**Tenant Council**

**Minutes of the meeting held on 7th November 2016**

**Present:**

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| **Forum** | **Delegates** | **Deputies** |
| Aylesbury | Carol Vincent |  |
| Bermondsey West | Dolly Mace |  |
| Bermondsey West | Mary O’Brien |  |
| Borough and Bankside | Fola Ogunkola |  |
| Camberwell East | Steve Hedger |  |
| Camberwell East | Val Fenn |  |
| Camberwell West | Emmanuel Efemini |  |
| Dulwich | Bill Newman |  |
| Dulwich | Jennifer Bevan |  |
| Nunhead & Peckham Rye | Ian Ritchie |  |
| Nunhead & Peckham Rye | Sheila Hayman |  |
| Peckham |  | Al-Issa Munu |
| Rotherhithe | Kiri Pieri |  |
| Rotherhithe | Barry Duckett | Jackie Wardle |
| Walworth East | Shaun O’Regan | Piers Corbyn |
| Walworth East | Tanya Murat |  |
| Walworth West | Angela Krime |  |
| Walworth West | Colin Harrison |  |
| SGTO | Cris Claridge |  |

**Delegates and Deputies**

**Officers**

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| **Officer** | **Job Tittle** |
| Stephen Douglass | Director of Communities |
| Lee Page | Resident Involvement Manager |
| Ferenc Morath | Investment Manager |
| Carla Bates | Tenant and Homeowner Involvement Officer |

**Councillors**

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| **Councillor** | **Ward** | **Responsibilities** |
| Cllr Sunny Lambe | South Bermondsey |  |
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**Apologies:**

**Delegates**

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| **Delegates** | **Area Housing Forum** |
| Jeanette Mason | Peckham |
| Vera Tawiah | Camberwell East |
| Michael Facey | Bermondsey East |
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**Officers**

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| **Officer** | **Job Tittle** |
| Brian O’Neil | Tenant and Homeowner Involvement Team Leader |

**Councillors**

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| **Councillor** | **Ward** | **Responsibilities** |
| Cllr Radha Burgess | Brunswick Park |  |
| Cllr Sunil Chopra | Nunhead | Chair Nunhead and Peckham Community Council |
| Cllr Catherine Dale | South Bermondsey |  |
| Cllr Samantha Jury-Dada | Faraday |  |
|  |  |  |
| Cllr Leo Pollak | South Bermondsey | Chair Planning Sub-Committee A |
| Cllr Bill Williams | Rotherhithe | Chair of Bermondsey and Rotherhithe Community Council |
| Cllr Sandra Rhule | Nunhead |  |
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| **Item** | **Title of Report** | **Action** |
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| **1.** | **Report** |  |
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| **1.1** | **Putting Residence First** |  |
| 1.1.1  1.1.2  1.1.3  1.1.4  1.1.5 | Ferenc Morath opened with an update on Putting Residence First  In response to the presentation there was repeat concern of snagging a lot of work had been left incomplete and which meant work had not been signed off.  A request was made for the major works annual update report to be circulated.  Ferenc agreed this would be circulated.  The Putting Residence first report would be circulated to the AHF for feedback. |  |
| **2.** | **Contact Centre** |  |
| 2.1.1  2.1.2  2.1.3  2.1.4 | This report was for information.  TC asked that the staffing levels be looked into at the call centre there were days when they were only taking emergency calls.  Tenant Council would be writing to Councillor Stephanie Cryan and Gerri Scott as a result of not being happy with the statistics, this was voted for unanimously.  TC plan to go to the Ombudsman if the response from the council was not satisfying. |  |
| **3.** | **Halls Working Party** |  |
| 3.1.1  3.1.2 | This report was for information.  Marie Allen and Ian Brinley carried out amazing work and asked that thanks be passed on to both officers |  |
| **4.** | **TFCM** |  |
| 4.1.1  4.1.2 | This report was for information.  A further two delegates were nominated for the monitoring purposes these were Shaun Regan and Ian Ritchie this was voted for unanimously |  |
| **5.** | **TC dates and Working parties** |  |
| 5.1.1  5.1.2 | The Tenant Council dates were agreed. Steve Hedger presented chair  report and he will send a copy to all delegates and deputies.  Voting:  Steve Hedger stood down as chair and passed the meeting to Lee Page.  Lee thanked to Steve Hedger and Ian Ritche for their service as  chair and vice chair for the last 10 months.  Carol Vincent nominated Steve Hedger as Chair this was seconded by Al Issa Munu, Lee asked Steve if he was happy to run as Chair? Steve agreed.  Steve Hedger was voted the 2016 Tenant Council chair unanimously.  Carol Vincent nominated Ian Ritchie as Vice-Chair seconded by Kiri Pieri  Lee asked Ian if he was happy to run as Vice-Chair? Ian agreed.  Ian Ritchie was voted as the 2016 tenant council vice chair  Unanimously.  Delegates were re-elected to working party and task & finish groups their were a few changes please see attached (see Appendices)  tenant |  |
| 6. | Any Other Business |  |
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| 7. | Next Meeting |  |
|  | 3rd January 2016 |  |
|  |  |  |