



# Marie Curie newsletter

24 September 2021

## Evacuating the block in an Emergency

If the building fire alarm goes off in your home for more than 30 seconds, you must evacuate. The alarm is tested every Wednesday between 9.05am and 9.10am. If you have not been warned that a test is about to start; you **must** evacuate.

### Fire safety message from Nick Davis, Borough Commander for Southwark, London Fire Brigade

The latest London Fire Brigade figures show that 1,006 buildings in the capital have currently suspended the 'stay put' building design strategy, with an interim simultaneous evacuation strategy being put in place, as the buildings are not deemed safe enough for residents to stay inside in the event of a fire.

This could mean the buildings have a waking watch and or a common alarm in place, with consideration also being given to evacuation management.

This is the case with Marie Curie House which has a waking watch, a common alarm and a simultaneous evacuation strategy put in place.

As part of our role in ensuring residents safety, your local crews and the Regulatory Fire Safety team have been

frequently attending Marie Curie House to check that all the safety measures are still in place and working correctly, this will continue until the remediation works have taken place.

All these measures have been taken with your safety in mind, it is vitally important that you are aware of them and take appropriate action when required, this includes the simultaneous evacuation. If the building fire alarm goes off in your home for more than 30 seconds, you must evacuate.

I would also like to make you aware of our online Home Fire Safety Checker (HFSC) which is a simple tool that begins by asking a few easy questions about your home. It then guides you around each room, helping you to uncover risks, and providing tailored advice. We recommend that everyone checks their home using the HFSC.

If it seems that you might be at higher risk, the HFSC will suggest you book an in-person Home Fire Safety Visit (HFSV) from one of our crews. Please go to [www.london-fire.gov.uk/safety/the-home/home-fire-safety/](http://www.london-fire.gov.uk/safety/the-home/home-fire-safety/)

### Cezanne Viewings

So far, 15 Marie Curie residents have accepted a new home at Cezanne. This leaves just a two bedroomed property and a three bedroomed property available after potential residents have

viewed and refused them. Further viewings for Marie Curie tenants will be organised for these properties.

No one bid for the one bedroomed properties that were available. These will therefore be re-advertised.

## Mice Infestation

We have had a number of people advising us that there is a mice problem in their home.

This could be a problem for those who are moving, and taking them to their new home in their furniture.

We are therefore arranging for a whole block treatment to be carried out, which will mean the pest Control Team needing access into each home. We will therefore be writing to everyone when we have the dates for the treatment.

## Door Entry System

Silk and Mackman, our door entry system contractors, have been tasked to carry out testing of the system to ensure that it is in full working order before switching it back on.

This work has now been carried out and a number of items of minor repair works have been identified. We are waiting for a date for the works to be completed but they know they are urgent. As soon as the works are completed we will be able to give the agreed 24 hours written notice to residents and will then arrange for the system to be switched back on.

## Leaseholder Contact

If you are a leaseholder and still haven't spoken to us, please get in touch with on **020 7732 2886** or **020 7732 2757** or email **mariecurie@southwark.gov.uk**. We can discuss with you any issues of concern.

If you want to talk to us about selling your property to Southwark Council, please email **specialist.homepurchase@southwark.gov.uk** and we will contact you to discuss this.

## Rehousing Update

All residents in Marie Curie will have to leave their homes while their blocks are renovated. Residents have the choice to move either permanently or temporarily.

If you choose to move permanently and are registered for re-housing, you should note that properties are not allocated according to the time you bid. They are allocated by our colleagues in the allocations team according to Southwark Council's lettings policies. Marie Curie council tenants are in Band One, and the properties are allocated by how many stars each applicant has, then by application date and finally by your tenancy date.

The available properties will change each week and therefore we encourage households to check **www.southwarkhomesearch.org.uk** every week to see if there is a property that meets your needs.

So far, **34** residents have successfully bid for a new home, which they have



viewed and **22** of them have accepted their new home.

If you need help with bidding or need assistance to register, help is available 24 hours a day on **020 7732 2886** or **020 7732 2757**. The team can also help you to amend your application. This could include updating your medical needs or updating your household members or the inclusion of additional priority stars through paid or voluntary work.

## Southwark Wellbeing Hub

The Southwark Wellbeing Hub provides information and support for anyone in Southwark worried about their mental wellbeing, or that of someone close to them.



It is run by the charity Together for Mental Wellbeing. The Hub's services are free and open to anyone who lives in Southwark, or who is registered with a Southwark GP.

The Southwark Wellbeing Hub works in partnership with Southwark Council's Adult Social Care Mental Health Team. They provide an easy point of access for any person who has care and support needs because of their mental health and any person who cares for someone with mental health needs.

Finding support for your mental health can seem like an overwhelming task. The Southwark Wellbeing Hub is here to help. Call on **020 3751 9684** or email **southwarkhub@together-uk.org** today.

## Need to speak to Southwark face-to-face?

Officers will be available at the Sceaux Gardens TRA Hall on Mondays, Wednesdays and Fridays between 10am and 2pm. Just come in and see us.

## How to bid on Southwark's Homesearch Bidding Website

### Accessing the available properties

- Visit **[www.southwarkhomesearch.org.uk](http://www.southwarkhomesearch.org.uk)**
- Bidding cycle opens from Thursday to Sunday midnight each week
- Login using your bidding number and date of birth (or your own chosen password)
- The website will show available council and housing association properties
- The system will automatically show the eligible properties you can bid for based on your bedroom requirement.
- Place a bid on your chosen property
- Take a note of your queue position but please note this can change before the end of the bidding cycle

### Bidding advice and tips

- Check the local area before placing a bid
- Successful applicants are those who bid weekly and are flexible in their property and area of choice.

- Please carefully read the property advert, which will contain information such as location, rent, floor level, parking, etc.
- Have access to your phone the following week so you can be contacted and invited for a viewing if you are first, second or third in line for the property

### **Prioritisation of households**

Households will be prioritised based on the following:

- Priority band
- Number of stars
- Length of time they have been placed in the priority band

### Property allocation

- Your final queue position will be confirmed when the bidding cycle closes.
- If the first bidder refuses the property, it will be offered to the second bidder and so on until the property is taken
- If you are invited for a viewing you will need to produce documents to confirm your household and identity

### **Change of circumstances**

- Tell the council about any changes to your situation (for example medical needs, household members, contact details).
- Submit these changes using the following link and upload supporting documents  
**[https://forms.southwark.gov.uk/ShowForm.asp?fm\\_fid=864](https://forms.southwark.gov.uk/ShowForm.asp?fm_fid=864)**

For further guidance you can view a video that Southwark have developed at:  
**<https://vimeo.com/493801078/32870706f2>**

## **Getting ready for a viewing**

If you are offered a property, you will need to check that your furniture and other items fit. So, before you go and view measure up your cooker, fridge, washing machine and other important items, and take a tape measure with you to check that they fit.

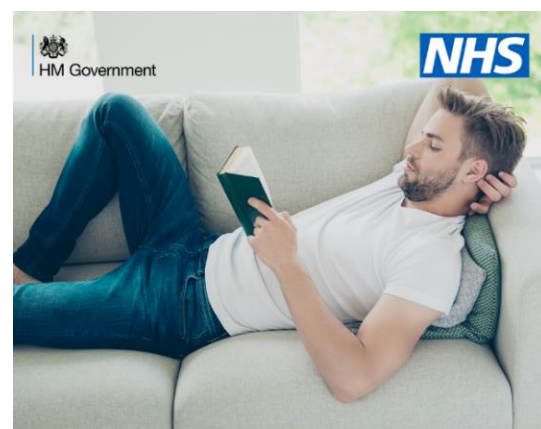
## **Roadmap moves to Step 4**

England moved into Step 4 of the roadmap from Monday 19 July.

This means from Monday 19 July:

- Capacity restrictions for large events are lifted
- Limits on numbers of guests at life events like weddings is lifted
- Limits on social contacts are lifted
- Remaining businesses can re-open

However it is essential that we take these steps carefully and sensibly. It is expected and recommended people continue to wear face coverings in crowded places. You must still continue to self isolate if you are told to do so by NHS Test & Trace. Consider limiting close contact with people you do not live with.



**It is still a legal requirement to self-isolate if you are told to do so by NHS Test & Trace.**

If you plan to travel do so safely and plan ahead. You should continue to wear a mask (unless exempt), wash hands and maintain social distancing when out in public.

To see how this will impact council services please go to [www.southwark.gov.uk/roadmap](http://www.southwark.gov.uk/roadmap) for more information.

For more information on the current guidance, see the government website at: [www.gov.uk/coronavirus](http://www.gov.uk/coronavirus).

## The Marie Curie Resident Project Group

The Marie Curie Resident Project Group meets monthly and oversees the project from a resident perspective working with Southwark Council. We are keen for more people to get involved. If you are interested in joining the group, please contact Neal Purvis on Freephone **0800 073 1051** or at [neal.purvis1@btinternet.com](mailto:neal.purvis1@btinternet.com)

## Mail Order Deliveries – Keeping Corridors Clear

Please remember that corridors must be kept clear at all times. If you are shopping online you should ensure that there is someone at home to take in your parcels as they can't be left on the communal landings.

## Resident Services Officers for Marie Curie

Sonia Forest and Susannah Oso are the Resident Services Officers for Marie Curie. You can contact Sonia on **07946 369599** and her email address is [sonia.forrest@southwark.gov.uk](mailto:sonia.forrest@southwark.gov.uk). You can contact Susannah on **07540 332295**

and her email address is [susannah.oso@southwark.gov.uk](mailto:susannah.oso@southwark.gov.uk).

You can also contact the Resident Services team who are available 24 hours, 7 days a week on **020 7732 2886** or **020 7732 2757**. You can also email the team on [mariecurie@southwark.gov.uk](mailto:mariecurie@southwark.gov.uk).

## Resident Services Officer for Sceaux Gardens Estate

Emmanuel Shittu is the Resident Services Officer for all the other blocks on the Sceaux Gardens Estate. You can contact Emmanuel on **07947 192929** and his email address is [emmanuel.shittu@southwark.gov.uk](mailto:emmanuel.shittu@southwark.gov.uk).

## Marie Curie Webpage

Everything we have issued to residents, including these newsletters and information to tenants and information to tenants, are uploaded to our website at [www.southwark.gov.uk/MarieCurie](http://www.southwark.gov.uk/MarieCurie)

## The Independent Tenant and Homeowner Advisor

Neal Purvis and Lee Page from Open Communities are the Independent Tenant and Leaseholder Advisors for the works on Sceaux Gardens Estate, including Marie Curie.



**Neal Purvis**  
[neal.purvis1@btinternet.com](mailto:neal.purvis1@btinternet.com)



**Lee Page**

**leepage002@gmail.com**

You can contact Neal and Lee, or the rest of the Open Communities team, on **0800 073 1051**.

## Repairs

All repairs for Marie Curie should be reported by calling **0800 952 4444**.

Repairs can also be reported by email at **repairs@southwark.gov.uk**.

## Fire Safety Team

If you wish to contact the Fire Safety Team for information on fire safety relating to your block you can contact them via **FRA@southwark.gov.uk**.

## Help us Keep Southwark Safe

If you think, you have any of the COVID-19 symptoms you and anyone living with you should self-isolate immediately and book a test by calling 119 or visiting **www.nhs.uk/coronavirus**.



Symptoms include:

- A high temperature
- A new, continuous cough
- A loss or change to your sense of taste or smell

The rules on self-isolating have changed. For more information or advice **www.gov.uk/government/publications/covid-19-stay-at-home-guidance**

If you think self-isolating could be difficult for any reason support is available. Visit the council's website for more information

**www.southwark.gov.uk/coronavirus**.

## Keep testing

One in three people could be carrying the COVID-19 virus without showing any symptoms. As part of coming out of lockdown safely everyone should be getting tested regularly – even if they don't have symptoms. Home tests are now available for FREE to every household in the UK.

There are a number of ways you can get a test:

- There are now 45 community pharmacies in Southwark offering home test collection, including 10 who offer assisted testing. The map below shows all the current provision: **https://maps.test-and-trace.nhs.uk/**
- Tests can also be collected from 9 Southwark libraries – you can find the list at **www.southwark.gov.uk/health-and-wellbeing/coronavirus/get-a-free-covid-19-test/book-a-test-if-you-don-t-have-symptoms/community-collect**
- Home delivery is available for home testing – to apply go to



[www.gov.uk/order-coronavirus-rapid-lateral-flow-tests](http://www.gov.uk/order-coronavirus-rapid-lateral-flow-tests)

- There are two mass testing sites at London Bridge and Peckham
  - London Bridge Station, St Thomas Street Exit, SE1 9QU

- 21-23 Bournemouth Road, Peckham, London, SE15 4UJ

Tests can also be booked at [www.southwark.gov.uk/health-and-wellbeing/coronavirus/get-a-free-covid-19-test/book-a-test-if-you-don-t-have-symptoms/mass-testing](http://www.southwark.gov.uk/health-and-wellbeing/coronavirus/get-a-free-covid-19-test/book-a-test-if-you-don-t-have-symptoms/mass-testing)

## The Marie Curie Works Team

	<b>Craig Partridge</b>  Southwark Council Contracts Manager	<a href="mailto:craig.partridge@southwark.gov.uk">craig.partridge@southwark.gov.uk</a>
	<b>Stephen Kwakye</b>  Southwark Council Customer Relationship Officer	07547 583642  <a href="mailto:stephen.orforikwakye@southwark.gov.uk">stephen.orforikwakye@southwark.gov.uk</a>
	<b>Nick Brandon</b>  Engie Senior Site Manager	07900 405137  <a href="mailto:nick.brandon@engie.com">nick.brandon@engie.com</a>
	<b>David Frawley</b>  Engie Site Manager	07583 056 317  <a href="mailto:david.frawley@engie.com">david.frawley@engie.com</a>
	<b>Valerie Price</b>  Engie Resident Liaison Officer (RLO)	07816 110 254  <a href="mailto:valerie.price@engie.com">valerie.price@engie.com</a>