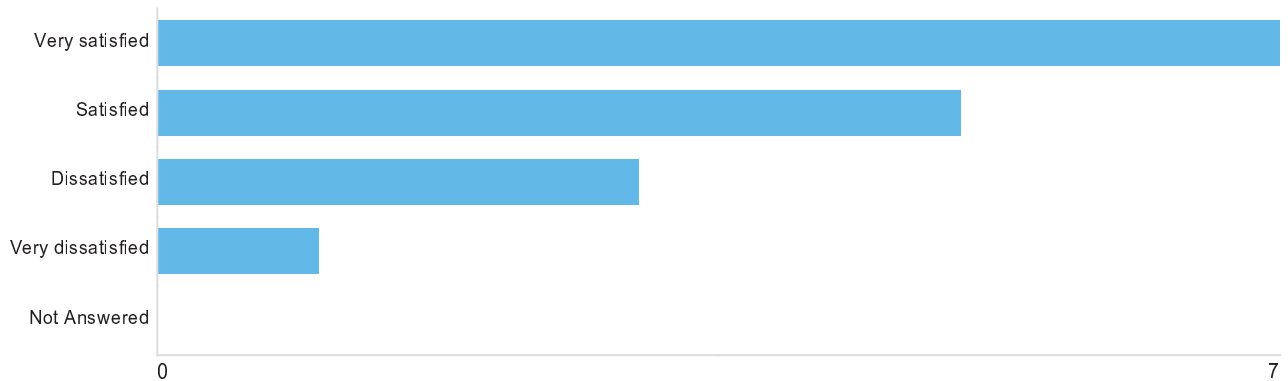
Option	Total	Percent
Very satisfied	7	46.67%
Satisfied	5	33.33%
Dissatisfied	2	13.33%
Very dissatisfied	0	0%
Not Answered	1	6.67%

**Steps in delivering the priorities - Priority Four: Responding to the local housing market**



Option	Total	Percent
Very satisfied	5	33.33%
Satisfied	6	40.00%
Dissatisfied	2	13.33%
Very dissatisfied	1	6.67%
Not Answered	1	6.67%

**Steps in delivering the priorities - Priority Five: Responding to the Welfare Reforms**



Option	Total	Percent
Very satisfied	7	46.67%
Satisfied	5	33.33%
Dissatisfied	3	20.00%
Very dissatisfied	1	6.67%
Not Answered	0	0%

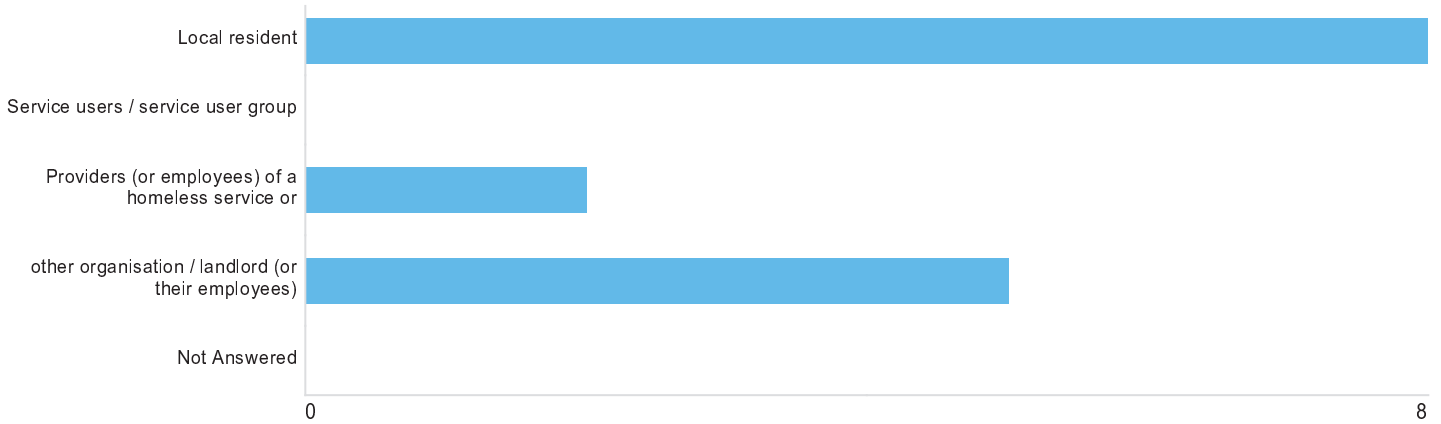
**Question 5: Please tell us if you have any other comments about the priorities and the strategy? Is there anything we have missed?**

**Any other comments on priorities and strategy**

There were 7 responses to this part of the question.

**Question 6: What best describes you?**

**About you**



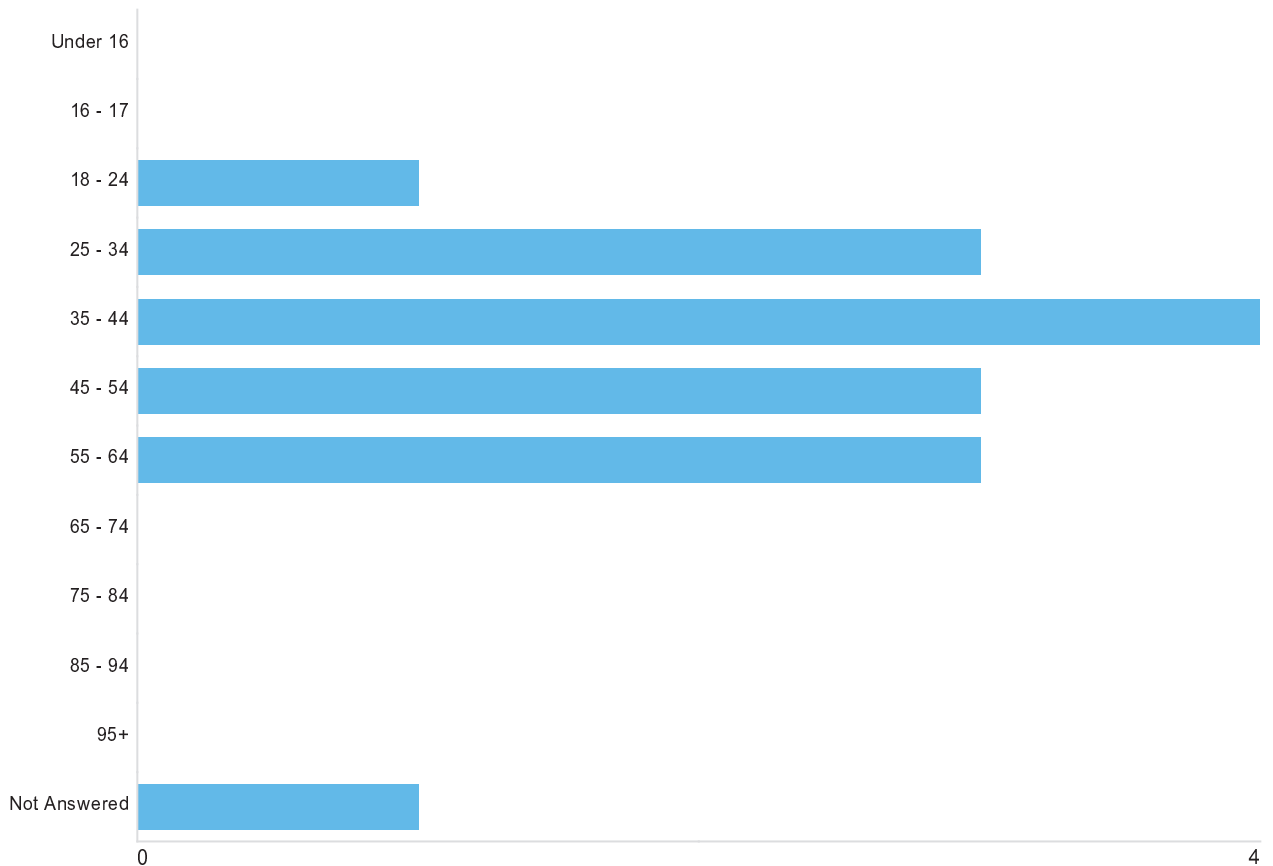
Option	Total	Percent
Local resident	8	53.33%
Service users / service user group	0	0%
Providers (or employees) of a homeless service or other organisation / landlord (or their employees)	5	33.33%
Not Answered	0	0%

**Please specify**

There were 5 responses to this part of the question.

**Question 7: Age**

**Age**

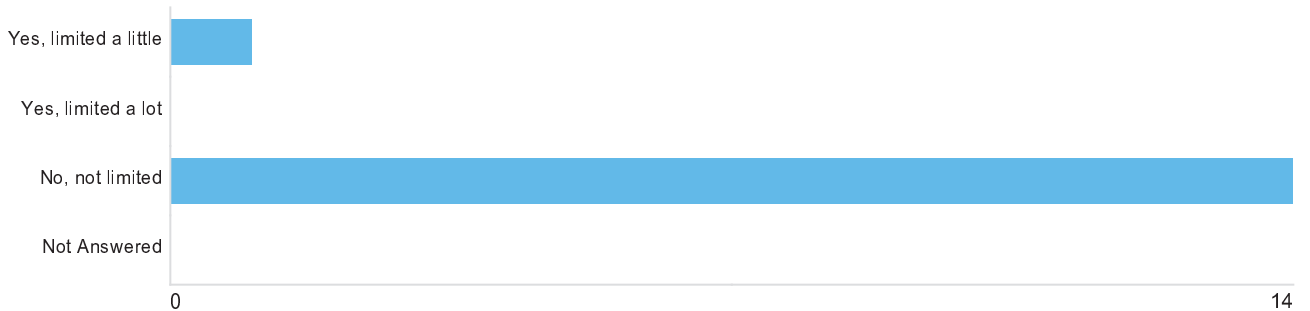




Option	Total	Percent
Under 16	0	0%
16 - 17	0	0%
18 - 24	1	6.67%
25 - 34	3	20.00%
35 - 44	4	26.67%
45 - 54	3	20.00%
55 - 64	3	20.00%
65 - 74	0	0%
75 - 84	0	0%
85 - 94	0	0%
95+	0	0%
Not Answered	1	6.67%

**Question 8: Disability and health**

*Disability and health*



Option	Total	Percent
Yes, limited a little	1	6.67%
Yes, limited a lot	0	0%
No, not limited	14	93.33%
Not Answered	0	0%

*Type of disability*



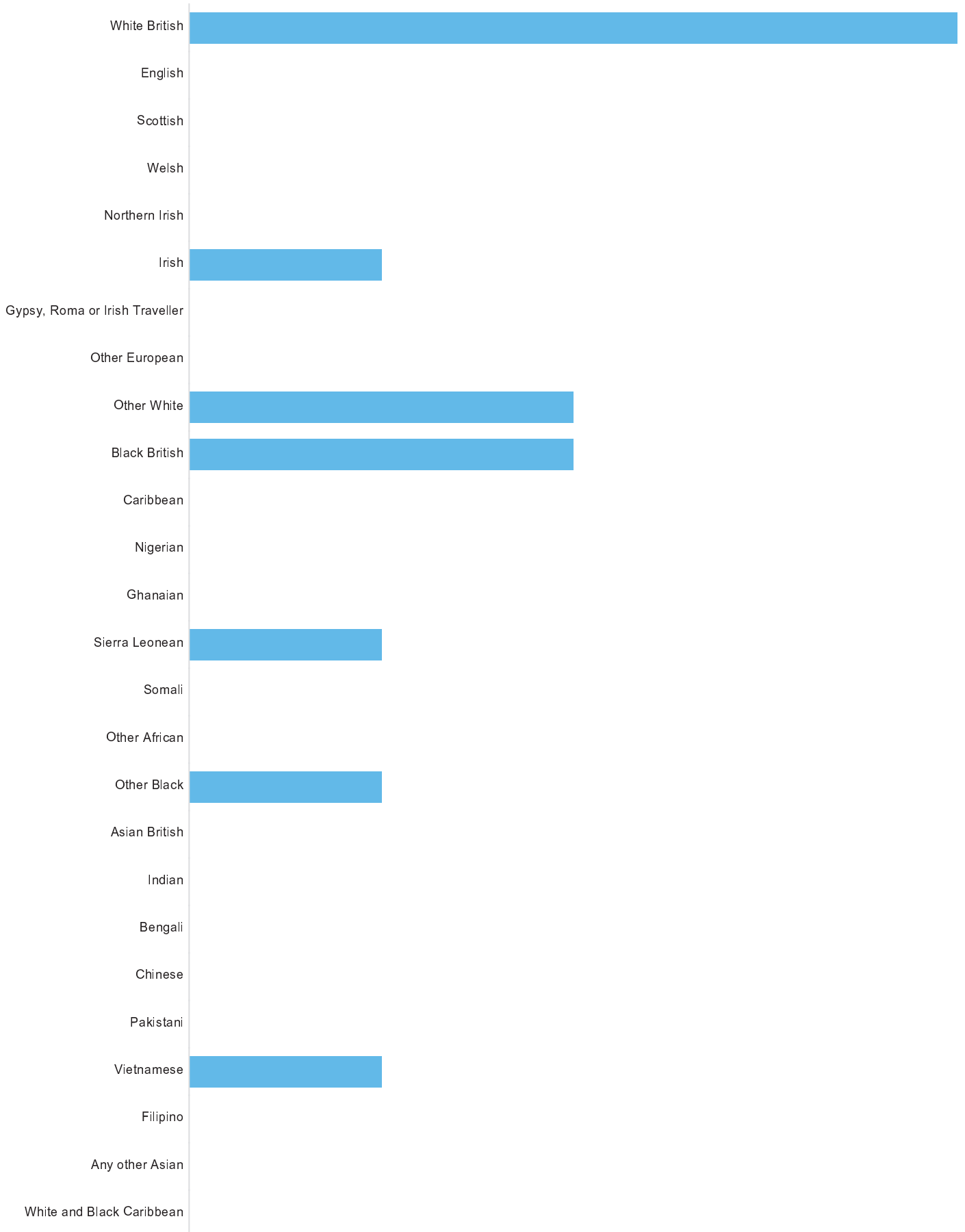
Option	Total	Percent
Hearing / Vision (e.g. deaf, partially deaf or hard of hearing; blind or partial sight)	1	6.67%
Physical / Mobility (e.g. wheelchair user, arthritis, multiple sclerosis etc.)	0	0%
Mental health (lasting more than a year. e.g. severe depression, schizophrenia etc.)	0	0%
Learning difficulties (e.g. dyslexia, dyspraxia etc.)	1	6.67%
Memory problems (e.g. alzheimer's etc.)	1	6.67%
Not Answered	12	80.00%

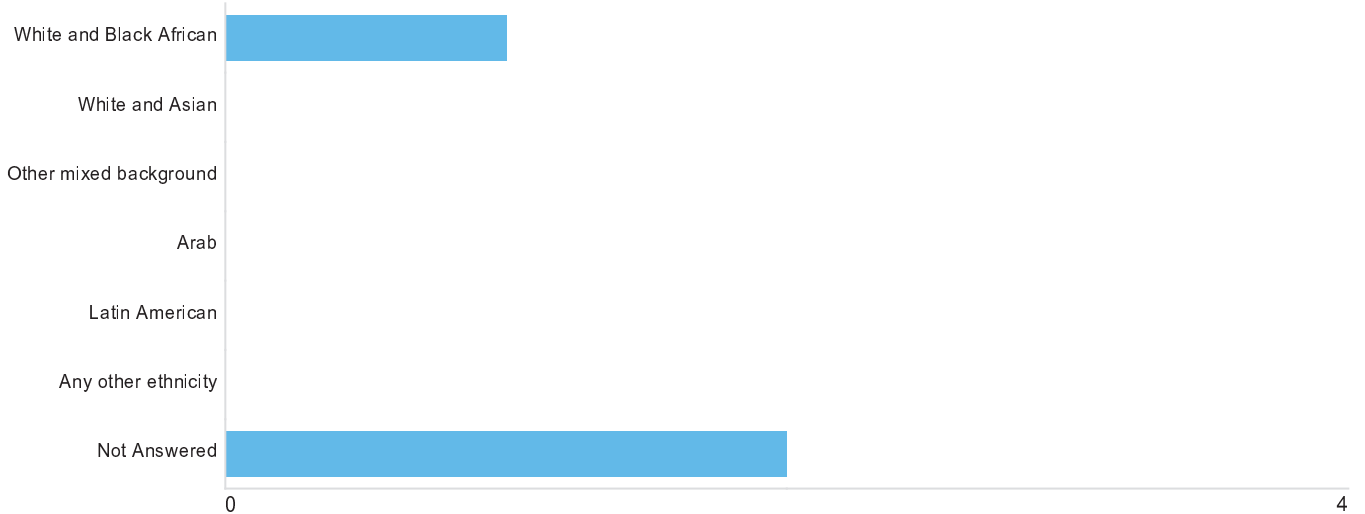
**Specific disability**

There were 3 responses to this part of the question.

**Question 9: Ethnicity**

***Ethnicity***





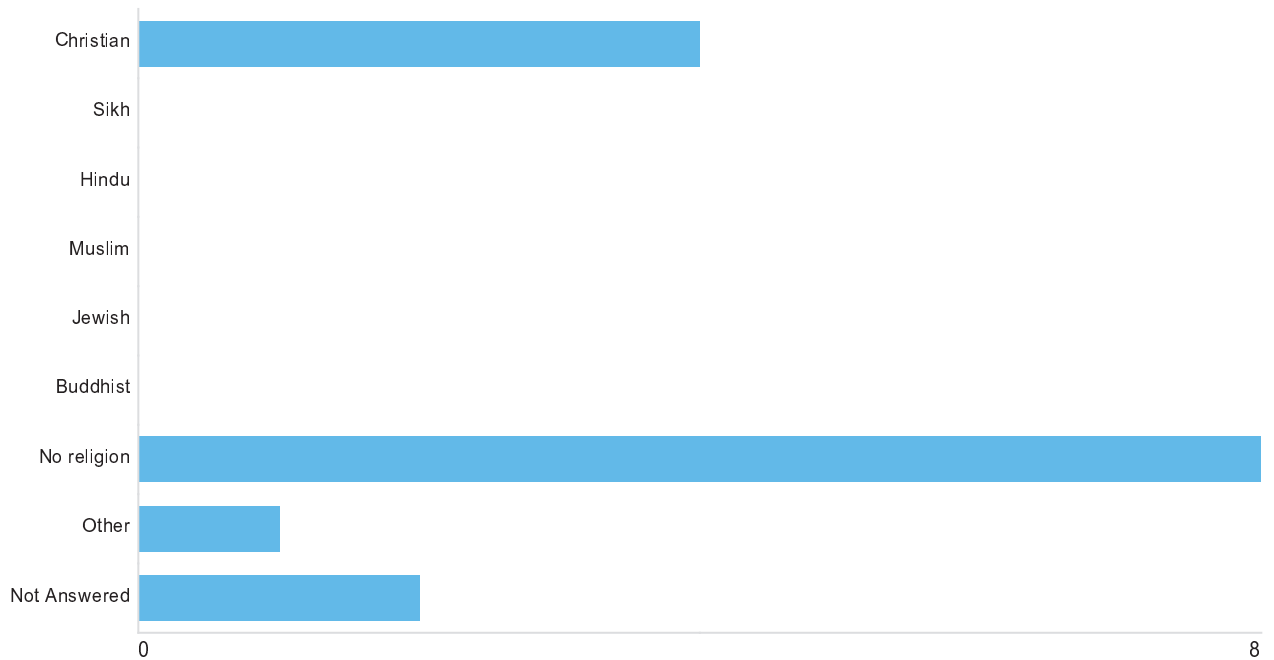
Option	Total	Percent
White British	4	26.67%
English	0	0%
Scottish	0	0%
Welsh	0	0%
Northern Irish	0	0%
Irish	1	6.67%
Gypsy, Roma or Irish Traveller	0	0%
Other European	0	0%
Other White	2	13.33%
Black British	2	13.33%
Caribbean	0	0%
Nigerian	0	0%
Ghanaian	0	0%
Sierra Leonean	1	6.67%
Somali	0	0%
Other African	0	0%
Other Black	1	6.67%
Asian British	0	0%
Indian	0	0%
Bengali	0	0%
Chinese	0	0%
Pakistani	0	0%
Vietnamese	1	6.67%
Filipino	0	0%
Any other Asian	0	0%
White and Black Caribbean	0	0%
White and Black African	1	6.67%
White and Asian	0	0%
Other mixed background	0	0%
Arab	0	0%
Latin American	0	0%
Any other ethnicity	0	0%
Not Answered	2	13.33%

**Any other Asian specify**

There were 0 responses to this part of the question.

**Question 10: Religion or belief**

Please select your answer from the drop down list



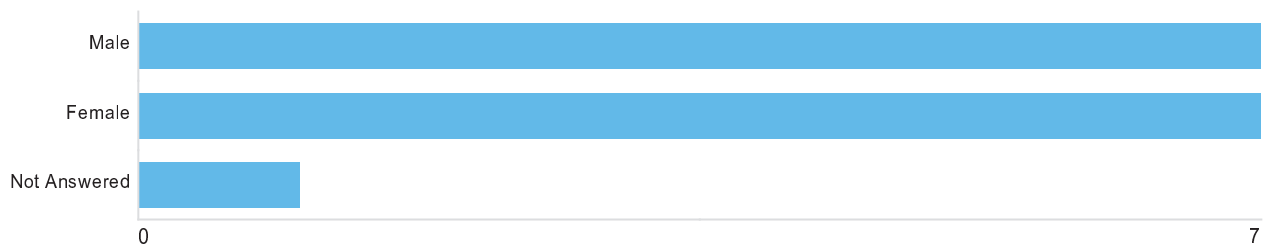
Option	Total	Percent
Christian	4	26.67%
Sikh	0	0%
Hindu	0	0%
Muslim	0	0%
Jewish	0	0%
Buddhist	0	0%
No religion	8	53.33%
Other	1	6.67%
Not Answered	2	13.33%

**Religion other**

There was 1 response to this part of the question.

**Question 11: Sex**

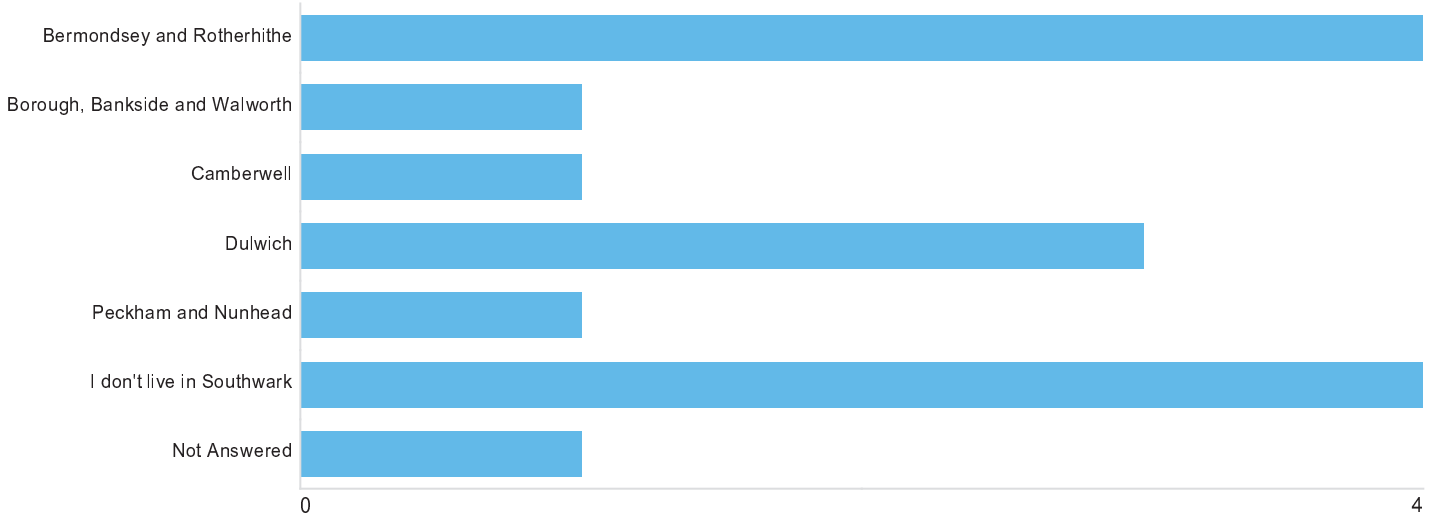
**Sex**



Option	Total	Percent
Male	7	46.67%
Female	7	46.67%
Not Answered	1	6.67%

**Question 12: Please let us know which part of Southwark you live in.**

**area**



Option	Total	Percent
Bermondsey and Rotherhithe	4	26.67%
Borough, Bankside and Walworth	1	6.67%
Camberwell	1	6.67%
Dulwich	3	20.00%
Peckham and Nunhead	1	6.67%
I don't live in Southwark	4	26.67%
Not Answered	1	6.67%

**Question 13: What is your email address?**

**Email**

There were 7 responses to this part of the question.

## Detailed responses for Question 2: Do you have any comments about these objectives?

Response ID	Answer
ANON-B6GR-AFQT-W	Really good and forward thinking
ANON-B6GR-AFQG-G	N/A
ANON-B6GR-AFQH-H	<p>Related to the first point. Because if you are in a situation of being homeless sometimes is not because you want but the circumstances take you to there. the first solution they give me is to think about going outside London because they don't have house in Southwark maybe is more easier to find accommodation. Maybe is easier to find, what about job? If you work for more than 5 years in one company how you will do? Start again for a new job search? How you will pay your bills? That's my honest opinion.</p> <p>The objectives are "OK" if they were followed through. Nothing will/can be done unless central government change their policies.</p> <p>Southwark is so overcrowded with useless luxury apartments there is no room for anyone who can't afford £1m + to buy or £2k/month to rent. This is entirely the fault of Southwark Planners who constantly steal land and property from incumbent residents and sell them off to the highest bidder. I am a local resident (council) so I know this to be a true fact.</p> <p>All homeless people are not families. The streets are populated by single homeless people who are not given a thought by Southwark Council.</p>
ANON-B6GR-AFQ8-1	So the objectives are merely mealy-mouthed platitudes.
ANON-B6GR-AFQN-Q	I would be keen to work with Southwark on this I have worked with Homeless men and women and also coordinated a number of projects working with homeless men and women in London. You need to have a text service/contact number where people can report a homeless person needing help - I see lots of homeless people around Peckham rye station and am not in the position to help improve their situation - if I can tell the right people they are there then you can work directly with them
ANON-B6GR-AFQ5-X	
ANON-B6GR-AFQM-P	affordable housing is a must, as if accommodation is being made available to individuals that want to work but are not earning the brackets to be able to afford these homes being built then they are forced to consider being on benefits in order to keep a roof over their heads. Some people have habits that don't just go away over night so again the universal credit is given to them to pay their rent and live off but if they have an habit then the rent is not going to be paid and their going to find themselves on the street again, why does the government do that?
ANON-B6GR-AFQR-U	The strategies used are effective and viable and a lot more could be done in addition to that by having pro active measures in securing vacant places for homeless people when need arises in massive numbers.

## Question 5: Please tell us if you have any other comments about the priorities and the strategy? Is there anything we hav

Response ID	Answer
ANON-B6GR-AFQG-G	I think there should be a new scheme in place where homeless people have a permanent place to stay. I think there should be more homeless shelters and maybe around 5-10 floors so that there is enough space for everyone. Whilst there they can get advice and support, such as looking for a council flat and filling in application forms to apply for benefits. Food and drink should be provided to homeless people 3 times per day and a free gym pass should be provided for their health and wellbeing. More council flats should be built so that those who have been threatened with homelessness have somewhere to stay until housing is sorted.

ANON-B6GR-AFQD-D

It is obviously important to look at the long-term and prevention but due to the amount of current homelessness there needs to be practical solutions available to those already sleeping rough. You say you are a trailblazing council but I walk past a number of rough sleepers everyday on my way to work within the borough so these people need to be a priority too

What steps are you taking to tackle homelessness or to deliver any of the above priorities? It is not evident at all to residents, business owners or people who come here to work everyday that you are doing anything at all.

There are more single street homeless nearly every day. There are people who have been on the street for nearly a year. No attempt has been made to help them.

You NEED TO STOP THE SOCIAL CLEANSING OF SOUTHWARK. Stop selling off land and property to developers, and then pretending you're going to build 11,000 new council homes, because you're not. Everywhere you could build them gets sold for multi-million pound accommodation. It's not even as though the current residents see the benefit of this cash. They are destroying the borough for the people who live here. The homeless stand no chance of getting a place to live if these parasites are allowed to continue to buy us body and soul.

Remember NOT ALL HOMELESS PEOPLE ARE FAMILIES.

ANON-B6GR-AFQ8-1

With regards to helping Vulnerable adults, I think all your suggestions are heading in the right direction. A big part of working with homeless people is providing support. Listening to what going on.

I think you need to include paying for dedicated social workers or outreach worker service whose job it is to work alongside those in Southwark on housing solutions that either through the council itself or working with other agencies such as Crisis, Shelter, St Mungo's, Thames Reach, CGL and Evolve Housing for people under age of 25 years old.

ANON-B6GR-AFQN-Q

be pro active

ANON-B6GR-AFQ5-X

do rather than talk about it

ANON-B6GR-AFQR-U

Good strategies.

After consulting with all team members the Drug and Alcohol Action Team would like to submit the following as our response to your consultation.

1. In Section 2 Our vision on page 5 in the overall aim for this Strategy reference is made to "Homeless Households", I think it would be useful to define what a homeless household is as without definitions it leaves it open to interpretation. As a lay person I could read household to mean family therefore excluding single homeless people.

2. In Section 5 Strategic context on page 14 the National Drug Strategy 2017 could be cited as this is what drives local response to substance use treatment and drug related issues. The National Drug Strategy recognises that suitable housing is key to recovery – Quote – "Stable and appropriate housing is crucial to enabling sustained recovery from drug misuse; and sustained recovery is essential to an individual's ability to maintain stable accommodation". National Drug Strategy 2017 -

[https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment\\_data/file/628148/Drug\\_strategy\\_2017.PDF](https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/628148/Drug_strategy_2017.PDF)



3. In Section 7 2018 – 2022 Strategic priorities Priority one: Homelessness prevention on page 30 in the paragraph where it states – “We have made good progress with integrating social care and homelessness by setting up our Integrated Homelessness Team comprising of social care staff based in the Housing Solutions service. We do, however, recognise there is still work to do to develop a clear process for how we prioritise and allocate temporary and permanent housing for households referred via social services.” We (Drug and Alcohol Action Team - DAAT, Communities Division) would like to be a part of any working group set up to discuss allocations. Our clients that go through expensive residential substance use treatment options (known as Tier 4 services) often do not have suitable housing to return to, these would be small numbers annually, but for us it represents a gap in service provision that we are unable to provide for, but that housing could. It might well be that our client group are represented already but we would like to ensure this is the case.

4. In Section 7 Priority Two: Tackle rough sleeping on page 32 we appreciate the Paragraph – “Given the broader causes and variety of different approaches required to end rough sleeping, a meaningful co-production is required so that effective solutions to ending rough sleeping can be developed and delivered through the active involvement of those with lived experience of rough sleeping. Our Quarterly Homelessness Forum continues to drive this forward with a multi-agency approach. This provides the opportunity to disseminate information and to link up services to improve the knowledge of professionals that encounter people threatened by or experiencing homelessness. For example, health workers, providing mental health and substance misuse services receive training on the new homelessness laws and those working for homelessness services gain an improved understanding on how to connect individuals to such services.” DAAT can assist in providing contacts for substance use services if this is required. However given the complexity of the issue about people with mental health and substance use issues sleeping rough we at DAAT wondered if it was worth meeting to discuss this to explore if there is more that can be done to ensure this cohort are getting their needs met.

5. In Section 7 Priority Three: Vulnerability and Health on page 32 drug and alcohol misuse is cited alongside mental health and domestic violence as a known factor causing homelessness (“For many people who become homeless the provision of suitable accommodation is the only problem that needs to be addressed. However, many other people can become homeless or threatened by homelessness due to a range of support needs. For example, this can be related to a mental or physical disability or a particular circumstance such as domestic violence, a past history of offending behaviour or drug and alcohol misuse. By working with our partners to provide targeted, specialist support, we endeavour to limit the number of vulnerable people who become homeless.”) Domestic abuse and mental health are covered in further details but drug and alcohol misuse and offending behaviour appear not to be covered in such detail, we feel this represents a missed opportunity to address the needs of a vulnerable cohort that we are sure cause some difficulties for housing department.

General feedback: our young persons commissioner would like it noted that young people, particularly young males, often sofa surf. Is this covered in the strategy?

Thank you very much for giving us the opportunity to feedback to you on this strategy, should you require to discuss the issues we raise further please contact me <redacted> or DAAT on AdminDAAT@southwark.gov.uk

ANON-B6GR-AFQQ-T