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Date: 03 October 2017

Ref:

1-56 Sarnsfield House

1-56 Skenfrith House

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## **Dear Residents**

## **Ledbury Estate Coffee Mornings**

I am pleased to tell you that we will be starting our new coffee mornings this **Thursday 5 October 2017 at 10am – 11.30am** in the Residents' Respite Centre, situated in front of Bromyard House, next to the Keepmoat site office.

The purpose of the coffee morning is to give residents an opportunity to meet with a representative from Southwark Council's Asset Management (Major Works) team – Janet Miller (Customer Relationship Officer) - and a Keepmoat representative (a Resident Liaison Officer) to discuss, in an informal setting, any specific queries or concerns that they may have in relation to the ongoing works in their block or estate.

There will also be a Housing Choice Officer in attendance if residents would like to discuss options for moving home.

As noted above the first coffee morning will be this Thursday and these will be held weekly until the completion of this phase of the heating works. Please see dates/times given below. All coffee mornings will be held in the Residents' Respite Centre:

Thursday 12 October 2017, 10am -11.30am

Thursday 19 October 2017, 10am -11.30am

Thursday 26 October 2017, 10am -11.30am

If you are unable to attend but still have any issues or concerns then please do not hesitate to contact us via e-mail or phone, or call into the TRA Hall to speak to the resident services team or the Keepmoat site office to speak to the contractor.

Yours faithfully

Sharon Shadbolt Project Manager