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# Resident Participation Changes Update



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# Key developments.....



- Briefing paper for Cabinet Member for Housing – Resident Participation in a post-Covid 19 context
- Until safe to do otherwise, council-directed resident participation almost entirely digital
- Launch of updated online resident training programme
- Development of guidance for tenant and resident associations (TRA) re use of Zoom for meetings
- Development of guidance for residents on accessing and using telephone conferencing facilities
- Development of a TRA Support Offer – recruiting online co-design panel
- Undertaking TRA gaps analysis – promoting TRAs across the borough
- Recruitment of focus group on resident participation webpages
- Plans to produce digital guidance (visual) for residents regarding safe re-opening of halls
- Promotion of publicity campaign for recruitment to online panel of interested residents
- Review of resident participation structures in a year's time
- **LOTS MORE STILL TO DO....**

# New RP Framework

## Tenants & Residents Associations

### Local Housing Forums

Resident  
Online  
Panel

Tenants Forum  
Homeowners Forum  
Joint Tenants &  
Homeowners Forum

Resident  
Working  
Groups

Housing Scrutiny Committee

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