

# Marie Curie

# Newsletter

16 July 2021





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#### **New homes at Cezanne House**

Many residents are aware of the 28 homes on the Sceaux Gardens Estate, Cezanne House. This will consist of following new homes:

- 1 Bedroomed property 8 homes
- 2 Bedroomed property 11 Homes (including 2 wheelchair accessible homes)
- 3 Bedroomed property 9 Homes (including 2 wheelchair accessible homes)

We have proposed that all residents from Marie Curie have first refusal of these homes before it is allocated to the wider estate and then the wider.

We hope to provide you confirmation of the allocations process of these homes in the upcoming weeks as well as the full details including rent, property layouts, facilities, etc.

# What do the Homesearch Magazine Symbols mean?

We have been asked to explain what the symbols mean in the Homesearch Magazine.

Set out below are all the symbols that could be used along with their explanation.

This property has been assessed as being accessible (a mobility standard

property)



Sheltered Property





Older Persons Dwelling



This property has a lift



This property has a personal assistance alarm



This property does not have a lift



This property has a concierge



This property has stairs



This property has a warden



This property is close to shops/transport



This property has a door entry phone



A housing association property - there maybe changes in allocations policy which will affect bidders



This property has its own garden



A newly built property



This property has a shared garden



This property has double glazing



This property doesn't have a garden



This property has full central heating



This property has night storage heating



This property has part central heating



This property has individual appliances for heating



This property is in the congestion charge zone



With this property you are not allowed to keep pets



All bands from 1 to 4 may apply



This property has a rent level set at up to 80% of the private market level and is described as a

> 'Market Related Rent' property.

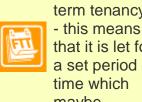


Car free zone - no vehicles within a set area of the property



No parking near the property

This property is available on a 'fixed term tenancy' - this means that it is let for a set period of time which maybe



#### Southwark Wellbeing Hub

renewable

Finding the right support can seem complicated and overwhelming. Southwark Wellbeing Hub is around to make the process simpler.

The Southwark Wellbeing Hub provides information and support for anyone in Southwark worried about their mental wellbeing, or that of someone close to them.

It is run by the charity Together for Mental Wellbeing. The Hub's services are free and open to anyone who lives in Southwark, or who is registered with a Southwark GP.



The Southwark Wellbeing Hub works in partnership with Southwark Council's Adult Social Care Mental Health Team. They provide an easy point of access for any person who has care and support needs because of their mental health and any person who cares for someone

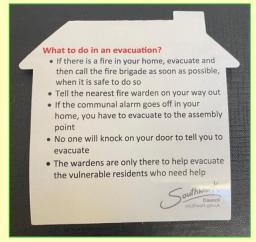
with mental health needs.

Finding support for your mental health can seem like an overwhelming task. The Southwark Wellbeing Hub is here to help. Call on 020 3751 9684 or email southwark hub@together-uk.org today.

#### **Evacuation Reminder**

If the fire alarms go off in Marie Curie, residents must evacuate the block. The wardens will not be door knocking as they will be helping those who need help to evacuate.

As a reminder we sent you all a fridge magnet, explaining what to do.



#### In an evacuation:

- If there is a fire in your home, evacuate and call the fire brigade as soon as possible, when safe to do so
- Tell the nearest fire warden on the way
- If the communal alarm goes off in your home, you have to evacuate to the assembly point
- No one will knock on your door to tell you to evacuate. The wardens are only there to help evacuate the vulnerable residents who need help

Should you believe that you or a member of your household require added assistance to evacuate in the event of a fire, please contact the Fire Safety Team by emailing them at: FRA@southwark.gov.uk for a Personal Emergency Evacuation Plan (PEEP) to be completed.

#### Need to speak to Southwark face-to-face?

Officers will be available at the Sceaux Gardens TRA Hall on Mondays, Wednesdays and Fridays between 10am and 2pm.

You will need to make an appointment so that we can follow social distancing restrictions. Ring us on **020 7732 2886** or **020 7732 2757** and we can give you a time convenient to you.

#### Re-housing update

All residents in Marie Curie will have to leave their homes while their blocks are renovated. Residents have the choice to move either permanently or temporarily.

If you choose to move permanently and are registered for re-housing, you should note that properties are not allocated according to the time you bid. They are allocated by our colleagues in the allocations team according to Southwark Council's lettings policies. Marie Curie council tenants are in Band One, and the properties are allocated by how many stars each applicant has, then by application date and finally by your tenancy date.

The available properties will change each week and therefore we encourage households to check **www.southwarkhomesearch.org.uk** every week to see if there is a property that meets your needs.

72 tenants are now registered for re-housing.

So far 3 residents have successfully bid for a new home which they have viewed.

If you need help with bidding or need assistance to register, help is available 24 hours a day on **020 7732 2886** or **020 7732 2757**. The team can also help you to amend your application. This could include updating your medical needs or updating your household members or the inclusion of additional priority stars through paid or voluntary work.

# How to bid on Southwark's Homesearch Bidding Website

#### Accessing the available properties

- Visit www.southwarkhomesearch.org.uk
- Bidding cycle opens from Thursday to Sunday midnight each week
- Login using your bidding number and date of birth (or your own chosen password)
- The website will show available council and housing association properties
- The system will automatically show the eligible properties you can bid for based on your bedroom requirement.
- Place a bid on your chosen property
- Take a note of your queue positon but please note this can change before the end of the bidding cycle

#### Bidding advice and tips

- Check the local area before placing a bid
- Successful applicants are those who bid weekly and are flexible in their property and area of choice.
- Please carefully read the property advert, which will contain information such as location, rent, floor level, parking, etc.
- Have access to your phone the following week so you can be contacted and invited for a viewing if you are first, second or third in line for the property

#### Prioritisation of households

Households will be prioritised based on the following:

- Priority band
- Number of stars
- Length of time they have been placed in the priority band

#### Property allocation

- Your final queue position will be confirmed when the bidding cycle closes.
- If the first bidder refuses the property, it will be offered to the second bidder and so on until the property is taken
- If you are invited for a viewing you will need to produce documents to confirm your household and identity

#### Change of circumstances

 Tell the council about any changes to your situation (for example medical needs, household members, contact details).

 Submit these changes using the following link and upload supporting documents https://forms.southwark.gov.uk/ShowFor m.asp?fm\_fid=864

For further guidance you can view a video that Southwark have developed at:

https://vimeo.com/493801078/32870706f2

#### Roadmap moves to Step 4

On Monday 12 July the Government confirmed the country will move into Step 4 of the roadmap from Monday 19 July.

This means from Monday 19 July:

- Capacity restrictions for large events are lifted
- Limits on numbers of guests at life events like weddings is lifted
- Limits on social contacts are lifted
- Remaining businesses can re-open

However is essential that we take these steps carefully and sensibly.

- It is expected and recommended people continue to wear face coverings in crowded places
- You must still continue to self isolate if you are told to do so by NHS Test & Trace.
- Consider limiting close contact with people you do not live with.

If you plan to travel do so safely and plan ahead. You should continue to wear a mask (unless exempt), wash hands and maintain social distancing when out in public.

To see how this will impact council services please go to

www.southwark.gov.uk/roadmap for more information.



For more information on the current guidance see the government website at www.gov.uk/coronavirus

#### Help us Keep Southwark Safe

If you think, you **have** any of the COVID-19 symptoms you and anyone living with you should self-isolate immediately and book a test by calling 119 or visiting **www.nhs.uk/coronvirus**.

Symptoms include:

- A high temperature
- A new, continuous cough
- A loss or change to your sense of taste or smell

If you have symptoms, you and anyone you live with **must** stay at home and self-isolate until you get your results. It is now a legal requirement to self-isolate if you have had a positive test or if you are told to self-isolate by the national test and trace service.

If you think self-isolating could be difficult for any reason support is available. Visit the council's website for more information www.southwark.gov.uk/coronavirus.

#### **Keep testing**

One in three people could be carrying the

COVID-19 virus without showing any symptoms.

As part of coming out of lockdown safely everyone should be getting tested regularly – even if they don't have symptoms. Home tests are now available for FREE to every household in the UK.

There are a number of ways you can get a test:

- There are now 45 community pharmacies in Southwark offering home test collection, including 10 who offer assisted testing. The online map shows all the current provision https://maps.test-and-trace.nhs.uk/
- Tests can also be collected from nine Southwark libraries – you can find the list at www.southwark.gov.uk/health-andwellbeing/coronavirus/get-a-free-covid-19-test/book-a-test-if-you-don-t-havesymptoms/community-collect
- Home delivery is available for home testing

   to apply go to www.gov.uk/ordercoronavirus-rapid-lateral-flow-tests
- There are two mass testing sites at London Bridge and Peckham
  - London Bridge Station, St Thomas Street Exit, SE1 9QU
  - 21-23 Bournemouth Road, Peckham, London, SE15 4UJ

Tests can also be booked at www.southwark.gov.uk/health-and-wellbeing/coronavirus/get-a-free-covid-19-test/book-a-test-if-you-don-t-have-symptoms/mass-testing

#### **Fire Safety Team**

If you wish to contact the Fire Safety Team for information on fire safety relating to your block you can contact them via

FRA@southwark.gov.uk

#### **Marie Curie Repairs**

All repairs for Marie Curie should be reported by calling **0800 952 4444**.

Repairs can also be reported by email at repairs@southwark.gov.uk.

# Mail Order Deliveries – Keeping Corridors Clear

Please remember that corridors must be kept clear at all times. If you are shopping online you should ensure that there is someone at home to take in your parcels as they can't be left on the communal landings.

#### **Escape Routes in Properties**

As you will know, in every property in Marie Curie there are four escape routes for residents to use in emergencies.

These escape routes are via the kitchen, the living room, your front entrance door and the small escape door in one of your bedrooms. Please remember that it is vitally important that these escape routes are not blocked up by furniture or other belongings.

#### **Coronavirus issues at Marie Curie**

Engie are monitoring the site closely to ensure all the operatives and the fire wardens are practicing social distancing. All their operatives will wear numbered hi-vis jackets while carrying out their duties. This will make it easier to identify anyone not following COVID-19 guidelines.

Please be assured that Engie have safe working processes developed in line with the most up to date government guidance and their site teams monitor employees to ensure compliance.

Some work tasks may not be able to be carried out at the full two metre social distance, but they will make every effort to keep to this where possible. Engie take temperature scans of all their operatives prior to starting work each day as an additional precaution.

### Independent Tenant and Leaseholder Advisors

Neal Purvis and Lee Page from Open Communities are the Independent Tenant and Leaseholder Advisors for the works on Sceaux Gardens Estate, including Marie Curie.



Neal Purvis neal.purvis1@btinternet.com



Lee Page leepage002@gmail.com
You can contact Neal and Lee, or the rest of the Open Communities team, on 0800 073 1051.

#### **Resident Services Officer for Marie Curie**

Sonia Forrest is the Resident Services Officer for Marie Curie. You can contact Sonia on 07946 369 599 and her email address is Sonia.forrest@southwark.gov.uk.

You can also contact the Resident Services team who are available 24 hours, 7 days a week on **020 7732 2886** or **020 7732 2757**. You can also email them on mariecurie@southwark.gov.uk.

#### Marie Curie Webpage

Everything we have issued to residents, including these newsletters and information to tenants and information to tenants, are uploaded to our website at www.southwark.gov.uk/MarieCurie

#### The Marie Curie Works Team



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