

Southwark Homelessness Strategy Action Plan Update- 2008-09

Objective: Strategic approach to tackling homelessness					
Action/milestone	Target date	Funding source	Lead organisation / officer	Commentary	Status- Red/amber/ green
Strategic approach to homelessness <ul style="list-style-type: none"> Consult with partners on the homelessness strategy review Publish revised homelessness strategy action plan Integrate review outcomes into new Housing Strategy 	April 2008 31 July 2008 Feb 2009	Within existing resources	Policy & Performance Manager		
Develop sub-regional approaches to homeless prevention & service development <ul style="list-style-type: none"> Develop sub-regional private rented sector protocol Participate in development of sub-regional temp to settled scheme (subject to agreement) 	Ongoing May 2008 March 2009	Within existing resources	SELHP co-ordinator/SELHP boroughs		
LBS/RSLs to work in partnership at to tackle homelessness and meet housing needs <ul style="list-style-type: none"> Develop policy and governance framework Consultation with partners Develop IT framework Communications strategy Implementation 	April-October 2008 Nov-Jan 2009 Dec- March 2009 Dec- March 2009 April 2009		Strategic housing needs group		
Monitor and evaluate the impact of the Homelessness Strategy action plan <ul style="list-style-type: none"> Hold 6 Homelessness 	Bi-monthly	Within existing resources	<ul style="list-style-type: none"> Policy and Performance Manager 		

<ul style="list-style-type: none"> Forum meetings per annum Provide regular Strategy performance update reports to the Forum 	Quarterly				
Improve the quality of housing advice in the borough and develop effective partnerships. <ul style="list-style-type: none"> Regular reports on homelessness- related issues (Supporting People, young people, sub-regional and community safety etc) 	Quarterly meetings 6 monthly	Within existing resources	Policy & Performance Manager/ALL Partners		
Evaluate the effectiveness of homeless prevention initiatives <ul style="list-style-type: none"> Review all CLG Homelessness Grant funded services annually to ensure they are effective and provide value for money Quarterly monitoring of external services & monthly monitoring of internal services through business plans 	Annual by March 2009 Monthly business plan	Within existing resources	Quality Manager		
Improve equalities monitoring and data collection <ul style="list-style-type: none"> Implement homelessness EQIA action plan 	31.3.2009				
Objective: Prevent/reduce homelessness					
Action/milestone	Target date	Funding source	Lead organisation / officer	Status	
Reduce rough sleeping in the borough to 10 or below as at		CLG Homelessness			

<p>31.3.09 and as near to zero as possible</p> <ul style="list-style-type: none"> • Effective joint working with other agencies on rough sleeping issues • Regular attendance at Safer Southwark Partnership Operations Group & other stakeholder meetings • monitor effectiveness of expanded DAAT & community outreach elements of service 	<p>Ongoing</p> <p>As required</p> <p>Quarterly monitoring meetings</p>	<p>Grant</p>	<p>St Mungo's/Rough Sleeper Co-ordinator</p> <p>Rough Sleeper co-ordinator</p> <p>DAAT/ Rough Sleeper Co-ordinator</p>		
<p>Reduce homelessness and repeat homelessness due to domestic violence (former BVPI 225).</p> <ul style="list-style-type: none"> • Homelessness prevented for 55 victims of domestic violence via sanctuary scheme 	<p>31.3.2009</p>	<p>CLG Homeless ness Grant</p>	<p>Southwark Victim Support/Refuge</p>		
<p>Reduce homelessness among 16-17 year olds, ensure nil use of B & B in excess of 6 weeks, reduce number of 16/17 year olds in B & B to less than 10 (LAA target)</p> <ul style="list-style-type: none"> • Explore options for mainstreaming homeless prevention in school curriculum • Identify schools which are a source of approaches from young people • Integrated joint assessment by Housing Assessments & Support and Children & Families for homeless 16/17 year olds and vulnerable families • Implement outcome of Supporting People review of 	<p>1.1.2009</p> <p>From April 2008</p> <p>Ongoing</p> <p>2008/09</p>	<p>Existing resources/Supporting People Grant</p>	<p>Policy & Performance Manager/Education</p> <p>16/17 year old home visiting officer</p> <p>Childrens' services/HASS</p> <p>Supporting People</p>		

<p>of sessions to be developed</p>					
<p>Contribute to preventing homelessness through tackling overcrowding</p> <ul style="list-style-type: none"> • Rehouse 1000 overcrowded households through Homesearch • 160 larger homes freed up via Small is Beautiful initiative • Minimum of 16 x 4 bed or larger units released as a result of CLG & SELHP tackling overcrowding initiatives • 20 overcrowded households rehoused to the private sector as a result of overcrowding pathfinder funding 	<p>31.3.2009 September 2009 31.3.2009</p>		<p>Housing Options Manager Housing Regeneration Initiatives Housing Options Manager/Procurement Manager</p>		
<p>Ensure that homeless households have access to education and training services</p> <ul style="list-style-type: none"> • Develop advice & referral package with Reed/Southwark Works! as part of Housing Options Centre- target to be developed • St Giles Trust to arrange 50 work placements for former homeless people • Ensure homeless families in TA are offered appropriate educational provision within 10 school days of placement • Provide support for Thames Reach Employment Academy Places for Change 	<p>June 2008 As required</p>		<p>Housing Options Manager/Southwark Works! St Giles Trust Children Missing Education Manager Thames Reach/Salvation Army/Supporting</p>		

bids			People/Regeneration Initiatives		
<p>Ensure that RSLs are contributing to homeless prevention & meeting the needs of homeless people</p> <ul style="list-style-type: none"> • Monitor implementation of SELHP RSL homeless prevention and eviction protocol • Evaluate outcome of unauthorised occupation pilot • All RSLs to appoint a homelessness champion and homelessness action plan 	<p>6 monthly</p> <p>June 2008</p> <p>October 2008</p>		<p>SELHP homelessness co-ordinator</p> <p>PPU/RSL pilot group</p> <p>All local RSLs</p>		

Objective: Provide good quality accommodation and support services for homeless households

Action/milestone	Target date	Funding source	Lead organisation / officer	Status	
<p>Halve the temporary accommodation population by 2010</p> <ul style="list-style-type: none"> • Maximise use of the private sector: <ul style="list-style-type: none"> ➤ develop private sector discharge of duty scheme with partner RSLs ➤ Provide a range of incentives, advice and support services to landlords including dedicated advice and 95% of HB applications processed within 4 weeks for priority schemes ➤ 450 homeless households <i>in TA</i> to be permanently rehoused by 31.3.2009 • Provide support to enable homeless applicants to participate in Homesearch <ul style="list-style-type: none"> ➤ 4 bidding support events held 	<p>June 2008</p> <p>Ongoing</p> <p>31.3.2009</p>	<p>Within existing resources/CLG Homeless Grant</p>	<p>Procurement Manager</p> <p>Housing Options Manager/Housing Benefits Service</p> <p>Housing Options Manager</p> <p>Housing</p>		

➤ Households in TA not to exceed 990 by 31.3.2008 (P1E definition)- LAA target			Options/Temporary Accommodation Managers		
Review homelessness and TA supply & demand <ul style="list-style-type: none"> Annual review of TA supply and demand Quarterly updating of 5-year model 	April 2008 Quarterly	Within existing resources	PPU Manager		
Minimise use of unsuitable forms of temporary accommodation <ul style="list-style-type: none"> Sustain nil use of Bed & Breakfast accommodation for families/pregnant women in excess of six weeks Reduce accepted households in non-self-contained TA for over 12 weeks from 27 to 5 Consider any sub regional approaches to temporary to settled schemes 	Ongoing 31.3.2009 31.3.2009		TA Manager		
Implement move on strategy action plan & maximise access to supported housing <ul style="list-style-type: none"> Annual review of SHNAG SHNAG agencies to assist 50 clients to move on to private sector Conduct review of demand for move-on with provider agencies Steering group to meet quarterly 	February 2009 March 2009 Annual Quarterly	Within existing resources	Policy & Performance Manager SHNAG agencies Supporting People Manager Move on steering group		
Increase satisfaction with housing advice and homelessness services		Within existing resources			

<ul style="list-style-type: none"> • Homelessness service user group to meet quarterly • Conduct customer satisfaction exit surveys for Homesearch Centre & HASS • Deliver 6250 housing options appts • Quarterly landlord telephone survey 	<p>Quarterly</p> <p>6 monthly</p> <p>31.3.2009</p> <p>4 surveys by 31.3.2009</p>		<p>HASS Manager</p> <p>Housing Options Manager</p>		
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