

Suffering a mental illness or impairment and threatened with homelessness

Advice for those suffering from a mental illness and facing homelessness

Approaching the council

Southwark Council's Housing Solutions service will ensure early identification of housing problems takes place to hopefully prevent you from becoming homeless. This will be achieved through partnership work and multi-agency working to prevent you from becoming homeless, through the necessary support intervention you may require.

On the basis that you are suffering from a mental illness or impairment this council could well accept that you are vulnerable and therefore in "priority need" for accommodation. This will be determined by your personal circumstances.

Southwark Council will continuously review the advice and advocacy services available to you, and develop outreach support services according to your needs through the Personal Housing Plan that will be completed in partnership with you and potentially your advocate.

Southwark Council's Housing Solutions service will attempt to provide you with access to main stream healthcare services.

Front-line workers within the Housing Solutions service with structured mental health training, support and supervision, with access to advice and guidance from specialist services, will provide a more in-depth support to you.

Housing allocation scheme

Southwark Council's housing allocation scheme works effectively for homeless people with mental health problems and complex needs to ensure appropriate accommodation is always provided to applicants.

Useful contacts

If you need housing advice assistance and support with your housing needs, please contact Southwark Council's Housing Solutions service.

Housing Solutions service

25 Bournemouth Road, Peckham Rye, London, SE15 4UJ

020 7525 4140

Out of hours phone:

020 7505 5000

housing.options@southwark.gov.uk

Call Southwark Advocacy and Support Services (SASS) for further information on 020 7593 1290 or for more information on the council's work in this area please access information on the Southwark Council web site at www.southwark.gov.uk

