

# Workforce Report 2014-15

This report looks at the profile of employees and at human resources management activities over financial year 2014–15

# Scope

- 1. It covers all departments of the council and directly employed substantive employees. It therefore excludes those under the management of schools.
- 2. All departmental details will relate to organisational structures as at year end 2014-15.
- 3. All workforce profile data will be at the end of the year 2014-15.
- 4. All data related to the outcomes of HR activity will cover the period April 2014 March 2015, unless stated.
- 5. For completeness, information is given on the numbers of agency workers engaged. They are an important addition to our workforce resources but do not have a direct contractual relationship with the council and therefore details are limited.

#### Content

The report -

- 1. Begins with key data. This includes an overview of employees' profile and some comparative data from previous years.
- 2. Looks at the profile of the council's employees against each protected characteristic where information is available (gender, ethnic origin, age, disability).
- 3. Will be discussed with the constituent trade unions.

The report will be published on the council's intranet, (the Source), and the Southwark website; <a href="https://www.southwark.gov.uk">www.southwark.gov.uk</a>

# **Contents**

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- Staff Complaints
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- Recruitment
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Appendix 1 Information on the community in Southwark & other London Boroughs

# Key data - Workforce 2014 - 15

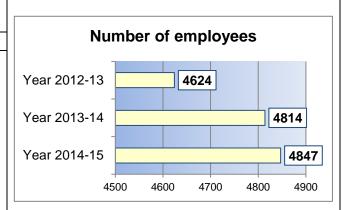
The details below pull out some key information from the report that follows about the workforce. It aims to provide a quick reference and to give context by looking at details from previous years where comparisons can be made.

# Year 2014-15

# Number of employees (headcount)

4847

#### Context



# **Gender Profile of Employees**

	Number	%
Female	2501	52%
Male	2346	48%

## **Broad Ethnic Profile**

	Number	%
BME employees	2335	49%
White employees	2467	51%
Total	4802	100%

Excludes those with no ethnic origin stated = 45 employees

# **Employees with Disabilities**

	Number	%
Employees	185	3.8%

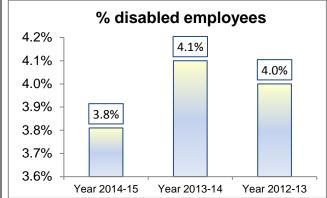
#### Gender Profile

Year	% Female Employees
Year 2014-15	52%
Year 2013-14	52%
Year 2012-13	53%

# **Broad Ethnic Profile**

	% BME	% White
Year	employees	employees
Year 2014-15	49%	51%
Year 2013-14	48%	52%
Year 2012-11	48%	52%

# Disability



# Average age of the workforce

45.2years

Αg	e

3 -				
Year	Average age (years)			
Year 2014-15	45.2			
Year 2013-14	44.9			
Year 2012-13	44.9			

# **Section 1: Workforce Numbers & Employee Profiles**

- 1. The headcount of employees was 4847. This excludes casual workers and non staff resources such as agency workers. A workforce population of 4847 is within 1% of employee numbers in 2013-14. (*Key Data*). It is significantly higher than the average workforce in London boroughs which in 2014-15 was 2830 (*Appendix 1*).
- 2. Employees in the three service departments make up 80% of the council's workforce (Children's & Adults; Environment & Leisure; Housing & Community Services). (Reference data 1)
- 3. The highest percentage of part time employees is in Children's & Adults' Services. Overall 15% of all employees work part time. (*Reference data 2*)

# Reference data 1 Employee numbers by department

Employee numbers by department							
	Numbers (headcount)	% of total					
Chief Executive's Department	383	8%					
Children's & Adults Services	1357	28%					
Environment & Leisure	1319	27%					
Finance & Corporate Services	583	12%					
Housing & Community Services	1196	25%					
Total	4,847	100%					

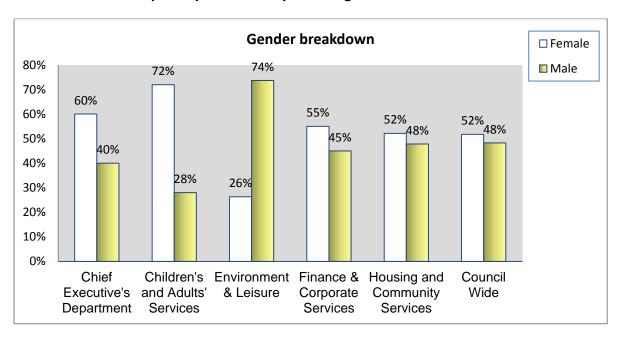
# Reference data 2 Distribution of full time & part time employees per department & Council wide

	Male		Female	
	Full-	Part-	Full-	Part-
	time	time	time	time
Chief Executive's Department	38.4%	2.0%	46.3%	13.2%
Children's & Adults Services	22.7%	5.5%	54.1%	17.7%
Environment & Leisure	69.6%	4.1%	18.1%	8.2%
Finance & Corporate Services	43.4%	0.7%	47.3%	7.5%
Housing & Community Services	45.8%	1.8%	42.8%	9.6%
Total	45.0%	3.4%	40.1%	11.5%

#### Gender

- 4. The percentages of female and male employees are similar; 52% of employees are female; 48% are male. (*Reference data 3*). The gender split shows no changes from the previous year, (*Key Data*). The gender breakdown in council employment is similar to the female population in Southwark (50.5%) and is lower than the average across London boroughs (60.04%). (*Appendix 1*)
- 5. There are significant differences in the gender breakdown when looking at a departmental level. (*Reference data 3*)
- 6. There are higher percentages of male employees than female employees in the grades 1-5, in Building Services, and in the higher grade bands. Although the total numbers of employees grade 14 and above are relatively small (Reference data 4)

Reference data 3 **Gender breakdown per department as percentages** 



Reference data 4 **Grade distribution, gender and disability** 

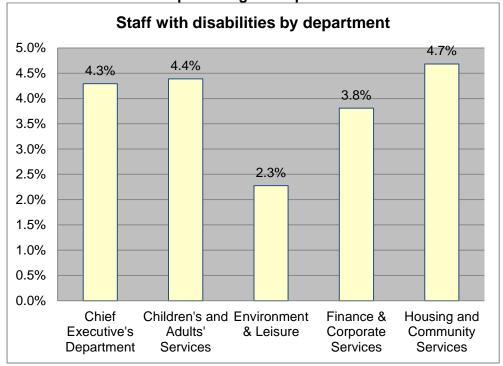
Grade distribution, gender and	Total	Female	Male	Disabled
Grade band				staff
Grades 1-5	1213	391	822	27
%	100%	32%	68%	2% <sup>1</sup>
Building Workers	80	1	79	2
%	100%	1%	99%	3% <sup>1</sup>
Grades 6 - 9 or equivalent	1935	1170	765	94
%	100%	60%	40%	5% <sup>1</sup>
Grades 10-12 +SW's	1272	749	523	52
%	100%	59%	41%	4% <sup>1</sup>
Grades 14-16	220	102	118	9
%	100%	46%	54%	4% <sup>1</sup>
Grades 17 & above	25	7	18	
%	100%	27%	73%	
Teacher conditions	15	15		
%	100%	100%		
Soulbury conditions	43	35	8	
%	100%	81%	19%	
Other <sup>2</sup>	44	31	13	1
%	100%	70%	30%	2% <sup>1</sup>
Total	4847	2501	2346	185

Percentage in that grade band
TUPE conditions (various)

#### **Disabilities**

- 7. The percentage of people with disabilities, 3.8%, is similar to the previous year (*Key Data*). There are some significant differences between departments. (*Reference data 5*)
- 8. Southwark records actual employee declarations of a disability. Since the introduction of the Disability Discrimination Act when the use of strict externally set criteria to determine "disability" ceased; self declaration is appropriate. It is known that some other boroughs determine the disability average by extrapolating from survey data or use sickness absence rates as a marker. The average across London boroughs is 5%, (Appendix 1).
- 9. The percentages of employees with disabilities are lowest in grades 1-5 and those on Building Worker grades. There are some grade bands where there are no staff with a declared disability. This applies to those grade bandings where numbers of staff are few. (Reference data 4)

Reference data 5
Staff with disabilities as percentage of departmental numbers



# **Ethnic Origin**

- 10. There are a small number of employees who do not have an ethnic origin record, 45 employees (less than 1%), this compares with an average of 8.45% across London boroughs who do not have an ethnic origin (*Appendix 1*). Those with no ethnic origin data recorded are predominately people who joined the council under TUPE agreements. (*Key data*).
- 11. There is only a minor change in the percentages of employees who classify themselves as "White" and from black and minority ethnic groups compared to previous years. (*Key Data*).
- 12. When looking at broad ethnic groups the percentages of employees from White and from BME communities are very similar to the percentages in the Southwark community. Where 54% of the population classify themselves as White. (Appendix 1). Across London boroughs those employees who classify themselves as White average 63.4%, (Appendix 1).
- 13. The percentages of White employees compared to BME employees change significantly through the grades. Putting aside those in Building Worker grades; up to grade 9 there are higher percentages of BME staff than percentages of White staff. This changes at grades 10-12 and the percentages of BME employees are low in grades 14 and above. (Reference data 7)

Reference data 6

Broad ethnic origin of employees as percentage of departmental numbers

					BME	
	Asian	Black	Mixed	Other	employees	White
Chief Executive's Department	7%	21%	4%	4%	37%	63%
Children's & Adults Services	4%	42%	4%	3%	53%	47%
Environment & Leisure	4%	30%	2%	4%	40%	60%
Finance & Corporate Services	8%	31%	3%	3%	46%	54%
Housing & Community Services	5%	46%	4%	3%	58%	42%
Total across the council	5%	37%	4%	3%	48%	51%

Reference data 7 **Grade distribution, broad ethnic origin** 

					BME		Not	
Grade band	Asian	Black	Mixed	Other	employees	White	Stated	Total
Grades 1-5	46	510	47	46	649	562	2	1213
% <sup>1</sup>					54%	46%		
Building Workers		26		2	28	52		80
% <sup>1</sup>					35%	65%		
Grades 6 - 9 or equivalent	112	861	63	66	1102	794	39	1935
% <sup>1</sup>					58%	42%		
Grades 10-12 +SW's	61	342	50	35	488	780	4	1272
% <sup>1</sup>					38%	62%		
Grades 14-16	8	20	3	1	32	188	0	220
% <sup>1</sup>					15%	85%		
Grades 17 & above		2	2	1	5	20	0	25
% <sup>1</sup>					20%	80%		
Teacher conditions	1		1	3	5	10	0	15
% <sup>1</sup>					33%	67%		
Soulbury conditions	3	3	1	2	9	34	0	43
% <sup>1</sup>					21%	79%		
Other <sup>2</sup>	6	7	2	2	17	27	0	44
% <sup>1</sup>					39%	61%		
Total	237	1771	169	158	2335	2467	45	4847

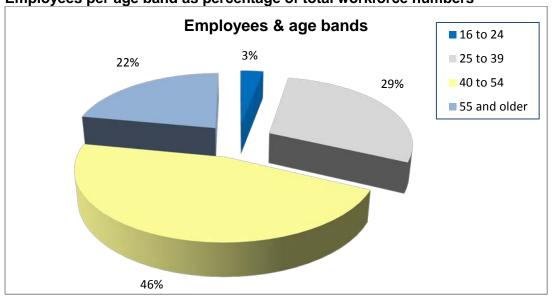
<sup>&</sup>lt;sup>1</sup> Excludes those where ethnic origin not supplied. <sup>2</sup> TUPE conditions (various)

# Age

- 14. The average age of employees is 45.2 years. (Key Data). This is similar to the average age across London boroughs which is 45.64 years, (Appendix 1).
- 15. Predominately employees are in the 40-54 years banding (46%). (Reference data 7)

Reference data 7





# **Length of Service**

16. Employees' length of service is on average 9 years. This suggests no retention issues. It must be noted however that the average service will be impacted by the large percentage of employees who have over 20 years service. (Reference data 8)

Reference data 8

Employees' length of service & service bandings - total workforce numbers

Average (mean) length of service	9 years
Length of service – bands	% of employees
Less than 1 year	10%
1 to <2 years	12%
2 to <3 years	8%
3 to <5 years	11%
5 to <10 years	22%
10 to <15 years	18%
15 to 20 years	6%
20+ years	13%
Total	100%

# **Section 2: Changes in the Workforce**

#### **Starters**

- 1. Based on the existing workforce there were 503 people who had started work with the council within the year. The table below shows the person's department at the end of the financial year not necessarily the department at commencement. (Reference data 9)
  - 2. As noted in the previous section; those starting during this period have not resulted in any notable changes to the profile of the workforce in terms of gender, age, disability or ethnic origin (*Key data*).

#### Reference data 9

# **Number of starters & department**

	Numbers starters (headcount)
Chief Executive's Department	54
Children's & Adults Services	183
Environment and Leisure	123
Finance & Corporate Services	20
Housing & Community Services	123
Total	503

#### Leavers

- 3. This section provides a detailed look at the reasons why people leave the organisation and their profile.
- 4. The dominant reasons for people leaving were on a voluntary basis, i.e. resignation, career breaks, retirement age. Of the remainder, whilst 83 people left on redundancy; any other reason attracted relatively small numbers of employees.
- 5. Further scrutiny of those who left on the basis of dismissal; discipline or capability, appears in the relevant sections later in this report.

#### Reference data 10

# Leavers by reason, gender and disability

Reason for Leaving	Number	Female %	Male %	Total	Of those disabled %
Career Break	11	73%	27%	100%	18%
Deceased	6	33%	67%	100%	0%
Dismissal – Capability	8	88%	13%	100%	0%
Dismissal	5	20%	80%	100%	0%
Expiration of Contract	43	56%	44%	100%	2%
Outsourced	13	69%	31%	100%	8%
Redundancy	83	66%	34%	100%	1%
Resignation	288	57%	43%	100%	3%
Retirement Age	29	38%	62%	100%	17%
Retirement Early	9	22%	78%	100%	11%
Retirement III Health	11	27%	73%	100%	9%
Total	506	57%	43%	100%	4%

# Reference data 11

# Leavers by reason, BME employees, White employees

	No.	BME employees %	White employees %	Not stated %	Total
Career Break	11	55%	36%	9%	100%
Deceased	6	67%	33%	0%	100%
Dismissal – Capability	8	88%	13%	0%	100%
Dismissal	5	100%	0%	0%	100%
Expiration of Contract	43	65%	30%	5%	100%
Outsourced	13	46%	31%	23%	100%
Redundancy	83	55%	40%	5%	100%
Resignation	288	40%	58%	2%	100%
Retirement Age	29	24%	76%	0%	100%
Retirement Early	9	22%	78%	0%	100%
Retirement III Health	11	64%	36%	0%	100%
Total	506	47%	51%	3%	100%

# Reference data12 Leavers by reason & age bands

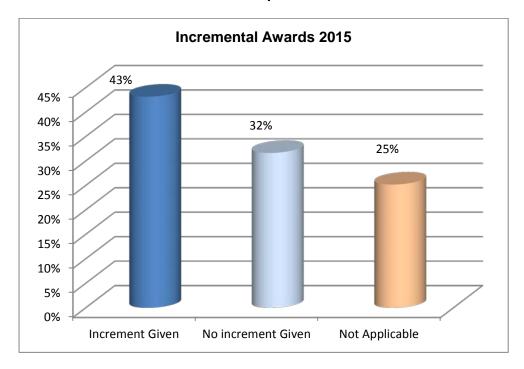
	No.	16 - 24	25 - 39	40 - 54	55 +	Total
Career Break	11	0%	55%	27%	18%	100%
Deceased	6	0%	17%	33%	50%	100%
Dismissal – Capability	8	0%	0%	63%	38%	100%
Dismissal	5	0%	60%	40%	0%	100%
Expiration of Contract	43	26%	37%	23%	14%	100%
Outsourced	13	0%	31%	31%	38%	100%
Redundancy	83	0%	18%	40%	42%	100%
Resignation	288	6%	52%	32%	10%	100%
Retirement Age	29	0%	0%	0%	100%	100%
Retirement Early	9	0%	0%	0%	100%	100%
Retirement III Health	11	0%	9%	27%	64%	100%
Total	506	6%	39%	30%	25%	100%

# **Section 3: Performance Management**

This monitor looks at incremental awards in 1st April 2015. The information has been drawn from June's payroll.

- 1. In 2014 a high proportion of staff received an increment (74%). In 2013-14 Members had agreed a change in the grade ranges which opened up incremental awards to large numbers of employees. The awards this year (2015) are closer to previous levels. (Reference data 13)
- 2. Looking at increments awarded they are broadly line with-
  - The proportion of women / men in the workforce. (Reference data 14)
  - Those who have not declared a disability and those that have declared a disability. (Reference data 15)
  - The proportion of people in different/ broad ethnic groups. (Reference data 16)
  - The proportion of people in different age bandings (Reference data 17)

Reference data 13
Incremental awards – Council wide position



Increment given	No increment given	Not applicable
40%	23%	37%
74%	26%	-
2	given 10%	given given 40% 23%

# Reference data 14

Incremental awards by gender

Outcomes & % of employees	Female	Male	Total
Increment Given	49%	51%	100%
No Increment Given	58%	42%	100%
Not Applicable	50%	50%	100%
Total	52%	48%	100%

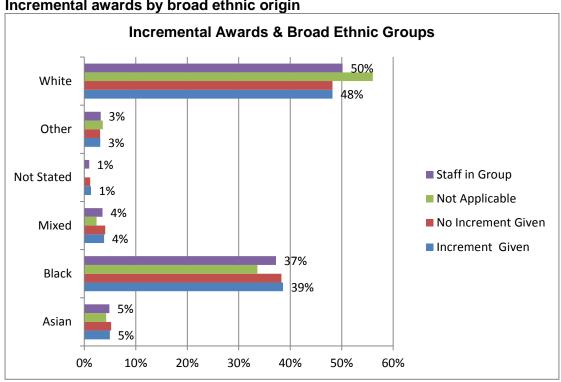
#### Reference data 15

Incremental awards by disability

more contential areas by alcability					
Outcomes & % of					
employees	Not Disabled	Disabled	Total		
Increment Given	96%	4%	100%		
No Increment Given	94%	6%	100%		
Not Applicable	95%	5%	100%		
Total	95%	5%	100%		

# Reference data 16

Incremental awards by broad ethnic origin



# Reference data 17

Incremental awards by age band

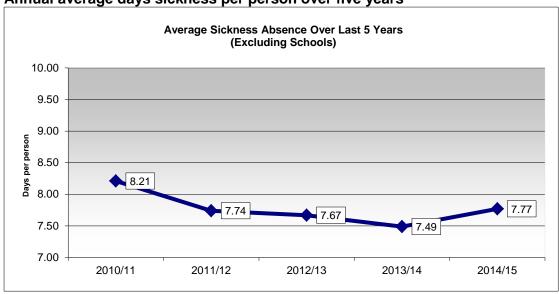
Outcomes & % of employees	16 to 24	25 to 39	40 to 54	55 & over	Total
Increment Given	4%	38%	43%	15%	100%
No Increment Given	5%	34%	44%	17%	100%
Not Applicable	0%	12%	55%	32%	100%
Total	4%	30%	47%	20%	100%

#### Section 4 - Sickness

- 1. Average sickness per person, 7.77 days, showed a slight increase (Reference data 18). This is slightly higher than the average sickness across London boroughs, 7.5 days. (Appendix 1) but followed low averages in recent years. Of note is the significant proportion of staff who had no sickness absence during the year (48%).
- 2. There are multiple recorded reasons for sickness which are grouped as shown (*Reference data 19*). The "internal disorders" grouping alone covers over a hundred conditions; but will include chronic health disorders such as cancer, angina, chest infections, stroke etc.

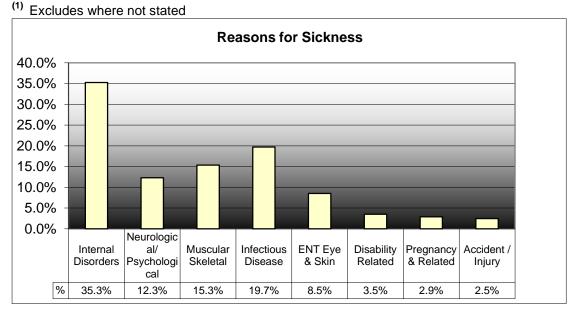
Reference data 18

Annual average days sickness per person over five years



Note 2323 (48%) staff had no sickness in the year 2014-15.

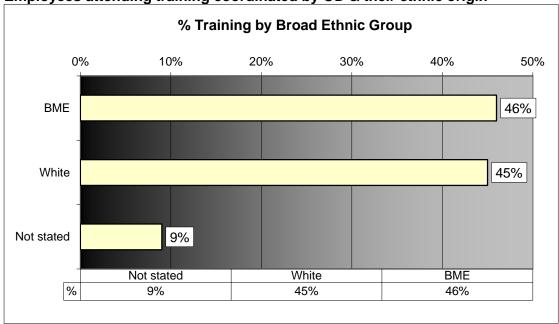
Reference data 19
Recorded reasons for sickness absence 2014-15



# Section 5 - Learning & Development

- 1. It is stressed that the data below shows training activities coordinated by Organisational Development. Managers and staff record all other training/learning and development locally.
- 2. The data suggests that when looking at training days:-
  - The proportion of those attending is broadly in line with; the proportion of people from different ethnic groups in the workforce, (reference data 20), the proportion of people who are disabled in the workforce. (Reference data 21)
  - The proportion of women attending training occasions/ days is higher than the proportion of women (68%) in the workforce. (*Reference data 22*)

Reference data 20 Employees attending training coordinated by OD & their ethnic origin<sup>1</sup>



Data relates to the number of training days and attendees on each of those training days, someone attending a 5 day training programme will be represented 5 times etc.

# Reference data 21

Employees attending training coordinated by OD & whether they have a disability <sup>1</sup>

	Numbers attending	% of those attending
Disabled	250	4%
Not Disabled	5931	88%
Not known	559	8%
Total	559	100%

#### Reference data 22

Employees attending training coordinated by OD & their gender<sup>1</sup>

	Numbers attending	% of those attending
Female	4585	68%
Male	2154	32%
Total	6739	100%

# **Section 6 - Disciplinary Investigations & Outcomes**

Note – two separate activities are described in this section; staff subject to disciplinary investigation and the outcomes of disciplinary hearings. The information below is not necessary linked, i.e. some of the cases are captured in "investigations" would not have reached the stage of a completed disciplinary hearing.

1. The numbers subject to disciplinary investigation and disciplinary action are a very small percentage of all employees, less than 1% (Reference data 23 & Key Data). On 17 occasions disciplinary actions resulted in either a warning or dismissal. (References data 25 & 26). Those subject to such actions are 0.4% of all employees, (key data). Where there are such small numbers drawing conclusion based on more detailed levels, e.g. gender, ethnic profile or disability is questionably statistically valid.

#### Reference data 23

# Investigations by gender & by disability

	Female	Male	Total	Of those - disabled
Disciplinary Action Pursued	10	22	32	0
In Progress	6	5	11	1
Total <sup>1</sup>	16	27	43	1

Note in addition 17 investigations resulted in a guidance interview; on 9 occasions there was no further action; on 3 occasions the employee left before the investigation concluded.

#### Reference data 24

#### Investigations by broad ethnic origin

	BME	White	<b>-</b>		
	employees	employees	Total		
Disciplinary Action Pursued	26	6	32		
In Progress	7	4	11		
Total <sup>1</sup>	33	10	43		

Note in addition 17 investigations resulted in a guidance interview; on 9 occasions there was no further action; on 3 occasions the employee left before the investigation concluded.

#### Reference data 25

# Disciplinary action by gender & by disability

	Female	Male	Total	Of those - disabled
Dismissal	1	4	5	0
Final written warning	3	4	7	0
Written warning	1	4	5	0
Total <sup>2</sup>	5	12	17	0

<sup>&</sup>lt;sup>2</sup> Note in addition

- · 2 disciplines resulted in a guidance interview;
- On 1 occasion the action has been postponed due to bereavement
- On 5 occasions the employee left during a disciplinary process
- 1 discipline confirmed the employee's rights to work in the UK had expired
- 6 still in progress

# Reference data 26

# Disciplinary action by broad ethnic origin

	BME	White	
	employees	employees	Total
Dismissal	5		5
Final written warning	5	2	7
Written warning	3	2	5
Total <sup>2</sup>	13	4	17

<sup>&</sup>lt;sup>2</sup> Note in addition

- 2 disciplines resulted in a guidance interview;
- On 1 occasion the action has been postponed due to bereavement
- On 5 occasions the employee left during a disciplinary process
- 1 discipline confirmed the employee's rights to work in the UK had expired
- 6 still in progress

# **Section 7 - Capability Action & Outcomes**

1. The numbers subject to capability action are a small percentage of all employees (*References data 27 & 28*), 22 concluded cases represents 0.4% all employees, (key data). Where there are such small numbers drawing conclusion based on more detailed levels, e.g. gender, ethnic profile or disability is questionably valid.

# Reference data 27

# Capability action by gender & by disability

	Female	Male	Total	Of those - disabled
Dismissal	7	1	8	4
Final written warning		2	2	
Written warning	1		1	
Other outcomes	4	2	6	2
No action	1		1	
Total	13	5	18	6

#### Reference data 28

# Capability action by broad ethnic origin

	BME	White	
	employees	employees	Total
Dismissal	7	1	8
Final written warning	2		2
Written warning	1		1
Other outcomes	4	2	6
No action	1		1
Total	15	3	18

# **Section 8 - Staff Complaints**

Note this data relates to individual employee complaints that require a formal process to resolve. Many complaints can be resolved informally or through mediation; all parties are encouraged to pursue such actions as a first step.

- 1. The numbers of staff that submit a formal complaint at stage 1 are very few. (Reference data 29 & 30); 23 employees represent 0.5% of the workforce. (Key data).
- 2. Stage 2 complaints are those where the employee is not satisfied with the outcome at stage one and identifies grounds for appeal.
- 3. Where there are such small numbers drawing conclusions at a more detailed level, e.g. gender, ethnic profile or disability is questionably valid.

#### Reference data 29

# Stage 1 complaints by gender & by disability

	Female	Male	Total	Of those - disabled
Informal resolution	4	2	6	
Not upheld	7	5	12	2
Partially upheld	1	4	5	1
Total <sup>1</sup>	12	11	23	3

<sup>&</sup>lt;sup>1</sup> In addition 1 stage 1 registered complaint was withdrawn.

#### Reference data 30

# Stage 1 complaints by broad ethnic origin

	BME	White	Not	
	employees	employees	stated	Total
Informal resolution	4	2		6
Not upheld	5	5	2	12
Partially upheld	2	3		5
Total <sup>1</sup>	11	10	2	23

<sup>&</sup>lt;sup>1</sup> In addition 1 stage 1 registered complaint was withdrawn.

#### Reference data 31

# Stage 2 complaints by gender & by disability

	Female	Male	Total	Of those - disabled
Not upheld	4	1	5	0
Partially upheld		1	1	0
Total	4	2	6	0

# Reference data 32

# Stage 2 complaints by broad ethnic origin

	BME employees	White employees	Not stated	Total
Not upheld	2	2	1	5
Partially upheld		1		1
Total	2	3	1	6

# Section 9 - Respect at Work

Note; the procedure will cover complaints on all forms of harassment, bullying or victimisation on the basis of someone's profile.

- 1. The numbers of employees making a formal complaint are few; 24 employees represents than 0.5% of the workforce.
- 2. Where there are such small numbers drawing conclusions at a more detailed level, e.g. gender, ethnic profile or disability is questionably valid.

#### Reference data 33

# Complaints by gender & by disability

	<u>,                                      </u>			
				Of
				those -
	Female	Male	Total	disabled
Informal resolution	3	1	4	
Not upheld	8	5	13	
Upheld	2	1	3	1
Partially upheld	4		4	
Total <sup>1</sup>	17	7	24	1

<sup>&</sup>lt;sup>1</sup> In addition 3 complaints were withdrawn.

# Reference data 34

# Complaints by broad ethnic origin

	BME employees	White employees	Not stated	Total
Informal resolution	3	1		4
Not upheld	11	2		13
Upheld	1	1	1	3
Partially upheld	1	3		4
Total 1	16	7	1	24

<sup>&</sup>lt;sup>1</sup> In addition 3 complaints were withdrawn.

### Section 10 - Recruitment

- 1. The following looks at recruitment projects over the year 2014-15. A recruitment project is an advertised job(s) with a defined closing date. More than one media (advertisements) may be used in each project. The following looks at 386 recruitment projects; of these
  - There were 32, each with 50 or more applicants.
  - There were 158, each with 5 or less applicants.

Some jobs have been the subject of more than one recruitment project. For example, Advanced Practitioner appears several times, each project is counted separately. Only those projects that attracted an applicant response are shown. Applicants who withdrew from the process are excluded completely from the details below.

- Overall there were 6,641 people who pursued an application. Whilst It is difficult to identify multiple applications, (to do so would require examination of individual records to verify what appear to be the same names), this occurs. For example there are instances of people making 8, 9, 10 applications to the council. Frequency of occurrence is unlikely to notably skew the figures but a factor.
- 3. Looking at gender and disability the success of people at different stages of the recruitment process are in line with the percentages of people who applied, i.e. female / male, not disabled / disabled, (*Reference data 35 & 36*).

# Reference data 35

#### Gender

Female applicants, 3514; Male applicants, 3127.

Status	Female	Male	Total
Hired	53%	47%	100%
Shortlisted	54%	46%	100%
Applicants	53%	47%	100%

<sup>\*</sup> Hire here means an offer of appointment, not that the person has yet started work

#### Reference data 36

# Disability

Disabled applicants, 397; not disabled applicants, 6244.

		Not	
Status	Disabled	Disabled	Total
Hired	6%	94%	100%
Shortlisted	6%	94%	100%
Applicants	6%	94%	100%

<sup>\*</sup> Hire here means an offer of appointment, not that the person has yet started work

4. When looking at broad ethnic origin, (Reference data 37,) the significant outcomes to note are –

- The percentage of applicants from BME communities 66% (4351 people).
- The percentage of hires from BME communities 52%, (297 people).

Both percentages are higher than the proportion of people from BME communities living in Southwark (45.8%) or London (40.2%) – 2011 census.

Unlike gender and disability where the percentages of people from different profiles remain constant through the recruitment stages, BME applicants become less successful through the stages, albeit still the larger proportion, (Reference data 37).

#### Reference data 37

# **Broad Ethnic Origin**

BME applicants 4351, White applicants 2290.

	BME		White	Total
Hired		52%	48%	100%
Shortlisted		58%	42%	100%
Applicants		66%	34%	100%

<sup>\*</sup> Hire here means an offer of appointment, not that the person has yet started work

5. In part this can be explained by the recruitment projects with very large response rates; 50 or more applicants, (Reference data 38). These attracted very large numbers of applicants from the BME community. But also means that very large numbers of people from BME communities were "rejected" (1670 at shortlisting stage); skewing the percentages above (Reference table 37). For the recruitment projects with large response rates, (Reference data 38), whilst there is still difference between the success of applicants from BME communities & the success of white applicants through the different stages, this is less stark. It is also notable that there is very little difference here between the proportion shortlisted (68%) and hired (67%). Before interview stage, recruiters would have no reliable information which could reasonably determine an applicant's ethnicity.

#### Reference table 38

# Recruitment projects with over 50 applicants each

Numbers of projects	32
Numbers of applicants	2842

#### Outcomes

BME applicants 2064, White applicants 778

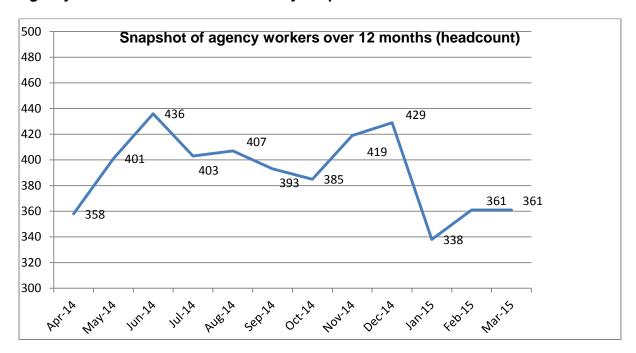
Status	BME		White	Total
Hired		67%	33%	100%
Shortlisted		68%	32%	100%
Applicants		73%	27%	100%

<sup>\*</sup> Hire here means an offer of appointment, not that the person has yet started work

# **Section 11 – Agency Workers**

- 1. Agency workers are not employees of the Council. But are an important resource in the delivery of the council's services. On the first working Monday of each month a snapshot is compiled of agency workers in use.
- 2. Monitors over the financial year 2014-15 show that numbers ranged from 338 to 436. In the last quarter (January to March 2015) numbers were fewer and more consistent month on month. (Reference data 39)

Reference data 39 **Agency Workers – numbers via monthly snapshot 2014-15**<sup>1</sup>



<sup>&</sup>lt;sup>1</sup> The numbers of agency workers in use as at the monitoring date, i.e. first working Monday of each month.

3. The average numbers in use over the year was 391 workers. This compares with 343 the previous year.

# Information on the community in Southwark & other London Boroughs

Southwark's workforce is drawn from across London & the South-east of England approximately 27%<sup>1</sup> of our staff were Southwark residents. It is however interesting to look at how the profile of the workforce compares to the Southwark community and where possible across London.

This Section provides some basic information about the Borough drawn from the 2011 census.

It also includes key data comparing the council's workforce with other London boroughs. Albeit this must viewed with caution. Increasingly the services provided will differ between boroughs. This will, for example, impact on the gender profile where particular services remain male or female dominated. Service type and organisation size is also known to affect how organisations perform, for example sickness absence tends to be higher in large multi functional organisations.

Some key data is as follows.

## Census data - Southwark borough

All data drawn from ONS census 2011 – key statistics

# 1. Population figures, gender & economically active comparisons

	Southwark borough information	England Country
2011 Population: All Usual Residents	288,283	53,012,456
2011 Population: Males	142618	26069148
	49.5%	49.2%
2011 Population: Females	145665	26943308
	50.5%	50.8%
Economically Active; Employee; Full-Time	42%	39%
Economically Active; Employee; Part-Time	9.9%	13.7%
Economically Active; Self-Employed	10.0%	9.8%
Economically Active; Unemployed	6.0%	4.4%
People aged 16 and over with 5 or more GCSEs grade A-C, or equivalent	10.2%	15.2%
People aged 16 and over with no formal qualifications	16.3%	22.5%

<sup>&</sup>lt;sup>(1</sup>Borough residency is not an indicator on HR records and this figure has been compiled from home address/ post code information).

2. Occupations of all people in employment, March 2011

	Southwark	England
Managers, directors and senior officials	11%	11%
Professional occupations	26%	18%
Associate professional and technical occupations	17%	13%
Administrative and secretarial occupations	10%	12%
Skilled trades occupations	7%	11%
Caring, leisure and other service occupations	8%	9%
Sales and customer service occupations	7%	8%
Process, plant and machine operatives	3%	7%
Elementary occupations	12%	11%

3. Ethnic Origin

3. Ethnic Origin	Southwark -		London –	England
	Borough (Numbers)	(%s)	Region	–
		(,,,,,	(%s)	Country
			, ,	(%s)
All Usual Residents	288283			
White; English/Welsh/Scottish/Northern Irish/British	114534	39.7%	45%	79.8%
White; Irish	6222	2.2%	2%	1.0%
White; Gypsy or Irish Traveller	263	0.1%	0%	0.1%
White; Other White	35330	12.3%	13%	4.6%
White		54.2%	59.8%	85.4%
Mixed/Multiple Ethnic Groups; White and Black Caribbean	5677	2.0%	1%	0.8%
Mixed/Multiple Ethnic Groups; White and Black African	3687	1.3%	1%	0.3%
Mixed/Multiple Ethnic Groups; White and Asian	3003	1.0%	1%	0.6%
Mixed/Multiple Ethnic Groups; Other Mixed	5411	1.9%	1%	0.5%
Mixed		6.2%	5.0%	2.3%
Asian/Asian British; Indian	5819	2.0%	7%	2.6%
Asian/Asian British; Pakistani	1623	0.6%	3%	2.1%
Asian/Asian British; Bangladeshi	3912	1.4%	3%	0.8%
Asian/Asian British; Chinese	8074	2.8%	2%	0.7%
Asian/Asian British; Other Asian	7764	2.7%	5%	1.5%
Asian		9.4%	18.5%	7.8%
Black/African/Caribbean/Black British; African	47413	16.4%	7%	1.8%
Black/African/Caribbean/Black British; Caribbean	17974	6.2%	4%	1.1%
Black/African/Caribbean/Black British; Other Black	12124	4.2%	2%	0.5%
Black		26.9%	13.3%	3.5%
Other Ethnic Group; Arab	2440	0.8%	1%	0.4%
Other Ethnic Group; Any Other Ethnic Group	7013	2.4%	2%	0.6%
1 1				
Other		3.3%	3%	1.0%

# **Other Boroughs**

The following information relates to year 2014/15. The data that is shown is based on no fewer that submissions from 29 of the 32 London boroughs although not every borough will have submitted data for every area.

In considering this information -

- The London mean (average) data is shown.
- It must be re-emphasised that there are significant differences in the organisations presenting data, e.g. Newham has around 5000 directly employed staff (headcount), Richmond shy of 1500 directly employed staff (headcount).
- Organisations collect and define data in different ways, e.g. some councils extrapolate from survey information others such as Southwark rely on actual declarations.
- Only data which links to Southwark's statistics shown in the body of this report is shown.

# 1. Headcount of employees

2,830 staff

### 2. Average age

 45.64 years. Across London boroughs those in 16-24 years age band are 3.47% of the workforce. (Note there are significant variations in data submitted by boroughs in response to this question, one borough's return being 0.5%, another 7.8% - which is out of step with all other responses)

# 3. Gender profile

- Male 39.96%
- Female 60.04%

#### 4. Disabled staff

• 5% of the workforce

### 5. Broad Ethnic Origin

Not known – 8.45% of remainder

Broad Ethnic Origin	%
Asian (inc Chinese)	10.82%
Black	20.72%
Mixed	2.92%
White	63.4%
Other	2.14%

# 6. Length of Service

Range	%
Less than a year	7.95
1 - < 2 years	8.63
2 - < 3 years	6.92
3 - < 5 years	8.68
5 - < 10 years	24.1
10 - < 15 years	18.32
15 - < 20 years	7.84
20 years & above	14.32

# **Sickness Absences**

• Average sickness days per person 7.5 days