

Families Matter

Information for the public

www.southwark.gov.uk

How are we using your information?

If your family is assessed as being eligible to receive support from the Families Matter teams or related services in Southwark, we will use the personal information you provide to us for the purposes of managing your case. We may share information about you and your family with other services in Southwark in order to progress your case, however any information will only be shared on a need to know basis in line with the requirements of the Data Protection Act 1998. This should improve the delivery of service to you and your family.

Your personal information (including your name and date of birth) will also be shared with the Department of Communities and Local Government but this is purely for research purposes and will not affect your benefits, services or treatments that you get.

Why is my information being shared?

Information sharing will enable us to give as fast a response as we can to you and your family. It will enable us to track the progress of your case and the effectiveness of our family support services. It will help us to improve services that you receive and that other families receive in the future.

For more information, or to opt out, please go to the Families Matter web page www.southwark.gov.uk or contact FFP Info Hub at FFPInfoHub@southwark.gov.uk

For further information about the Data Protection Act see http://www.southwark.gov.uk/info/200031/freedom_of_information_and_data_protection/1532/data_protection_act