

## Responses to Queries Raised At - West Central Local Housing forum

Date: 28<sup>th</sup> July 2020

No:	Name:	Queries:	Answers:
1.	Resident - PC	What are the criteria for setting up a Tenant & Resident Association?	<p><b>The criteria in setting up a new TRA:</b></p> <ul style="list-style-type: none"><li>• The first thing you need to consider when setting up a resident's association is what the group hopes to achieve.</li><li>• There must be a sufficient number of residents volunteering as a group, who are willing to represent the views and interest of everyone living in that particular area.</li> <li>• <b>The group will need to have the following in place:</b></li></ul> <ul style="list-style-type: none"><li>➤ Form a committee with an elected Chairperson, Vice-Chairperson, Secretary, Treasurer and committee members.</li><li>➤ Adopt a constitution.</li><li>➤ Keep certain records and documents, like an up-to-date list of members, any other rules of the association.</li><li>➤ Setting up the initial meeting etc.</li></ul> <p><b>For more information please visit Southwark Website</b> <a href="https://www.southwark.gov.uk/housing/housing-getting-">https://www.southwark.gov.uk/housing/housing-getting-</a></p>

			<p><a href="#">involved/tenants-and-residents-associations-tras.</a> Alternatively, you can send an email to: <a href="mailto:resident.participation@southwark.gov.uk">resident.participation@southwark.gov.uk</a>.</p>
2.	Resident - LAJ	Can Community grants be used to refurbish an open-air gym in the community?	<p>Yes, local people can apply for community grant i.e. Cleaner Greener Safer (CGS) capital funding for refurbishing open-air gyms in their community or for permanent improvements and physical items in their area.</p> <p><b>For more information on various community grants available in Southwark, please visit our website:</b></p> <p><a href="https://www.communitysouthwark.org/community-grants">https://www.communitysouthwark.org/community-grants</a>. Alternatively, send an email to: <a href="mailto:resident.participation@southwark.gov.uk">resident.participation@southwark.gov.uk</a>.</p>
3.	Resident - HSO	Does the council provide financial supports for TRA to cover their running cost i.e. paying their bills?	<p>Yes, we provide recognised TRA's with an annual grant which can use to cover running cost for their bills. Moreover, some of the TRA utilise the income they obtain to cover costs for their community hall.</p> <p><b>For more information, please send an email to:</b> <a href="mailto:resident.participation@southwark.gov.uk">resident.participation@southwark.gov.uk</a>.</p>
4.	Resident – HSO	Will residents be able to have access to the recording made for tonight is meeting?	<p>No, tonight's recording will not be made available for the resident's but notes will be made available on our website before the next meeting.</p>

5.	Resident - HSO	What provision have you got in place for Anti-social behavior on the Estate?	<p>In Southwark, council tenants and homeowners can report antisocial behaviour directly to their resident services officer.</p> <p>Residents can also report noise disturbances to the following:</p> <ul style="list-style-type: none"> <li>• Contact Southwark Antisocial Behaviour Unit by telephone 020 7525 5777 <a href="mailto:sasbu@southwark.gov.uk">sasbu@southwark.gov.uk</a></li> <li>• Call Southwark Police on 101 (24 hours), or alternatively you can report it online at <a href="https://www.met.police.uk/ro/report/asb/antisocial-behaviour/">https://www.met.police.uk/ro/report/asb/antisocial-behaviour/</a></li> <li>• Report antisocial behaviour directly to their <a href="#">resident services officer</a></li> </ul>
6.	Resident - JC	Does the council have any plans in place to deal with fly-tipping on a longer-term basis?	<p>Yes, part of the plans we have in place dealing with fly-tipping in Southwark are as follows;</p> <ol style="list-style-type: none"> <li><b>1. We aim to clear reported fly-tips within 24 hours.</b></li> <li><b>2. Fly-tipping penalties system in place:</b> Southwark Council have adopted and use the Fixed Penalty Notice, under Section 33 of the Environmental Protection Act 1990, to tackle the illegal deposits of waste (also known as Small Scale Fly tipping).</li> <li><b>3. All reports of fly-tipping are contacted within 24 hours.</b></li> </ol>

			<p><b>For more information, please visit:</b>  <a href="http://www.southwark.gov.uk/binsandrecycling">www.southwark.gov.uk/binsandrecycling</a>.</p>
7.	Resident – JC	Can I ask when the final billing for Warm Dry and Safe will be sent? (I believe works for my building under this scheme finished in 2016 but final bills haven't been received)	The lead officer explained they're still in the process of formalising details and an email will be sent to the residents directly.
8.	Resident - MB	What is the breakdown of tenants and staff present at tonight's meeting?	The total numbers of participants at this forum were <u>42</u> , including <u>16</u> staff members.
9.	Resident - F	Whom do we email for the poll result please?	<p>For the poll result please email:  <a href="mailto:resident.participation@southwark.gov.uk">resident.participation@southwark.gov.uk</a>.</p> <p>The result will be published together with the numbers of residents that took part.</p>