












Homecare

	<p>A homecare service provides:</p> <ul style="list-style-type: none"> • help for you to live independently at home for as long as possible
	<ul style="list-style-type: none"> • paid care workers to visit your home to help you with daily tasks
	<ul style="list-style-type: none"> • support for a short time when there is an emergency
	<ul style="list-style-type: none"> • a break for family or friends, if they are caring for you.
	<p>Homecare can include help with:</p> <ul style="list-style-type: none"> • personal care, such as help with taking a bath or shower
	<ul style="list-style-type: none"> • going out in the community

	<ul style="list-style-type: none"> • shopping
	<p>You can manage your own homecare by employing a care worker through a homecare agency.</p>
	<p>You should choose an agency that has been checked by the Care Quality Commission (CQC).</p> <p>The Care Quality Commission checks all the organisations that provide health and care in the UK.</p> <p>You can search for homecare providers on the CQC website.</p>
<p>Questions to ask a new homecare agency</p>	
	<p>Do you have an out-of-hours or emergency service?</p>
	<p>Do you provide a service at any time of the day or night?</p>

	<p>How do you train and manage your care workers?</p> <p>Would this training help to meet my support needs?</p>
	<p>How would you find out if I am happy with your service?</p>
	<p>Can I have the same care worker or same two/three care workers helping me?</p>
	<p>Will the care worker always visit me at my preferred time?</p>
	<p>Can you give me a timetable for when the care worker/s will visit me each week?</p>
	<p>When you get a homecare service you will not get the same care worker everyday.</p>
	<p>If you would like to get support from the same person every day, you should think about getting a personal assistant.</p>

Personal assistants



A **personal assistant** gives you more choice and control over your support.



Some people choose **personal assistants** because they want support from **one** person they know and trust.



If you qualify for support, you can use your **personal budget** to pay for a personal assistant. See our webpage [How we can support you](#)

Managing homecare for you



You can ask us to arrange your homecare for you if you are not able to do this.

If you receive care and support from us, we may be able to arrange homecare that would help you to stay safe and independent at home.



We would need to carry out an assessment before we arrange homecare for you.

Paying for your homecare



You may have to pay towards your homecare service, after a **financial assessment**.