

CUSTOMER  
SERVICE  
EXCELLENCE



Certificate Number GB17/872798.01

This is to Certify

Southwark Council Housing Solutions

25-27 Bournemouth Road, Peckham, London, SE15 4UJ, UK

Meets the criteria of

## Customer Service Excellence

in accordance with the requirements of the Cabinet Office's Customer Service Excellence Standard

Signature

A handwritten signature in black ink, consisting of a large, stylized initial 'S' followed by a horizontal line and a small flourish at the end.

Day Month Year

10 April 2017

Term of certification: 3 years

**SGS**



SGS United Kingdom Ltd Rossmore Business Park Ellesmere Port Cheshire CH65 3EN  
Tel +44 (0)151 350-6666 Fax +44 (0)151 350-6600 [www.sgs.com](http://www.sgs.com) Registered in England: 11933985