

## **Dulwich Streetspace IDM FAQs**

**Q: There were concerns that arose in the consultation. What are you doing to address them?**

**A:** The feedback from the consultation has been considered in the context of council policy and the data on traffic and active travel. Collectively these indicate a clear benefit overall from the measures. Our aim at this stage is to adopt a balanced approach to address the issues that have been raised, particularly where they involved protected characteristics and/or the emergency services.

**Q: Are you going to remove the closure at Calton Avenue/Court Lane?**

**A:** Our data shows a considerable increase in walking and cycling through this area in the centre of Dulwich Village particularly by children. At the busiest hour we have recorded over 1000 pedestrians walking in this area and it is well used by cyclists throughout the day. Prior to the measures, there was considerable conflict between motor vehicles and vulnerable road users. Therefore we will retain the closure and provide access to emergency vehicles only.

**Q: Will you implement a permit scheme for residents?**

**A:** A permit scheme does not align with current council policies to encourage active travel for shorter journeys.

**Q: Are you going to reduce the hours of the timed closures?**

**A:** Yes. We are reducing the hours of timed closures Monday to Friday, 8-9am and 3-4.30pm.

**Q: Are you going to institute a full closure to motor traffic on Turney Road?**

**A:** This has been proposed by residents on Turney Road and would be one way to resolve traffic flows on Turney and Burbage Roads. However, this would most likely lead to additional congestion on Croxted Road and reduce access for local residents.

**Q: What are you doing about Croxted Road?**

**A:** Our data shows that there hasn't been an increase in traffic on Croxted Road, although bus journey times have increased, which indicates increased congestion at peak times. We have worked with Transport for London to improve traffic signals, and will monitor the impact of this under normal traffic conditions. We will continue to work with Transport for London and Lambeth to consider ways to improve traffic flow on Croxted Road and at Herne Hill. We will also continue to monitor impact of the revised timings and propose additional measures if required.

**Q: What are you doing about traffic on East Dulwich Grove?**

**A:** Traffic on East Dulwich Grove has increased and we know this is a concern for residents and those who use the road for school, shops or medical facilities. To address these concerns, we will be reducing the hours of restrictions in the Dulwich Village area and we will be introducing a timed restriction to Melbourne Grove (south). We will also be investigating additional measures such as providing funding for green screening, improving cycling infrastructure and bus journey times.

**Q: Are you retaining the closures on both sections of Melbourne Grove?**

**A:** Yes, we are retaining closures on Melbourne Grove however there will be significant changes to the closure on Melbourne Grove (south) which will be changed to a timed closure (Monday to Friday, 8-9am and 3-4.30pm).

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### **Q: Why are you proposing to make Derwent Grove camera-controlled?**

**A:** We are proposing to make Derwent Grove camera-controlled to allow access for emergency services. This has been specifically requested following engagement with the emergency services. Retaining restrictions to non-permitted motor vehicles will maintain the benefits of increased healthy travel in this area that have been realised. We chose Derwent Grove for the access route because the other roads that are closed to traffic are either part of a school street or, in the case of Melbourne Grove, a significant corridor for cycling and walking.

### **Q: Have measures to protect Townley Road from traffic been considered?**

**A:** The revised proposals distribute traffic more evenly across the area, providing a more balanced approach. Other options were investigated but had potential risk to displace traffic onto East Dulwich Grove and surrounding residential streets.

### **Q: What are you doing about the visibility of the signage?**

**A:** We will install easy-to-read, map-based signs providing clear indications about the school travel timings and indicating which roads have these restrictions, helping drivers find the best routes at all times.

### **Q: When will the hours of the timed closures be changed?**

**A:** Late 2021, subject to statutory consultation.

### **Q: What are you doing to support businesses?**

**A:** Timed restrictions across Dulwich and East Dulwich to be reduced to 2.5 hours a day, focused on school travel times. This will allow access for vehicle based customers unable to walk or cycle from 9am, and provide more flexibility for deliveries, loading and stock movements. Additionally we are planning to change to location of the filter on Melbourne Grove (north) to allow easier access to the businesses situated there.

### **Q: What are you doing to make roads more accessible to people with disabilities?**

**A:** We currently have Blue Badge exemptions to the camera-controlled closures, which we are planning to extend to all Southwark resident Blue Badge holders. These exemptions will now also apply on Melbourne Grove (south) and Derwent Grove, adding two extra points of access. Overall reducing the hours of the timed closures will address concerns around accessibility for all road users.

### **Q: When will all these changes be made?**

**A:** Those with Experimental Traffic Management Orders will be installed by end of the year, but those with permanent signs will be ready early next year once any objections are dealt with.

### **Q: Are you proposing any more changes to the area?**

**A:** We will engage with the community on any further changes to be made that will complement the current measures.

### **Q: What are the changes being made when there is not the support of the results of the consultation?**

**A:** feedback from consultation shows that:

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- Broad agreement on the Council's 'Streets for People' aims
- Evidence that many people have made changes in how they travel, with more walking and cycling, and less car driving, since the changes were implemented
- We are addressing concerns raised from the consultation: access for ES/ reducing hours of restrictions/ exemptions/changing some permeable closures to timed cameras to ensure traffic is more evenly distributed / improving signage