

Southwark Volunteer Courses Catalogue

July 2020

Working together to succeed...

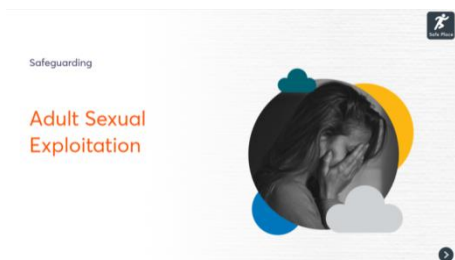
Micro online courses
Complete in 1 hour
CPD accredited
Print your own certificate
Free to residents and volunteers
of Southwark



Safeguarding Courses

Adult Sexual Exploitation

[For full course details click here](#)



Awareness of Domestic Violence and Abuse Training

[For full course details click here](#)



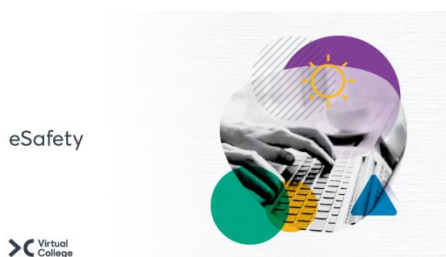
Child and Adult Sexual Exploitation

[For full course details click here](#)



E Safety

[For full course details click here](#)



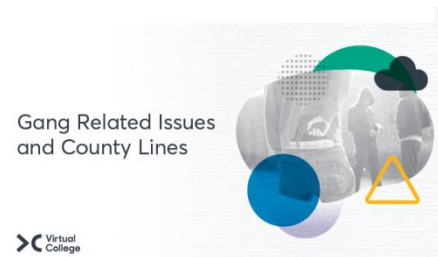
FGM (abuse linked to Faith or Belief)

[For full course details click here](#)



Gang Related Issues and County Lines

[For full course details click here](#)



LGBTQ Awareness

[For full course details click here](#)



Radicalisation and Extremism

[For full course details click here](#)



Self-neglect

[For full course details click here](#)



Safeguarding Everyone Level 1

[For full course details click here](#)



Safeguarding Everyone Level 2

[For full course details click here](#)



Safeguarding Everyone Level 3

[For full course detail click here](#)



Food and Drink Courses

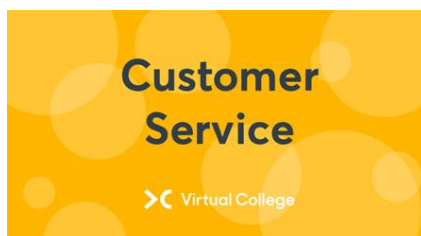
Achieving a Five Star Food Hygiene Rating

[For full course details click here](#)



Customer Service In Hospitality

[For full course details click here](#)



Food Allergy Awareness Training

[For full course details click here](#)



Food and Drink Courses

Level 2 Food Safety & Hygiene for Catering

[For full course details click here](#)



Level 3 Food Safety & Hygiene for Catering

[For full course details click here](#)



Licensing Law Awareness

[For full course details click here](#)



Business Compliance

An Introduction to GDPR

[For full course details click here](#)



Confidentiality in the Workplace

[For full course details click here](#)



Cyber Security

[For full course details click here](#)



Equality Diversity and Inclusion in the Workplace

[For full course details click here](#)



Inclusive Behaviour and Unconscious Bias

[For full course details click here](#)



Use of Technology

[For full course details click here](#)



Health and Safety

Asbestos Awareness

[For full course details click here](#)



Awareness of Health and Safety at Work

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COSHH training

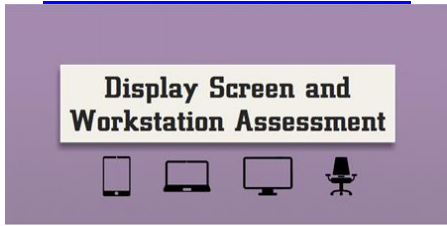
[For full course details click here](#)



Health and Safety

Display Screen and Workstation Assessment

[For full course details click here](#)



First Aid at Work Course: Primary Survey

[For full course details click here](#)



Risk Assessment in the Workplace

[For full course details click here](#)



Fire Marshal and Warden Training

[For full course details click here](#)



Manual Handling in the Workplace

[For full course details click here](#)



Slips, Trips and Falls in the Workplace

[For full course details click here](#)



Fire Safety Training

[For full course details click here](#)



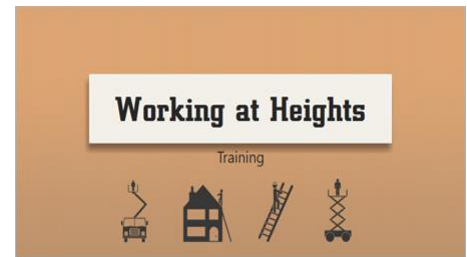
Personal Safety for Lone Workers

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Working at Heights Training

[For full course details click here](#)



Health and Wellbeing

Dementia Awareness

[For full course details click here](#)



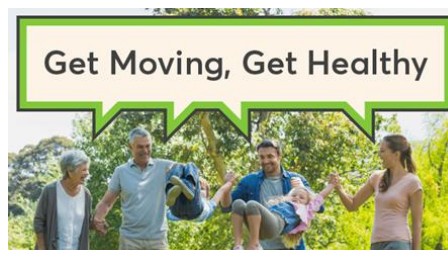
Infection Prevention and Control

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Get Moving Get Healthy

[For full course details click here](#)



Information Sharing

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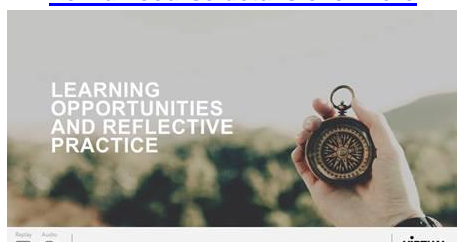
Handling Hazardous Substances

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Learning Opportunities and Reflective Practice

[For full course details click here](#)



Health and Wellbeing

Medication Awareness

[For full course details click here](#)



Medication Awareness

Self Harm

[For full course details click here](#)



Nutrition and Hydration

[For full course details click here](#)



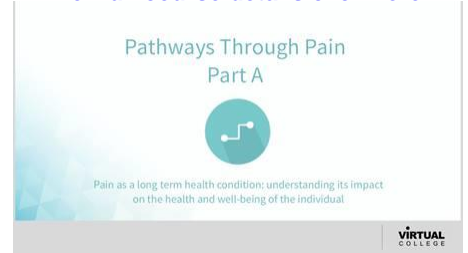
Safe Management of the Diabetic Foot

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Pathways through Pain

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Introduction to Insulin Safety for Everyone

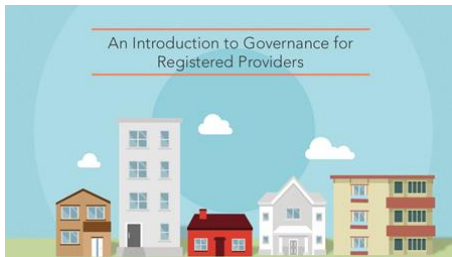
[For full course details click here](#)



Social Housing

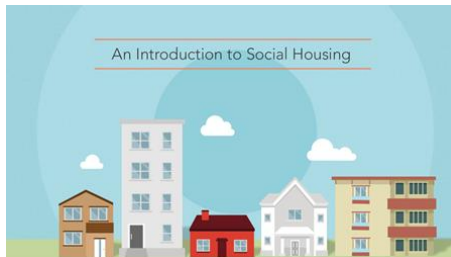
Introduction to Governance for Registered Providers

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Introduction to Social Housing

[For full course details click here](#)



Intro to New Regulatory Framework for Social Housing

[For full course details click here](#)



Intro to the Right to Buy and Right to Acquire in England

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Effective Anti-Social Behaviour - Enforcement

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Pre-tenancy Training for New Tenants

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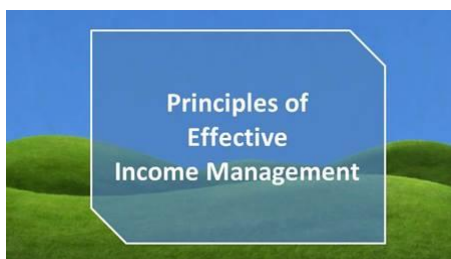
The Basics of Tenancy Management

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The Principles of Effective Income Management

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Welfare Reform-The Essentials for Registered Providers

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Leadership and Management

An Introduction to Leadership
[For full course details click here](#)



An Introduction to Leadership

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An Introduction to Project Management
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An Introduction to Project Management

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Building Strong Relationships
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Business Development Tools and Techniques
[For full course details click here](#)



Business Development Tools and Techniques

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Conflict Resolution in the Workplace
[For full course details click here](#)



Statutory and Mandatory Training
Conflict Resolution

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Introduction to Listening
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INTRODUCTION TO LISTENING

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Managing a Team
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Managing a Team

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Managing Challenging Conversations
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MANAGING CHALLENGING CONVERSATIONS

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Managing Remote Teams
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Managing Remote Teams

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Presentation Skills
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Welcome to Presentation Skills

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Project Planning
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Project Planning

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Website Management Training
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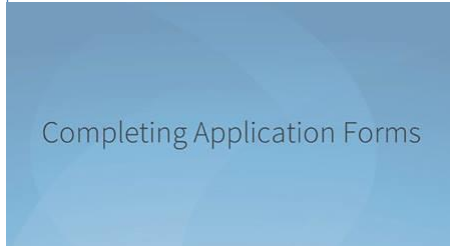


Tech Partnership
Website Management Training Course

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Personal and Professional Development

Completing Application Forms
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Completing Application Forms

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Creative Thinking
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Creative Thinking

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Customer Care
[For full course details click here](#)



Customer Care

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Personal and Professional Development

Decision Making

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Positive Attitudes and Behaviours

[For full course details click here](#)



Introduction to Emotional Intelligence

[For full course details click here](#)



Self-Assessment and Action Planning for Employability

[For full course details click here](#)



Managing Your Professional Digital Profile

[For full course details click here](#)



Time Management

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Working with Others

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Paulette Watson – Community Training Officer
Email: paulette.watson@southwark.gov.uk Mobile: 07932 379595