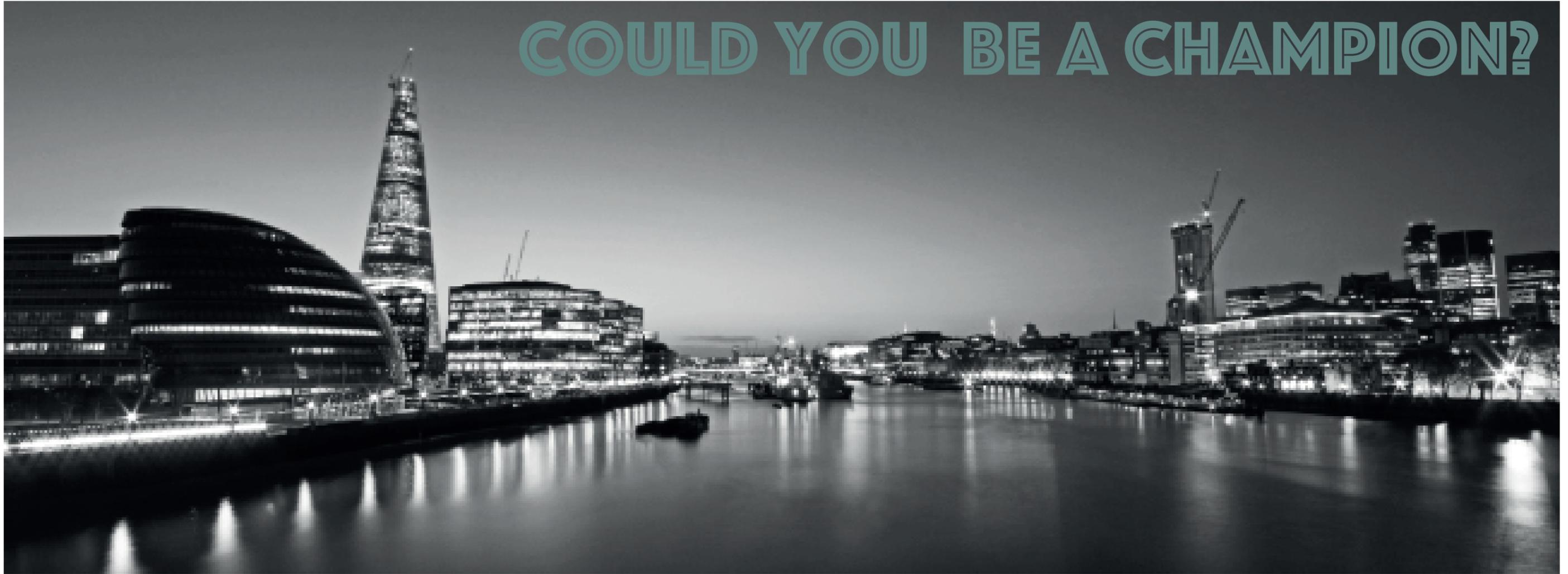


Southwark
Council
southwark.gov.uk

DIGITAL CHAMPIONS GUIDE



COULD YOU BE A CHAMPION?



This guide will help you find all the information you need to get started as a digital champion and why becoming a champion is so important for our community.

Digital Champions

Southwark's digital champions play a crucial part in the council's plan to help everyone benefit from digital technology. We want everyone to have the ability to go online and use the internet enabled devices that have become essential in our day to day lives. Champions don't need advanced technical skills, just a basic knowledge of the internet, plus a willingness to learn and help others.

Helping residents

Although many people use digital technology on a daily basis, others are 'digitally excluded' which means they either don't have access to the use of devices or they do not have the skills to be able to use them.

Who is excluded?

Many people who lack these skills are older, and whatever their age they are more likely to be facing other disadvantages such as unemployment or living with a disability. These people need support and this is where digital champions can make a real difference.

Providing support

The council has an important role to play in providing digital skills training to residents through our adult learning service and libraries. We are also in a position to coordinate support through other services and organisations but we need help.

Essential digital skills

Working together with a number of other organisations, training providers and services, we have put together a plan to help residents develop essential digital skills and find the

support they need quickly and easily.

A digital directory

To help residents we have compiled a directory of local organisations who are providing essential digital skills training for any resident who wishes to access this.

How will champions help?

Southwark's digital champions will be deployed into areas of the borough where help is most needed. This may involve meeting with residents who need help on a one to one basis or small groups. It could even be providing online training.

Signing up

Those who sign up to become a champion do so through the Southwark Council website. Once registered you will be able to access a range of training and advice which will help you deliver effective training.

How to begin

Once you feel confident, you will receive a placement where you can provide ongoing assistance to those who need it. Your digital learning partner will advise you of where to go and what to do.

Will I be safe?

Both your safety and that of residents is of paramount importance. Champions will only work in communal locations and where possible with another champion or support present. Champions are not permitted to work in residents homes to protect both parties.

Other support

Champions will be supported by the digital learning partner who will be available to support with further advice and guidance. They will also accompany champions where necessary.



SOUTHWARK

To register your interest in becoming a champion go to:

www.southwark.gov.uk and search 'digital champions'

07783776066

email: digital.inclusion@southwark.gov.uk