



Are you a
private tenant?

Are you being
harassed or threatened
by your landlord?

We can help you 24/7

Call us on **020 7525 4113**

If you have an emergency with your privately rented home, the Tenancy Relations Team is available 24 hours a day, 365 days a year. We can help you if:



Your landlord or letting agent is harassing you to leave your home



Your landlord has locked you out of your house



Your landlord is increasing your rent

Email tenancy.relations@southwark.gov.uk

or call **020 7525 4113** at any time of the day or night for assistance with your private tenancy.

If you have serious repair needs that are the responsibility of your landlord and no action has been taken, please email our specialist team at resi@southwark.gov.uk or call **020 7525 2000**.