

Dulwich Streetspace Review General FAQs

1. In the questionnaire I am asked for my address and postcode. Why is this?

We ask everyone who responds to the survey to tell us their street address to ensure that we are capturing all the different possible perspectives and so that decisions are made with fair reference to the whole community. We welcome responses from people outside the core consultation area, but when we publish results it will also be important to be able to distinguish between responses from different areas.

2. Will responses be valued differently by geography?

There is no formal hierarchy or weighting. However, we will be able to analyse responses on a street-by-street level and report where responses differ by area.

3. What is the minimum age for completing the questionnaire?

There is no minimum age for completing the questionnaire. The questions are asked in short sentences that older children, teenagers and young adults can understand and we encourage all ages to give us their feedback in the questionnaire as we believe residents of all ages are legitimate stakeholders when it comes to changes in their local environment. The age range of respondents will be reported when results of the consultation are published.

Younger children will be consulted and their views and experience of active travel will be captured via specific work with local schools that will be age appropriate. We will also be approaching local schools, both seeking the views of school leaders and staff, and as a route to engage with children and their parents. We will supply bespoke materials and offer meetings either digitally or in person, with a view to gauging their experiences of the traffic measures.

4. Why does the questionnaire ask about my ethnic background, gender and religion?

We have standard equalities questions across all engagement carried out by the council to ensure that we are not directly or indirectly discriminating against, or failing to meet our equalities requirements with regards to, any group.

Historically the views of certain groups have been and continue to be routinely overlooked in consultation – we want to be able to adjust and adapt our approaches if we know which groups are being underrepresented, which is why we ask these questions. These questions aren't compulsory and does not mean that we will consider your responses any less if you do not answer all the diversity questions.

5. Can residents and businesses on boundary roads take part in the consultation?

The Council cares very much about the experiences of, and feedback from residents living on boundary roads and we are very keen to hear from these roads and streets near to the trial area. A newsletter has also gone out inviting residents and business owners in Dulwich and boundary roads to have their say as we want to give all every opportunity to respond. The questionnaire allows for views to be captured through very clear and unambiguous questions relating to all elements of the Streetspace schemes. People living on the boundary roads are directly asked if they want measures kept, removed or modified. Our monitoring plan is also informed by the data we collect and the traffic patterns on these boundary roads.

6. Why are there no questions about access for emergency services?

People are free to comment and raise specific issues throughout the survey; this can include access for emergency services.

We address any issues directly with the emergency services themselves as part of the review process. They have a formal role as a statutory consultee in relation to

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traffic and highways schemes, which will also be taken fully into account when developing our future plans after the consultation.

We have fortnightly meetings with the emergency services across the borough, and this has been in place since Sept 2020. We discuss any incidents advised by the services and have instigated a number of changes to the Streetspace measures to facilitate access for the Police, ambulance and Fire services.

7. Does the consultation allow for comments on schemes holistically, including Phase 1 and Phase 2 together?

The consultation provides plenty of opportunity for people to express holistic arguments about the overall success or otherwise of the scheme. However, the main responsibility for considering the scheme holistically lies with the council, which is why we have invited people to comment on specific elements. We want people to tell us about the things they have observed at the locations they know.

8. Will Streetspace CommonPlace comments be included in the review?

We will provide a summary of the Streetspace CommonPlace comments as part of the review – however these supplement and will not have the same status as the consultation responses.

9. Where can baseline monitoring data be found?

All baseline data is available at the link below. To access, please select traffic count map layer.

<https://geo.southwark.gov.uk/connect/analyst/mobile/#/main?mapcfg=Southwark%20Highways>

Traffic data collected during the pandemic will be uploaded on the same link.