

# Community Council Facebook terms and conditions

Each community council Facebook page is intended to enable members of the community, and other visitors to exchange views, ideas and experience on a range of subjects, and promote local community activities and events. By leaving comments on the site, users accept that this is at their own risk, and they are responsible for the contents of the post.

The contents of the post do not necessarily reflect the views of the Council. The council accepts no liability in respect of any content submitted by users and published on the site.

Facebook is only ever as good as the people who use it so please visit regularly and contribute freely. The usefulness and accessibility of page is affected by the balance of content, the tone of discussion, and the opportunity for all users to have a voice. We ask that all contributors act responsibly when posting or replying to messages.

## House rules

It is for this purpose that there are a few 'house rules' which users will be required to observe:

- Do not post anything which might be considered to be indecent, discriminatory (e.g. racist, sexist, homophobic), defamatory, abusive or threatening.
- Do not post the personal details of others.
- Do not post any third party material that infringes any legal rights such as copyright.
- Do not post spam or messages advertising commercial products or services, Members under 18 should obtain their parent or guardian's permission before posting any comments or materials.

Employees of Southwark Council using the site are also bound by the Code of Conduct for council employees. Southwark's elected representatives are bound by the Code of Conduct for members.

## Guidelines for interpreting the house rules

- If you wish to make a criticism, please do so constructively and without ever attacking people personally. Please state your opinions and viewpoints carefully, with tact and in a moderate manner.
- Humour that might work verbally can sometimes come across as mean or judgmental in the written word.
- Please keep your language clean. That way no one can be offended.

## Our approach to moderation

If you feel there is a post that is offensive in any way, in the first instance please contact the page administrator. Action will be taken as soon as possible. It should be noted that the site will only be moderated between 9.30am and 5.30pm.

Persistent offenders will be blocked permanently.

We reserve the right to edit or delete content which is in breach of the house rules at our discretion. Moderation will be undertaken regularly, and every effort will be made to remove unsuitable content, but it is possible that on occasions it may not take place for more than 48 hours. If offensive material is posted it is also the responsibility of users to alert the administrator.