Solace Women’s Aid course outline

Solace Women’s Aid is delighted to be able to deliver a bespoke one-day domestic abuse training programme for staff working in housing teams in every London borough.

Whilst champions’ status is reserved for those who have completed the full 3 day champions training, participants will have the opportunity to become members of the Solace London Champions Network, following completion of this one day training, allowing them access to Champions Network events to meet, share information, get updates from the sector, and be aware of further learning and development opportunities.

This one-day domestic abuse training course is relevant to the role in housing, putting domestic abuse in context in what they come across in their day to day work. The aim is to help staff feel more confident to recognise domestic abuse and empowered to respond and signpost survivors to ongoing support.

The training will cover the following:

- Definitions and dynamics of domestic abuse and coercive control and its impacts on survivors
- An introduction to trauma and supporting survivors with multiple disadvantages
- Recognising and responding to domestic abuse – spotting the signs and asking questions
- Clarity about the role housing options staff have in supporting victims/survivors and how to ensure they offer safe, victim focused support and referring to other sources of support
- An introduction to the homelessness reduction act and best practice for implementation as it relates to victims of domestic abuse.