This leaflet is about sheltered housing in Southwark. If you would like to receive this information in your own language or different format, please TICK the box and CLEARLY fill out the form with your name, address and phone number, then send it to us. Alternatively, you can take this magazine to our One Stop Shops or the Town Hall for translation.

Peckham One Stop Shop, 122 Peckham Hill Street, SE15
Walworth One Stop Shop, 151 Walworth Road SE17
Southwark Town Hall, Peckham Road SE5

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Bengali
Chinese
French
Spanish
Somali
Turkish
Vietnamese

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Etes-vous indépendant, avez-vous plus de 60 ans et voulez-vous profiter plus de la vie ? Avez-vous pensé au logement abrité ? Les logements abrités de Southwark offrent une intimité avec votre propre appartement indépendant (une chambre, une cuisine, un salon et une salle de bain) avec un salon attrayant pour les résidents où vous pouvez rencontrer d'autres résidents. Ce dépliant explique les Programmes de Logement Abrités de la Mairie de Southwark, comment vous pouvez choisir le programme qui vous convienne le mieux maintenant et comment faire une demande. Pour une traduction dans votre langue, ou pour recevoir cette information en Braille, en gros caractères ou en audio-cassette, veuillez apporter ce dépliant à votre bureau de logement ou au One Stop Shop le plus proche.

¿Es usted una persona independiente, tiene más de 60 años y quiere sacarle más partido a su vida? ¿Ha tomado en cuenta la opción de vivir en una vivienda vigilada? Las viviendas vigiladas de Southwark le ofrecen la privacidad de habitar un piso con entrada particular que cuenta con un dormitorio, salón, cocina y cuarto de baño, y que también tiene una bonita sala para los residentes donde se puede reunir con sus vecinos. Este folleto habla del plan de viviendas vigiladas del ayuntamiento de Southwark, cómo puede elegir el plan de vivienda que se adapte mejor a sus necesidades y de qué manera puede solicitarlo. Si necesita una traducción en su idioma o recibir esta información en Braille, en letras grandes o grabada en una citá de casete, por favor, lleve este folleto a su oficina de vivienda del distrito más cercana o a la oficina pública de información (One Stop Shop).

Ma tahay qof ilbaxsan, oo ku jira 60 sano iyo in ka badan oo rabo in si fiican u noolaado? Ma ku fakirtay inaad ku noolaatid guriyaha deg deg ah oo lees dajiyo? Degmada Southwark waxey siisaa dadku guri oo khaas ku ahaan oo ka kooban ( hal khol, jiko, barsad ama kolka martida fadhiisato iyo mukhsul) iyo meel weyn oo aad u qurax aad la kulmi kartid dadka kale oo la dajiyo ama la siyo, sidee u dooran kartaa guri kuu fiican oo munaasib kuu ah, iyo sidee u dalban kartaa.  Warqadaan waxey ku saabsan tahay Degmada Southwark oo guriyaha deg deg ah dadka la dajiyo ama la siyo, sidee u dooran kartaa guri kuu fiican oo munaasib kuu ah, iyo sidee u dalban kartaa. Hadii aad jeceshahay in warqadaanafkaaga hooyo lagugu tarjumo, ama in lagugu qoro far waa-weyn oo akhrin karaan dadka si fiican wax u arkeynin ama in lagugu duubo cajal, fadhlan waxaad u geysaa warqadaan xafiiska kugu dhow oo guriyaha khaabilsan ama dukaanka One Stop Shop.

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Sheltered housing service  020 7525 4231 / 4180
Name: Tel:
Address:
Postcode:

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Have you considered sheltered housing?
Are you independent-minded, over 60 and want to get more out of life? Have you considered moving into Southwark Council’s sheltered housing?

Your home, your space, your choice
Southwark’s sheltered housing offers the privacy of having your own self-contained flat (a bedroom, kitchen, living room and bathroom) with an attractive residents’ lounge where you can meet other residents. There are also communal gardens and a laundry.

Safe and secure
An on site scheme housing manager provides daytime support and there is a 24 hour pull-cord alarm system in each room. After 4pm on weekends and Bank Holidays, security checks and emergencies are dealt with by older persons support workers.

What is sheltered housing?
Sheltered housing is purpose built or specially adapted housing designed for older people. It allows you to live independently as part of the community but, with the additional security of a sheltered housing manager (warden) available to call on in an emergency.

All of Southwark’s sheltered housing schemes are different, but in most cases the schemes are made up of a number of self-contained, individual flats. These have communal facilities such as a residents’ lounge with a small kitchen, laundry room and public
telephone. Individual flats have an emergency alarm system that can be used to alert the sheltered housing manager in case of emergency.

**Sheltered housing in Southwark**

Southwark has a large, diverse community. People from many different cultural backgrounds come to live in our sheltered housing and it positively adds to the vibrant atmosphere.

Southwark Council ensures that all tenants that live in sheltered housing will be treated with respect, without prejudice or discrimination.

**Choose your home**

Southwark’s Homeseach scheme allows you to choose your home by bidding from a list of available places. This means that you have more choice over where you live and can choose the place that best suits you. For more information about Southwark Homeseach and for help on how to place a bid please call 020 7525 4180.

Information about available sheltered housing places will be published in the Southwark Homeseach magazine (published on Thursdays) and on the website at www.southwarkhomeseach.org.uk. Here you will find photographs and other details about the properties available. You can pick up a copy of Southwark Homeseach magazine at your area housing office, library or council one stop shop. If you see a place that you like, you can bid for it. You do this by:

- telephoning the Southwark Homeseach bidding hotline on 0845 270 0655
- calling the older persons homeseach support officer on 020 7525 4180
- or visiting our website: www.southwarkhomeseach.org.uk
Social activities

Sheltered housing schemes have a lively range of social activities for residents. Most schemes have morning or afternoon tea and coffee sessions and games evenings. Most of the schemes have regular social events such as:

- fish suppers
- musical evenings
- arts and crafts activities
- keep fit classes
- training courses (e.g. computing)
- organised outings to entertainment venues or places of interest

Sheltered housing services

In many sheltered housing schemes there are additional services for residents:

- hairdresser visits
- weekly shopping scheme
- mobile libraries
• advice, health (GP visits) and financial surgeries
• handyman and gardening service

Guest rooms
A guest room may be available for your relatives or friends to stay during periods of illness, or for people who may have travelling difficulties in visiting you.

Choose the best scheme for you
All residents are different. Some wish to be more independent, others wish to have more activities and services provided.

Not everyone wants the same from us, so each of our sheltered housing schemes is different. You can now choose the right scheme to suit you.

Also you can find out about the different schemes by contacting the sheltered housing team on 020 7525 4231 / 4180

Support in your home
The sheltered housing manager (warden):
• undertakes a daily visit to all residents - but will not enter your flat without being invited, unless they believe that you are in need of help
• is available during the day to provide support and advice and is ‘on call’ at other times to deal with emergencies
• helps to organise social/group activities for residents
• can arrange emergency or temporary help
• provides planned needs assessment and support planning, which can help you to live independently and access the support you need.

You can also receive a visit from one of our out of office hours support workers.

Help if you are unwell
If you are taken ill or have an accident the sheltered housing officer can call a doctor, get in touch with relatives and organise other services such as meals on wheels.
The intercom/alarm system
Each flat in a sheltered housing scheme has an emergency alarm system that can be operated by a pull chord. Residents use this to contact their sheltered housing officer in an emergency.

Helping you to pay your rent and support charge
There are ways that we can help you pay your rent and support charge when you move into sheltered housing, i.e. Housing Benefit and a Supporting People subsidy. To find out more please contact us.

If you would like to talk to us about sheltered housing options please don’t hesitate to contact us:
Southwark Sheltered Housing, 17-19 Bournemouth Road, London SE15 4UJ.
Visit www.southwark.gov.uk or call 020 7525 4231 / 4180
We are open 9am to 5pm Monday to Friday.

Helping you to help yourself
The sheltered housing manager will assist residents to form Tenant Associations so that residents can organise activities for themselves, both in and outside the home.
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