

# **Have Your Say in the future of Peckham and Nunhead**

## **PECKHAM AND NUNHEAD AREA ACTION PLAN COMMUNITY INVOLVEMENT STRATEGY**

**March 2009**

Southwark Council is preparing a strategy for the continued regeneration and improvement of the Peckham and Nunhead area. It is important you have your say. This document explains how the strategy for the Peckham and Nunhead area will be prepared and how we will involve you so that you can have your say.

**For more information**

**[www.southwark.gov.uk/futurepeckham](http://www.southwark.gov.uk/futurepeckham)  
[futurepeckham@southwark.gov.uk](mailto:futurepeckham@southwark.gov.uk)**

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# 1. Introduction

Southwark Council is preparing a strategy for the continued regeneration and improvement of the wider Peckham and Nunhead area. This strategy is known as an area action plan and will explain the vision for the future of the Peckham and Nunhead area and how that vision will be achieved through new development, transport, service delivery and environmental improvements.

The area action plan will look at the long-term needs of the Peckham and Nunhead area and cover things like:

- improving transport so that Peckham and Nunhead are easier places to get to and areas to move around
- improving the town centre so that it gives local people and visitors a variety of shopping and leisure activities
- improving access to training for on offer to residents to make sure they have opportunities to get jobs
- providing children and young people with good places to learn and achieve the best of their ability
- providing a mix of new homes which are of a high standard and are affordable
- strengthening the presence of creative and cultural businesses
- conserving Peckham and Nunhead's important assets such as open spaces and buildings of special character
- improving the quality of the local environment

The area action plan will be developed in stages and the involvement of residents, workers, businesses and other interested people is very important at each stage.

## What is this document for?

The purpose of this strategy is to make sure that we involve people in preparing the Peckham and Nunhead Area Action Plan in a way that considers the needs of local people. There are minimum legal requirements for consultation we need to follow and you can read about these in Appendix A. This strategy explains how we will exceed these requirements in preparing the Peckham and Nunhead Area Action Plan.

After reading this strategy you will know:

- the steps for preparing the Peckham and Nunhead Action Plan and when you can have your say (this is explained in section 2)
- how your involvement will influence decisions made on the Peckham and Nunhead Action Plan (this is explained in section 2)
- what is different about Peckham and Nunhead and how we will cater for this when involving local people (this is explained in section 3)
- who is likely to be affected by the Peckham and Nunhead Action Plan and how we will involve these groups and people (this is explained in section 3)
- the ways we will pass on information and listen to local people (this is explained in section 4)
- how we will give you with feedback if you make comments (this is explained in section 4)
- how we will monitor our consultation to make sure it is effective and exceeds our legal requirements (this is explained in section 4)
- what resources we have to make this strategy happen (this is explained in section 5)

## 2. What is the process and when can I be involved?

As with most projects, there are a number of stages in preparing the Peckham and Nunhead Area Action Plan. Different decisions need to be made at each stage of the process. The diagram below sets out the steps in preparing the plan for Peckham and Nunhead and tells you when you can get involved at each stage and how what you say will feed into decisions made.

The earlier stages present to greatest opportunity for you to feed into and influence the vision and plan for the future of the Peckham area so it is important that you get involved as early as possible.

Stage	What happens during this stage and how can you get involved?
<p><b>Evidence gathering</b> September 2006 to January 2009</p> <p>This involved gathering information about the Peckham and Nunhead area and understanding the key issues affecting the area's future.</p>	<p><b>At this stage we prepared:</b></p> <ul style="list-style-type: none"> <li>A scoping report for consultation setting out what needed to be considered by the plan to make sure it is sustainable</li> <li>Tables setting out the information we have on the Peckham and Nunhead area and what this means for the future of the area</li> <li>A Vision Paper outlining what it is we are trying to do</li> <li>A consultation strategy (this document)</li> <li>Reports to the Council's Planning Committee and Executive Member for Regeneration</li> </ul>
	<p><b>We have already:</b></p> <ul style="list-style-type: none"> <li>Presented a Scoping Report at the February 2007 Peckham Community Council and Area Forum and Nunhead Peckham Rye Community Council and Area Forum</li> <li>Presented the Vision Paper at the April 2008 Peckham Area Housing Forum, May 2008 Dulwich Area Housing Forum and the March 2008 Nunhead and Peckham Rye Community Council meetings</li> <li>Raised awareness about the action plan by having a stall at the I Love Peckham Festival (2007 and 2008), Peckham Flavas event (November 2007) and the Peckham Fete and Nunhead Family Day (September 2008)</li> <li>Hosted a stall at the Green Fair as part of the Open House weekend (September 2008)</li> <li>Raised awareness of the Issues and Options report at Annual Tenants meetings, Sierra Leone Community Group, and stalls at Aylesham Centre and outside Peckham train station (October – December 2008) and at local group meetings</li> <li>Held workshops at local schools</li> <li>Started a consultation project with South City Radio</li> <li>Put information about the project up on the council website</li> <li>Written to everyone on our mailing list about the project on the 10 November 2006, 11 March 2008 and the 25 July 2008.</li> </ul> <p><b>You have had your a say by:</b></p> <ul style="list-style-type: none"> <li>Commenting on the scoping report</li> </ul>

**Stage**                      **What happens during this stage and how can you get involved?**

		<ul style="list-style-type: none"> <li>• Commenting on the Vision Paper</li> <li>• Attending Community Council and Area Forum meetings and letting us know how you want to be consulted</li> <li>• Discussions at various events throughout the year</li> </ul>
<p style="text-align: center;">↓</p> <p><b>What was decided at this stage?</b></p> <ul style="list-style-type: none"> <li>• The Peckham and Nunhead and Peckham Rye Community Councils made comments on the consultation strategy and the Vision paper, which we considered and respond to</li> <li>• The Planning Committee made comments on the scoping report, consultation strategy, Vision paper and draft Issues and Options paper which were considered and responded to</li> <li>• The Executive Member for Regeneration made the final decision as to whether these reports were ready for consultation</li> </ul>		
<p><b>Issues and Options</b> September to February 2009</p> <p>This involves using the information gathered on issues to identify a vision for the Peckham and Nunhead area and different ways (options) this vision could be achieved.</p>	<p><b>At this stage we prepare:</b></p> <ul style="list-style-type: none"> <li>• A paper setting out the issues and options</li> <li>• A report accompanying this paper setting out the sustainability issues of each of the options</li> <li>• An equalities impact assessment (stage 1)</li> <li>• A consultation plan for this stage</li> <li>• Reports to the Community Council, Planning Committee and Executive Member for Regeneration on the issues and options and comments received on the scoping report together with our responses to them</li> <li>• A database of your comments and our responses</li> </ul>	<p><b>We will:</b></p> <ul style="list-style-type: none"> <li>• Present at the Peckham and Nunhead and Peckham Rye Community Councils and attend other meetings</li> <li>• Publicise the issues and options consultation</li> <li>• Write to people, groups and organisations on our mailing list about the consultation</li> <li>• Hold events, exhibitions and/or workshops (see section 4)</li> </ul> <p><b>You can have your say by:</b></p> <ul style="list-style-type: none"> <li>• Commenting on the issues and options by writing to us and/or attending a meeting or workshop where these are discussed</li> </ul>
<p style="text-align: center;">↓</p> <p><b>What needs to be decided at this stage?</b></p> <ul style="list-style-type: none"> <li>• The Peckham and Nunhead and Peckham Rye Community Council and Planning Committees make comment on the issues and options paper, which we will consider and respond to</li> <li>• The Executive Member for Regeneration makes the final decision as to whether the issues and options paper is ready for consultation and will also agree the consultation strategy and the consultation plan for this stage</li> </ul>		
<p><b>Preferred Option</b> October 2009 to December 2009</p>	<p><b>At this stage we prepare:</b></p> <ul style="list-style-type: none"> <li>• A paper setting out the preferred option and the reasons for choosing it over other options</li> <li>• A report accompanying the issues and options paper setting out the</li> </ul>	<p><b>We will:</b></p> <ul style="list-style-type: none"> <li>• Present at the Peckham and Nunhead and Peckham Rye Community Councils and attend other meetings</li> <li>• Publicise the preferred options consultation</li> </ul>

**Stage**                      **What happens during this stage and how can you get involved?**

<p>This involves identifying the best option for achieving the vision for Peckham and Nunhead based on the pros and cons of each possible option and feedback from local people.</p>	<p>sustainability issues</p> <ul style="list-style-type: none"> <li>• An equalities impact assessment (stage 2)</li> <li>• A report on the sustainability of the preferred options</li> <li>• A consultation plan for this stage</li> <li>• Reports to the Community Council, Planning Committee, Executive and Council Assembly on the preferred options and comments received on the issues and options together with our responses to them</li> <li>• A database of your comments and our responses</li> </ul>	<ul style="list-style-type: none"> <li>• Write to people, groups and organisations on our mailing list about the consultation</li> <li>• Hold events, exhibitions and/or workshops (see section 4)</li> </ul> <p><b>You can have your say by:</b></p> <ul style="list-style-type: none"> <li>• Commenting on the issue and options by writing to us and/or attending a meeting or workshop where these are discussed</li> </ul>
<p><b>What needs to be decided at this stage?</b></p> <ul style="list-style-type: none"> <li>• The Peckham and Nunhead and Peckham Rye Community Councils and Planning Committees will make comments, which we will consider and respond to</li> <li>• The Executive decides whether to approve the preferred options for consideration by the council assembly, based on the reports presented to it and all comments that have been received through consultation</li> <li>• Council assembly makes the final decision as to whether the preferred options are ready for consultation, based on the reports and all comments that have been made. It will also agree the consultation strategy and the consultation plan for this stage</li> </ul>		
<p><b>Publishing the draft plan</b> May 2010 – November 2010</p> <p>Following feedback, the preferred option will be amended and written up in detail as the area action plan for Peckham. This will be submitted to the Secretary of State and will be examined by an</p>	<p><b>At this stage we prepare:</b></p> <ul style="list-style-type: none"> <li>• The draft area action plan for Peckham</li> <li>• A revised equalities impact assessment (stage 2)</li> <li>• A final report on the sustainability of the draft plan</li> <li>• A consultation plan for this stage</li> <li>• Reports to the Community Council, Planning Committee, Executive and Council Assembly on the draft plan and comments received on the preferred options together with our responses to them</li> <li>• A database of your comments and our responses</li> <li>• A statement which explains all the consultation undertaken and how this meets legal requirements</li> <li>• Send any comments you make on the draft plan to the Secretary of State for consideration by an independent inspector</li> </ul>	<p><b>We will:</b></p> <ul style="list-style-type: none"> <li>• Present at the Peckham and Nunhead and Peckham Rye Community Councils and attend other meetings</li> <li>• Publicise the draft plan consultation and dates of the Examination in Public, if one is held</li> <li>• Write to people, groups and organisations on our mailing list about the consultation and the Examination in Public, if one is held</li> <li>• Hold events, exhibitions and/or workshops (see section 4)</li> </ul> <p><b>You can have your say by:</b></p> <ul style="list-style-type: none"> <li>• Commenting on the draft plan by writing to us and/or attending a meeting or workshop where these are discussed.</li> <li>• Your written comments will be considered by an independent inspector.</li> <li>• Attending the Examination in Public, if the Secretary of State decides one should be held.</li> </ul>
<p><b>What needs to be decided at this stage?</b></p>		

**Stage**                      **What happens during this stage and how can you get involved?**

<p>independent inspector who will decide whether or not we can adopt the plan and if any changes need to be made.</p>	<ul style="list-style-type: none"> <li>• The Peckham and Nunhead and Peckham Rye Community Council s and Planning Committees make comments, which we will consider and respond to</li> <li>• The Executive decides whether to approve the draft plan for consideration by the council assembly, based on the reports presented to it and all comments that have been received through consultation</li> <li>• Council assembly makes the final decision as to whether the draft plan is ready to be submitted to the Secretary of State, based on the reports and all comments that have been made. It will also agree the consultation strategy and the consultation plan for this stage</li> <li>• An independent inspector appointed by the Secretary of State will examine the draft plan and all comments received on it and decide whether or not it should be adopted and what changes need to be made to it.</li> </ul>
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<p><b>Adoption</b> By November 2011</p> <p>Once the Secretary of State has approved the plan the council will adopt and start using it.</p>	<p><b>At this stage we prepare:</b></p> <ul style="list-style-type: none"> <li>• The final plan, making any final changes required by the independent inspector</li> <li>• Copies of the inspector’s report on the draft plan</li> <li>• Reports to the Community Council, Planning Committee, Executive and Council Assembly on the outcomes of the examination of the draft plan by the inspector</li> <li>• An equalities impact assessment on any changes made</li> <li>• A sustainability assessment of any changes made</li> </ul>	<p><b>We will:</b></p> <ul style="list-style-type: none"> <li>• Present at the Peckham and Nunhead and Peckham Rye Community Council and attend other meetings</li> <li>• Publicise the adoption of the plan</li> <li>• Write to people, groups and organisations on our mailing list about the adoption of the plan</li> </ul> <p><b>You can have your say by:</b></p> <ul style="list-style-type: none"> <li>• Making comments to the Peckham and Nunhead and Peckham Rye Community Council, Planning Committee, Executive or Council Assembly.</li> <li>• You will not be able to suggest changes to the plan at this stage.</li> </ul>
	<p style="text-align: center;">↓</p> <p><b>What needs to be decided at this stage?</b></p> <ul style="list-style-type: none"> <li>• The council must make any changes the inspector requires. No further changes can be made.</li> <li>• The final plan is presented to the Peckham and Nunhead and Peckham Rye Community Council and Planning Committee for comment</li> <li>• The Executive decides whether to the final plan should be presented to the council assembly for formal adoption</li> <li>• Council assembly makes the final decision to formally adopt the plan</li> </ul>	

### 3. Tailoring consultation to Peckham and Nunhead

#### What is different about Peckham and Nunhead?

By looking at what is different about Peckham and Nunhead in comparison to the rest of Southwark we can make sure that we tailor our consultation on the Peckham and Nunhead Area Action Plan to most effectively involve local people.

The table below sets out information on people living within the Peckham and Nunhead and Peckham Rye Community Council Areas. It is estimated that there are 61,814 people living in the area, almost 25% of the total borough population<sup>1</sup>.

Characteristic	Issues for consultation
<p><b>Age<sup>1</sup></b></p> <ul style="list-style-type: none"> <li>• Peckham has a young population compared to the rest of the borough and has the highest number of under 15 year olds.</li> <li>• Peckham has the lowest proportion of older residents.</li> <li>• Nunhead and Peckham Rye has the second highest proportion of older people in the borough.</li> </ul>	<ul style="list-style-type: none"> <li>• Younger people may be reluctant to attend meetings in the evening because of safety concerns, yet they are an important voice. Consultation will need to target youth, this could include attending schools and youth forums in the area and using techniques that would appeal to young people.</li> <li>• Older people may not feel safe to attend meetings in the evening or there may be a lack of respect for their views. Meetings should be held at accessible times and information be provided in easily accessed locations. Groups that represent the interests of older people should also be targeted.</li> </ul>
<p><b>Ethnicity</b></p> <ul style="list-style-type: none"> <li>• Peckham has the highest number of black residents and the second highest proportion of Chinese residents in Southwark</li> <li>• Peckham has the lowest number of white British and Asian residents in Southwark</li> <li>• Nunhead and Peckham Rye has the highest number of mixed groups in the borough and the second highest proportion of black Caribbean residents</li> </ul>	<ul style="list-style-type: none"> <li>• Minority ethnic groups may need translators and interpreters if English is not their first language. Information should avoid jargon and legal terms. Groups that represent ethnic groups in the area should be targeted.</li> </ul>
<p><b>Country of birth</b></p> <ul style="list-style-type: none"> <li>• Peckham has the lowest number of people born in England</li> <li>• In Nunhead and Peckham Rye, over two-thirds were born in England, which is higher than average in Southwark</li> </ul>	<ul style="list-style-type: none"> <li>• At the very least, all written information will include details of the council's interpreter and translation service but in appropriate circumstances information will be translated into languages spoken locally.</li> </ul>
<p><b>Religion</b></p> <ul style="list-style-type: none"> <li>• About two thirds of people in Peckham and Nunhead are Christians.</li> <li>• Nunhead and Peckham Rye has the second highest number of Jewish people</li> </ul>	<ul style="list-style-type: none"> <li>• The needs of different religious groups may not be well understood and there may be restrictions on how certain individuals can get involved. There may also be fear of discrimination preventing</li> </ul>

<sup>1</sup> ONS, mid year estimate 2006

<b>Characteristic</b>	<b>Issues for consultation</b>
<p>in Southwark but the lowest proportion of Sikh people.</p> <ul style="list-style-type: none"> <li>• Peckham has the highest number of Buddhists and second highest proportion of Muslims compared to other community councils.</li> <li>• At the 2001 Census, 65% of people identified as being Christian, which is close to the Southwark average.</li> <li>• 4% identified as being Muslim compared to 7% across Southwark,</li> <li>• There were a very small number of people identifying as Buddhist, Hindu or Jewish</li> </ul>	<p>people having their say. Contact with faith groups and forums will be important as well as holding events at accessible times and in appropriate venues.</p>
<p><b>Lone parents</b></p> <ul style="list-style-type: none"> <li>• At the 2001 Census, 8% of households in the area were lone parent households with dependent children, compared with 10% across Southwark.</li> </ul>	<ul style="list-style-type: none"> <li>• Lone parents may not want or be able to pay for child minding to attend meetings. A variety of consultation techniques should be used. Another option is to provide childcare at meetings or reimburse part of the cost of childcare and travel for the low waged. We could also attend events or leisure centres over the Easter holidays.</li> </ul>
<p><b>People with disabilities</b></p> <ul style="list-style-type: none"> <li>• At the 2001 Census, 13% of people in the area identified as being disabled (having a limiting long term illness). This compares to 16% across Southwark.</li> </ul>	<ul style="list-style-type: none"> <li>• Venues for meetings and exhibitions will need to be accessible. Information will need to be offered in a variety of formats such as audio, large print. Sign-language interpreters may also be needed at meetings.</li> </ul>
<p><b>Employment</b></p> <ul style="list-style-type: none"> <li>• At the 2001 Census, 4.5% of people identified as being unemployed, compared to 6% in Southwark.</li> <li>• Most of those in employment had full time jobs, however 6.5% of residents were in part-time work.</li> <li>• 10% of people identified as being students, compared to 13% across Southwark.</li> <li>• 27% of residents were not economically active, compared to 34% in Southwark.</li> <li>• 6% of people are retired, compared to 8% across Southwark.</li> <li>• May 2007 data from the Department of Works and Pensions reveals approximately 14% of residents in the area are claiming income benefits of some kind.</li> </ul>	<ul style="list-style-type: none"> <li>• The unemployed or low waged may not be able to afford to travel to meetings or obtain information. Information should be provided free of charge to all residents. An option is to reimburse residents for travel to meetings if they are low waged.</li> <li>• Shift workers may not be able to come to meetings during the evenings, a variety of meetings times should be used. This could also include lunch time events for workers.</li> <li>• Information should be available outside business hours. email will provide an effective way of communicating with people outside of business hours.</li> </ul>

### **Who is likely to be affected by the Peckham and Nunhead Area Action Plan?**

To make sure that the plan and vision for the future of the Peckham and Nunhead area is successful everyone that has an interest in the Peckham and Nunhead area needs to be involved. This is because we need to make sure that we include all of the issues, discuss all of the options and understand everyone’s ideas for making the Peckham and Nunhead area a better place.

<b>People or groups likely to be affected</b>	<b>Ways to target and involve them</b>
Residents are one obvious group who will be affected by the Peckham and Nunhead Area Action Plan. We know from the table above that the residents of the Peckham and Nunhead area are diverse and have diverse needs which will need to be addressed by the way we consult	We know about a number of organisations and groups that represent the different interests of local people in the Peckham and Nunhead area, such as faith groups, ethnic forums, youth forums, tenants and residents associations and local amenity groups. It is important all of these groups know about and are involved in the consultation. Many of these groups hold meetings that we can attend.
As well as residents, it will important to involve people who may work or run a business in the Peckham and Nunhead area or visit the area for leisure.	We will consult with local businesses and traders, business interest groups and neighbouring boroughs. Information will need to be made available in locations these people are likely to access, such as tube stations and shopping centres.
General interest groups, such as environmental groups, will also have a say in the future of the Peckham and Nunhead area to ensure that wider needs are met.	We know of associations and groups concerned with heritage, the environment or ensuring a fair society who we will need to involve in consultation. These groups may hold meetings we can attend.
<p>Certain people and organisations also need to be involved as they will have a role in ensuring what is planned actually happens. These include:</p> <ul style="list-style-type: none"> <li>• Major land owners, including housing associations</li> <li>• Transport agencies and providers</li> <li>• Health authorities and partnerships</li> <li>• Utility providers</li> <li>• Housing providers</li> <li>• Creative industries</li> <li>• Educational establishments</li> <li>• Leisure and entertainment providers</li> <li>• Local councillors</li> <li>• Officers from across the council, such as housing, education, environmental services, children’s services and community services</li> </ul>	<p>We will need to meet with these groups and individuals and ensure they understand their role in preparing and delivering the Peckham and Nunhead Area Action Plan. They will also need to know how this fits in with the work they do. We have lists of these groups and individuals so we can get in contact with them and include them in mail outs.</p> <p>We will need to brief local councillors and ensure that they are involved in preparing the plan. Attendance at the Peckham and Nunhead and Peckham Rye Community Councils will also be a good way of reaching councillors as well as local people.</p>

Appendix B sets out in detail groups, organisations and partnerships that we currently know about and who we think need to be involved in preparing the Peckham and Nunhead Area Action Plan. This list is not necessarily complete and needs to be kept up to date.

**General barriers to involving people**

As well as those relating to the different needs of people, there are also general barriers to involving people that need to be overcome. These include:

<b>Barrier</b>	<b>How we can overcome this barrier</b>
A lack of knowledge about planning and planning processes	We can provide training to any group or individual. This consultation strategy will also help explain the process.
Jargon and legal terms making it hard to understand documents or putting people off	We will use plain English and avoid jargon and legal terms. Glossaries will explain any technical terms that must be used. Graphics and illustrations will be used as much as possible. Documents will be as concise as possible. Layout of documents will be clear.
A lack of interest in planning. People may feel they have other priorities and may not see the relevance of planning to their lives	We will explain the importance of planning and how it relates to the things that concern people the most, focusing on outcomes rather than explaining procedure and legal requirements. We can use a range of interesting consultation methods and ensuring meetings and information is focused on the issues that concerns people the most. We could look at a prize draw to incentivise people.
A lack of time to get involved	We will be focused and concise and provide different ways of having your say, such as short questionnaires, and providing online response forms.
Difficulty understanding what proposals mean in the real world, i.e. how will the look and feel of their area change as a result of what is written in the plan?	We will use examples to explain concepts, and visual materials such as illustrations, models and display boards as much as possible.
Lack of information or knowledge that the plan is even being prepared	We will put a concerted effort into awareness raising at the issues and options stage. We will ensure information is available at all times of the day, in variety of formats and in locations people frequent, such as train stations and shopping centres, as well as websites and household newsletters.
Consultation fatigue and feelings that the consultation would not amount to too much.	We need to be clear and up front about the level of influence local people can have and what can and cannot be achieved by the Peckham and Nunhead Area Action Plan. We need to coordinate consultation in the area and review previous consultation exercises to make sure we are not repeating ourselves unnecessarily. We could also show examples of how planning has led to positive changes in the local area. We will raise awareness at all stages of the process, but put more effort into the issues and options stage to avoid the perception that we are repeating the same process.

**Considering other consultation carried out in the Peckham and Nunhead area**

There already has been much consultation with local people in the Peckham and Nunhead area about issues that affect them and their views about future development. This consultation can be grouped into two main projects:

- **The Southwark Plan:** the main planning document setting out the rules for development across the borough . This includes a vision for Peckham town centre;
- **Peckham Action Area Supplementary Planning Guidance:** this document looked at where new development in Peckham should take place. It was not formally adopted after consultation as the area action plan is being prepared instead;
- **Peckham and Nunhead Area Action Plan:** consultation has so far been about identifying the main issues for the Peckham area and identifying a vision for Peckham;
- **Consultation on the Cross River Tram:** this has concentrated on potential routes for the tram.

This previous consultation needs to be factored into consultation on the Peckham and Nunhead Area Action Plan as it provides both opportunities and barriers to how we involve local people, as follows:

Opportunities	Barriers
<ul style="list-style-type: none"> <li>• There is a lot of information already available on the needs, priorities and views of local people that will help us understand the issues that the action plan needs to address.</li> </ul>	<ul style="list-style-type: none"> <li>• We need to be careful not to unnecessarily repeat consultation that has already been carried out as this would not be a good use of people’s time or our resources.</li> <li>• We should only collect the same information again if it is likely to have changed since it was first collected.</li> <li>• Much of the information we have comes mainly from residents who live in private accommodation. We need to expand the range of views we have.</li> <li>• We need to make sure our consultation is more focused</li> </ul>
<ul style="list-style-type: none"> <li>• We can learn from consultation that has taken place as to what works and what doesn’t and how best to get local people interested and involved.</li> <li>• Local people may have a better understanding of the planning process as a result of the previous consultation exercises undertaken.</li> <li>• The Wooddene housing estate has been demolished and is sign that change is happening.</li> <li>• Consultation on the area action plan can build on this momentum.</li> </ul>	<ul style="list-style-type: none"> <li>• People may be reluctant to get involved in more consultation given all that has taken place.</li> <li>• We need to let people know that we are listening to what they have already said.</li> <li>• We need to make consultation relevant and interesting and focused on outcomes.</li> <li>• There may be confusion on how the action plan differs from the previous documents consulted on. Negative attitudes to these previous projects, such as the perception that a lack of anything happening, could carry over to consultation on the action plan.</li> <li>• We will need to show how the action plan is different from previous documents and</li> </ul>

	<p>will lead to changes actually happening.</p> <ul style="list-style-type: none"> <li>• We will need to have clear messages about how this project builds on previous work</li> </ul>
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As well as past consultation we need to consider what other projects will take place at the same time as the Peckham and Nunhead Area Action Plan and involve consultation. A number of other planning documents are being prepared at the same time, including the Core Strategy for Southwark. We need to coordinate consultation on these documents to avoid repetition and confusion. It is important that the area action plan is used as the tool for informing and involving local people in all decisions about the long-term future of the Peckham and Nunhead area.

## 4. How we will communicate with and listen to local people

### Our commitments to involving local people are to:

- Empower local people to participate in the Peckham and Nunhead Area Action Plan
- Recognise the diversity of the community and make sure everyone who may be affected is encouraged to have their say. This includes reaching out to people we may not have heard from in the past and holding events at accessible times and locations.
- Make sure our consultation promotes good community relations and positive feelings about the future of the Peckham and Nunhead area and the planning process.
- Communicate clearly, openly and honestly and keeping people informed at all stages of the process. Making information easy to access and understand.
- Work with local groups and organisations to tailor consultation exercises and where possible make use of existing planned events, meetings and communication channels.
- Make consultation relevant and interesting to those who will be affected by the Peckham and Nunhead Area Action Plan.
- Exceed the minimum legal requirements for involving people and making sure we follow Southwark's Statement of Community Involvement.

### We will be clear with local people about the following:

- How feedback will be used to make decisions and what has already been decided.
- What the outcomes of the area action plan will be and how these affect local people and change the local area (the wider Peckham and Nunhead area, not just Peckham town centre).
- The limitations of the area action plan and what it cannot do.
- How the area action plan will pull together projects to improve Peckham and Nunhead and make sure what's planned happens.
- How proposed or agreed developments yet to be built will be affected. The area action plan will build on change that is already happening in the area.
- How consultation on the area action plan will feed into preparing the core strategy for Southwark which is being prepared at the same time.

### What will happen at each stage of the process?

Section 2 explains the stages in preparing the Peckham and Nunhead Area Action Plan. At each stage there will be a period of consultation which will include:

- a period of usually six weeks when you will be able to make written comments on draft documents. This is known as formal consultation as it is the amount of time we must give by law.
- most stages will also include an extra six week period before the formal consultation to allow time for people to get and understand the information they need.

**Appendix C** includes an initial timetable of consultation dates and events that we will work to. This is likely to evolve. **At the beginning of each stage, we will publish a detailed consultation plan that will set out the final consultation timetable for that stage.**

As a minimum, at each stage we will:

- Give presentations at the Peckham and Nunhead and Peckham Rye Community Councils and Area Housing Forums, and where necessary meet other local groups and organisations such as youth forums, schools and multi-faith forums.

- Give the Council's call centre up to date information and the community with accurate phone numbers so that key information can be given over the phone.
- Take part in local public events and exhibitions.
- Give articles to local newsletters and press, including SE15, PVSF, Cascade, Southwark Life, Regeneration, etc.
- Publishing information on our website and other local websites.
- Promote the consultation through other channels including the council's e-newsletter and new media channels.
- Display all documents in libraries, one-stop-shops and local council offices.
- Brief and keep community involvement officers and other council officers up to date.
- Send out letters (or email if preferred) to our mailing list explaining what is happening, where people can get information from, who to contact for more information and how they can have their say.
- Contact key local groups, organisations, agencies by phone if necessary to encourage their involvement.
- Provide support on how to make written comments. Using questionnaires along side more formal comment forms has been shown to improve the number and range of people responding.
- Leaflet drops to community buildings, gym, shops, places of worship.
- Enhance and develop Facebook page and promote it on the Repezent website
- Provide support for the documentary about the AAP by South City Radio and COVO

All written information and verbal presentations will meet the standards set out in Southwark's Statement of Community Involvement by:

- Being clear, to the point and in plain English.
- Using illustrations, diagrams, photos, models and computer visualisations as much as possible in preference to text.
- Avoiding acronyms, abbreviations and jargon and explaining technical issues;
- Including details of the council's interpreter and translation service for the main languages identified in Peckham, Peckham Rye and Nunhead;
- Making information available on request in large fonts, Braille or audiotape;

There will also be other ways that we will communicate with and involve local people. These will vary at each stage depending on the issues that are most important to people, feedback from previous consultation and discussion with local groups on what would work best for them. Some ideas include:

- Training workshops for the public and council officers on planning.
- Placing information and notices in public buildings, local notice boards, pubs, bars, shops, bus stops and other transport hubs.
- Having a regularly updated display, such as in a shopping centre, library or leisure centre.
- Arts programme especially with young people.
- Historical walks.
- Cycling tours.
- Radio documentary by young people
- Computer generated film showing how the area may look in the future that can then be given away on DVD.
- Working with schools to get children and young people involved in the area action plan process as part of the curriculum.
- Having virtual notice boards, virtual forums, on line representation forms and questionnaires on our website.
- Cafe conversation or similar discussion events

## Other ways of hearing people

We need to be realistic and realise that no matter what, some people will never get involved in the events or take opportunities to voice their concerns and comments formally. However there may be other ways that these people express their opinions, such as local web-based discussion forums, news sections on the websites of local groups, and the comments sections of local newspapers and newsletters. We will regularly check these for anything of relevance to the Peckham and Nunhead Area Action Plan.

### **ACTION!! If you:**

- **Know about local meetings where people want to know about the Peckham and Nunhead Area Action Plan**
- **Know about any events and/or exhibitions that are being held in and around the Peckham and Nunhead area**
- **Know about any local publications or websites that are used by local people**
- **Have any other ideas about how we can consult with local people about the Peckham and Nunhead Area Action Plan**

**Let us know about it!**

## How we will give you feedback if you make comments

Comment forms will be available on the website, at all meetings and events that we attend, at council offices and buildings or by asking us.

At the end of each stage of consultation, we will collect all comments made and enter them into a database. We will then respond directly to each comment made during the formal consultation stage and explain the reasons for certain outcomes and decisions so that people can understand the value and influence of their contributions in developing the Peckham and Nunhead Area Action Plan.

**At the end of each stage, we will publish a consultation report that explains the consultation we have carried out in each stage, the comments received, our responses to them and how comments have influenced the preparation of the plan.**

We will make sure that:

- If you give us written comments you will be sent a written acknowledgement via email or letter within 10 days.
- All people who have made comments will be sent updates on progress of the Peckham and Nunhead Area Action Plan.
- All comments and officer responses will be made available on the council's website and to key decision makers.
- Feedback will be given face to face through community council meetings and other meetings and events.
- You know where you can view all comments made and the responses to them, the consultation report, committee dates, availability of the agenda, report and minutes and about the arrangements for public speaking at meetings.

## Monitoring our consultation

We will monitor our consultation to make sure it is effective, meets the commitments set out at the beginning of this section and exceeds the legal requirements.

We will do this by collecting information on:

- the number of people who attend meetings, events and send in written comments.
- their gender, age, ethnicity, disability, sexual orientation and religion/belief (this will be done anonymously).
- How satisfied you are with your involvement and what you thought about the techniques we used.

We will also set minimum targets on a number of things like how many people we think need to be involved, how many meetings we should attend, how many bulletins we should produce. We will always look for ways to exceed these targets where possible. These targets are set out in **Appendix B**.

Please help us by filling out monitoring forms. It is very important that we collect this information so that we can improve how we carry out consultation and make sure that we focus our resources in areas where we most need to.

**The consultation report will summarise the monitoring information we have collected.**

## 5. What resources do we have to make it happen?

To prepare and develop the Peckham and Nunhead Area Action Plan resources, such as staff and money, will need to be identified so that we can involve and engage the community effectively.

### Staff

There are three dedicated officers that are responsible for coordinating the work and consultation carried out on the Peckham and Nunhead Area Action Plan.

As well as this, other officers from across the council will be involved in working together to coordinate and combine resources. We will specifically seek help and advice from the:

- Community Involvement and Development Unit on how to target hard to reach groups
- Social Policy Unit to make sure equality issues are addressed in the preparation of the action plan
- Resident involvement officers in each community council area on how to contact hard to reach groups
- Communications officers from within the council
- Housing and resident involvement officers on how to involve local residents
- Local Area management team on local events, local networks and community activities.

### Existing meetings, events and publications

We will use existing consultation forums, organisations, networks and local publications in and around Peckham and Nunhead and Peckham Rye to give out information and encourage community involvement. These include:

- Peckham and Nunhead and Peckham Rye Community Councils and Area Housing Forums
- Publications such as Southwark Life and SE15 newsletter (see **Appendix D** for a full list)
- Websites such as [www.whtvr.org](http://www.whtvr.org) (see **Appendix D** for a full list)
- Existing networks such as Peckham Voluntary Forum (PVSF), Youth Providers Network and Multi-Faith Forum (see **Appendix B** for a full list)

### Other resources

The council owns software that allows us to receive comments online and will help with how we present document online. This will make it easier for people to read and comment on documents and also speed up the time it takes to collect and respond to comments.

## Appendix A – What are our legal requirements?

The government sets legal requirements for consultation that we must meet. These are contained in a legal document called the Town and Country Planning (Local Development) (England) Regulations (2004). Further explanation of these legal requirements is provided in a document called Planning Policy Statement 12 Local Spatial Planning (PPS12).

One of the key principles in these documents is that we involve the community at an early stage, when they can have the most influence, and continue to consult them at each stage of preparing a planning document.

The minimum we must do by law is:

- Send a copy of the sustainability assessment scoping report to Natural England, English Heritage and the Environment Agency for comment, giving them five weeks to respond
- Consult on the draft area action plan for six weeks by:
  - writing to a set list of statutory consultees (which includes government agencies, utility providers and the police)
  - displaying documents at council offices
  - placing an advertisement in local press
  - publishing documents on the council's website

*(Regulation 25, of the Town and Country Planning (Local Development) (England) Regulations 2004).*

We need to record all comments received during formal consultation and show how we have taken them into consideration. When we send the draft area action plan to the Secretary of State we need prepare a consultation statement that summarises the main issues raised by these comments and how they have been addressed in preparing the area action plan *(regulation 28 of the Town and Country Planning (Local Development) (England) Regulations 2004).*

We also needs to prepare a statement of community involvement. Southwark's Statement of Community Involvement sets out how and when we will involve the community in the preparation of planning policy documents and the determination of planning applications. Southwark's Statement of Community Involvement commits us to exceeding the minimum legal requirements for consultation.

All consultation carried out as part of the Peckham and Nunhead Area Action Plan will have to comply with PPS 12 and our Statement of Community Involvement.

When the independent inspector examines the draft area action and decides if it should be formally approved, one of the things they will consider (known as a "test of soundness") is whether the area action plan has been prepared in compliance with the statement of community involvement.

### To find out more go to:

PPS 12

<http://www.communities.gov.uk/publications/planningandbuilding/pps12lsp>

Southwark's Statement of Community Involvement

[www.southwark.gov.uk/SCI](http://www.southwark.gov.uk/SCI)



## Appendix B – Who needs to be involved and how can we target them?

Type of Consultee	Name of Consultee	How we target them	Target
<ul style="list-style-type: none"> <li>• Neighbouring boroughs</li> </ul>	<ul style="list-style-type: none"> <li>• London borough of Lambeth</li> <li>• London borough of Lewisham</li> <li>• London borough of Croydon</li> <li>• London borough of Bromley</li> </ul>	<ul style="list-style-type: none"> <li>• Send email and letter updates to our mailing list.</li> <li>• Send progress update at least before the beginning of each consultation period.</li> <li>• An online representation form will be available on the Council's website at the Issues and Options stage, Preferred Options stage, and publishing the Draft Plan stage.</li> </ul>	<ul style="list-style-type: none"> <li>• To receive comments from Lewisham at the issues and options stage and/or preferred options stage.</li> <li>• Meet with Lewisham Council about the area action plan before the end of the preferred options stage</li> </ul>
<ul style="list-style-type: none"> <li>• National and local heritage associations and groups</li> </ul>	<ul style="list-style-type: none"> <li>• English Heritage</li> <li>• Southwark Heritage Association</li> <li>• Peckham Society</li> </ul>	<ul style="list-style-type: none"> <li>• Send email and letter updates to our mailing list.</li> <li>• Send progress update at least before the beginning of each consultation period.</li> <li>• An online representation form will be available on the Southwark Council's website at the Issues and Options stage, Preferred Options stage, and publishing the Draft Plan stage.</li> </ul>	<ul style="list-style-type: none"> <li>• To receive comments from English Heritage and the Peckham Society at the issues and options and/or preferred options stage.</li> </ul>
<ul style="list-style-type: none"> <li>• National, regional and local environmental associations and groups</li> </ul>	<ul style="list-style-type: none"> <li>• Natural England</li> <li>• Environment Agency</li> <li>• Southwark Friends of the Earth</li> <li>• Wildlife Trust</li> </ul>	<ul style="list-style-type: none"> <li>• Send email and letter updates to our mailing list.</li> <li>• Send progress update at least before the beginning of each consultation period.</li> <li>• An online representation form will be available on the Southwark Council's website at the Issues and Options stage, Preferred Options stage, and publishing the Draft Plan stage.</li> </ul>	<ul style="list-style-type: none"> <li>• To receive comments from Natural England and the Environment Agency before the end of the preferred options stage.</li> </ul>
<ul style="list-style-type: none"> <li>• Regional government and regional governmental bodies</li> </ul>	<ul style="list-style-type: none"> <li>• Government Office for London</li> <li>• Greater London Authority</li> <li>• London Development Agency</li> </ul>	<ul style="list-style-type: none"> <li>• Send email and letter updates to our mailing list.</li> <li>• Send progress update at least before the beginning of each consultation period.</li> <li>• An online representation form will be available on the Southwark Council's website at the Issues and Options stage, Preferred Options stage, and publishing the Draft Plan stage.</li> </ul>	<ul style="list-style-type: none"> <li>• To receive comments from each of these groups before the end of the preferred options stage.</li> </ul>

Type of Consultee	Name of Consultee	How we target them	Target
<ul style="list-style-type: none"> <li>National and regional transport agencies and providers</li> </ul>	<ul style="list-style-type: none"> <li>Highways Agency</li> <li>Transport for London</li> </ul>	<ul style="list-style-type: none"> <li>To meet and involve these groups at Issues and Options and Preferred Options stages.</li> <li>Send email and letter updates to our mailing list.</li> <li>Send progress update at least before the beginning of each consultation period.</li> <li>An online representation form will be available on the Southwark Council's website at the Issues and Options stage, Preferred Options stage, and publishing the Draft Plan stage.</li> </ul>	<ul style="list-style-type: none"> <li>To receive comments from each of these groups at issues and options stage and preferred options stage.</li> </ul>
<ul style="list-style-type: none"> <li>Regional and local health authorities and partnerships</li> </ul>	<ul style="list-style-type: none"> <li>Southwark Primary Care Trust</li> <li>Healthy Southwark Partnership</li> <li>Southwark Public Involvement Group</li> </ul>	<ul style="list-style-type: none"> <li>Send email and letter updates to our mailing list.</li> <li>Send progress update at least before the beginning of each consultation period.</li> <li>An online representation form will be available on the Southwark Council's website at the Issues and Options stage, Preferred Options stage, and publishing the Draft Plan stage.</li> <li>Provide articles for the PCT and other health agencies' newsletters</li> </ul>	<ul style="list-style-type: none"> <li>To receive comments from Southwark Primary Care Trust (PCT) at the issues and options and/or preferred options stage.</li> <li>Meet with Southwark Primary Care Trust at the issues and options and preferred options stage.</li> </ul>
<ul style="list-style-type: none"> <li>Regional emergency services and local crime and safety groups</li> </ul>	<ul style="list-style-type: none"> <li>Metropolitan police authority</li> <li>British Transport Police</li> <li>London Fire and Emergency Planning Authority</li> <li>London Fire Brigade</li> <li>London Ambulance Service</li> <li>Southwark Police Consultative Group</li> <li>Crime Concern Trust</li> <li>Safer Community</li> <li>Safer Southwark Partnership</li> </ul>	<ul style="list-style-type: none"> <li>Send email and letter updates to our mailing list.</li> <li>Send progress update at least before the beginning of each consultation period.</li> <li>An online representation form will be available on the Southwark Council's website at the Issues and Options stage, Preferred Options stage, and publishing the Draft Plan stage.</li> </ul>	<ul style="list-style-type: none"> <li>To receive comments from the Southwark Police Consultative Forum and the Safer Southwark Partnership at issues and options stage and preferred options stage.</li> </ul>
<ul style="list-style-type: none"> <li>Utility providers</li> </ul>	<ul style="list-style-type: none"> <li>Thames Water</li> </ul>	<ul style="list-style-type: none"> <li>Send email and letter updates to</li> </ul>	<ul style="list-style-type: none"> <li>To receive comments from</li> </ul>

Type of Consultee	Name of Consultee	How we target them	Target
	Property Services	<p>our mailing list.</p> <ul style="list-style-type: none"> <li>• Send progress update at least before the beginning of each consultation period.</li> <li>• An online representation form will be available on the Southwark Council's website at the Issues and Options stage, Preferred Options stage, and publishing the Draft Plan stage.</li> </ul>	Thames Water Property Services at issues and options stage and preferred options stage.
• Housing providers and housing groups	<ul style="list-style-type: none"> <li>• Southwark Housing Association Group</li> <li>• House Builders Federation</li> <li>• Family RSL</li> <li>• Guinness Trust</li> <li>• Hexagon RSL</li> <li>• Hyde RSL</li> <li>• London Quadrant Housing Trust</li> <li>• Metropolitan Housing Trust</li> <li>• Cambridge House</li> <li>• Peabody Trust</li> <li>• Presentation RSL</li> <li>• South London Family RSL</li> <li>• Ujima</li> <li>• Wandle RSL</li> <li>• ARHAG</li> <li>• Housing for Women</li> <li>• Central and Cecil Housing Trust</li> <li>• Lambeth and Southwark Housing Society</li> <li>• Samuel Lewis Knights Court</li> <li>• Habinteg</li> <li>• Octavia Hill Housing trust</li> <li>• Southwark and London Diocesan Housing Association</li> <li>• Anchor Sheltered Housing</li> <li>• ABC Southwark Housing Co-op</li> </ul>	<ul style="list-style-type: none"> <li>• To meet with each RSL owning land in the Peckham and Nunhead area at Issues and Options stage.</li> <li>• Send email and letter updates to our mailing list.</li> <li>• Send progress update at least before the beginning of each consultation period.</li> <li>• An online representation form will be available on the Southwark Council's website at the Issues and Options stage, Preferred Options stage, and publishing the Draft Plan stage.</li> <li>• Make presentations and conduct workshops at the Area Housing Forum.</li> </ul>	<ul style="list-style-type: none"> <li>• To raise awareness of the Peckham and Nunhead AAP.</li> <li>• To receive comments from the Southwark Housing Association Group at Issues and Options stage and Preferred Options stage.</li> </ul>
• Local residents and	• Peckham Vision	• Inform through local newsletters	• To raise awareness of the

Type of Consultee	Name of Consultee	How we target them	Target
residents groups	<ul style="list-style-type: none"> <li>• Peckham and Nunhead and Peckham Rye Area Housing Forums</li> <li>• Southwark Group of Tenants Association</li> <li>• Bellenden Residents Group</li> <li>• Peckham Residents' Network</li> </ul>	<p>and press (a list of local publications and websites is contained within Appendix D)</p> <ul style="list-style-type: none"> <li>• Email Peckham Residents' Network</li> <li>• Participate at local events</li> <li>• To host a stall at the annual tenants' conference.</li> <li>• Place information on community noticeboards.</li> <li>• Meet with Resident Involvement Officers to discuss how we involve residents</li> <li>• Make presentations and conduct workshops at the Peckham and Nunhead and Peckham Rye Community Councils, Area Forums and other local meetings</li> <li>• Send email and letter updates to our mailing list.</li> <li>• Send progress update at least before the beginning of each consultation period.</li> <li>• An online representation form will be available on the Southwark Council's website at the Issues and Options stage, Preferred Options stage, and publishing the Draft Plan stage.</li> <li>• Provide the Southwark call centre with up to date information and the community with accurate phone numbers</li> <li>• Carry out exhibitions and produce displays in local public assembly areas and buildings and at local events.</li> <li>• Each document that is produced will be displayed in libraries, one stop shops and local council offices.</li> <li>• Carry out a concerted promotional campaign at the Issues and Options stage which will feed into</li> </ul>	<p>Peckham and Nunhead AAP.</p> <ul style="list-style-type: none"> <li>• To receive comments from the local residents such as the Bellenden Residents Group, Peckham Area Housing Forum and Nunhead and Peckham Rye Area Housing Forum at Issues and Options stage and/or Preferred Options stage.</li> <li>• To host a workshop or series of workshops that meaningfully involves local residents before the end of the Preferred Options stage.</li> </ul>

Type of Consultee	Name of Consultee	How we target them	Target
<ul style="list-style-type: none"> <li>Local businesses</li> </ul>	<ul style="list-style-type: none"> <li>Southwark Education Business Alliance</li> <li>SEBA Enterprise Forum (SEF)</li> <li>Nunhead Business Association</li> <li>Local traders</li> </ul>	<p>promotion at later stages. This will target all residents, but with a particular focus at hard to reach groups.</p> <ul style="list-style-type: none"> <li>Inform through local newsletters and press (a list of local publications and websites is contained within Appendix D)</li> <li>Participate at local events</li> <li>Make presentations and conduct workshops at Community Councils, Area Forums and other local meetings</li> <li>Contact local businesses and traders and involve them at the Issues and Options stage and Preferred Options stage</li> <li>Send email and letter updates to our mailing list.</li> <li>Send progress update at least before the beginning of each consultation period.</li> <li>An online representation form will be available on the Southwark Council's website at the Issues and Options stage, Preferred Options stage, and publishing the Draft Plan stage.</li> <li>Provide the community with accurate phone numbers</li> </ul>	<ul style="list-style-type: none"> <li>To receive comments from local businesses and business groups such as the Nunhead Business Forum at the Issues and Options stage and/or Preferred Options stage.</li> <li>To host a workshop or series of workshops that meaningfully involves local businesses and traders before the end of the Preferred Options stage.</li> </ul>
<ul style="list-style-type: none"> <li>Local environmental and amenity groups</li> </ul>	<ul style="list-style-type: none"> <li>CRISP</li> <li>Groundwork Southwark</li> <li>London Wildlife Trust</li> <li>Southwark Biodiversity Partnership</li> <li>The Rye Land and Station Action Group</li> <li>Friends of groups including Friends of Nunhead Green</li> </ul>	<ul style="list-style-type: none"> <li>Inform through local newsletters and press (a list of local publications and websites is contained within Appendix D)</li> <li>Participate at local events</li> <li>Make presentations and conduct workshops at Community Councils, Area Forums and other local meetings</li> <li>Send email and letter updates to our mailing list.</li> <li>Send progress update at least before the beginning of each consultation period.</li> <li>An online representation form will</li> </ul>	<ul style="list-style-type: none"> <li>To receive comments from local environmental and amenity groups at the Issues and Options stage and/or Preferred Options stage.</li> </ul>

Type of Consultee	Name of Consultee	How we target them	Target
		<p>be available on the Southwark Council's website at the Issues and Options stage, Preferred Options stage, and publishing the Draft Plan stage.</p> <ul style="list-style-type: none"> <li>• Provide the community with accurate phone numbers.</li> </ul>	
<ul style="list-style-type: none"> <li>• Local black and minority ethnic community</li> </ul>	<ul style="list-style-type: none"> <li>• African Heritage Association</li> <li>• African Regeneration Association</li> <li>• African Root Men's Project (ARMPRO)</li> <li>• Aylesbury Turkish Women's Group</li> <li>• Association of Minority</li> <li>• Black Elderly Group Southwark</li> <li>• Caribbean Ecology Forum</li> <li>• International Association of African Women</li> <li>• Educational Alliance Africa</li> <li>• Ethno News</li> <li>• Multi-lingual Community Rights Shop</li> <li>• Sierra Leone Community Forum</li> <li>• Somali Health and Education Project</li> <li>• South Asian Elderly Organisation</li> <li>• South East Asian Elderly</li> <li>• South East Muslim Association</li> <li>• South London Arab</li> <li>• Southwark Bhagini Samaj</li> <li>• Southwark Black Elderly Group</li> <li>• Southwark Cypriot &amp; Turkish Cultural Society</li> <li>• Southwark</li> </ul>	<ul style="list-style-type: none"> <li>• Attend equalities and diversity panel at issues and options and preferred options stages.</li> <li>• Inform through local newsletters and press (a list of local publications and websites is contained within Appendix D)</li> <li>• Participate at local events</li> <li>• Make presentations and conduct workshops at Community Councils, Area Forums and other local meetings</li> <li>• Send email and letter updates to our mailing list.</li> <li>• Send progress update at least before the beginning of each consultation period.</li> <li>• An online representation form will be available on the Southwark Council's website at the Issues and Options stage, Preferred Options stage, and publishing the Draft Plan stage.</li> <li>• Provide the Southwark call centre with up to date information</li> <li>• Provide the community with accurate phone numbers.</li> <li>• Make information available in alternative languages on request</li> </ul>	<ul style="list-style-type: none"> <li>• To receive comments from a representative mix of local black and minority ethnic groups identified at Issues and Options stage and Preferred Options stage.</li> </ul>

Type of Consultee	Name of Consultee	How we target them	Target
	<p>Cypriot Day Centre &amp; Elders Group</p> <ul style="list-style-type: none"> <li>• Southwark Cypriot Turkish Association</li> <li>• Southwark Ethnic Business Partnership</li> <li>• Southwark Muslim Pensioners Group</li> <li>• Southwark Muslim Womens Association</li> <li>• Southwark Race and Equalities Forum</li> <li>• Southwark Turkish &amp; Cypriot Group</li> <li>• Southwark Turkish Education Group</li> <li>• Southwark Turkish Elderly</li> <li>• Southwark Vietnamese Chinese Community</li> <li>• Southwark Vietnamese Refugee Association</li> <li>• Vietnamese Women's Group</li> </ul>		
<ul style="list-style-type: none"> <li>• Local faith groups</li> </ul>	<ul style="list-style-type: none"> <li>• Multi-faith Forum/local faith area network</li> <li>• Local faith centres</li> </ul>	<ul style="list-style-type: none"> <li>• Attend multi-faith forum at issues and options and preferred options stages.</li> <li>• Inform through local newsletters and press (a list of local publications and websites is contained within Appendix D)</li> <li>• Participate at local events</li> <li>• Make presentations and conduct workshops at Community Councils, Area Forums and other local meetings</li> <li>• Send email and letter updates to our mailing list.</li> <li>• Send progress update at least</li> </ul>	<ul style="list-style-type: none"> <li>• To receive comments from local faith groups identified at Issues and Options stage and or Preferred Options stage.</li> </ul>

Type of Consultee	Name of Consultee	How we target them	Target
		<p>before the beginning of each consultation period.</p> <ul style="list-style-type: none"> <li>• An online representation form will be available on the Southwark Council's website at the Issues and Options stage, Preferred Options stage, and publishing the Draft Plan stage.</li> <li>• Provide the Southwark call centre with up to date information</li> <li>• Provide the community with accurate phone numbers.</li> <li>• Make information available in alternative languages on request</li> </ul>	
<ul style="list-style-type: none"> <li>• Local educational establishments</li> </ul>	<ul style="list-style-type: none"> <li>• Learning and Skills Council</li> <li>• Southbank University</li> <li>• Southwark College</li> <li>• Goldsmiths University</li> <li>• University of Arts (Camberwell)</li> <li>• Schools</li> </ul>	<ul style="list-style-type: none"> <li>• Inform through local newsletters and press (a list of local publications and websites is contained within Appendix D)</li> <li>• Participate at local events</li> <li>• Make presentations and conduct workshops at Community Councils, Area Forums and other local meetings</li> <li>• Send email and letter updates to our mailing list.</li> <li>• Send progress update at least before the beginning of each consultation period.</li> <li>• An online representation form will be available on the Southwark Council's website at the Issues and Options stage, Preferred Options stage, and publishing the Draft Plan stage.</li> <li>• Provide the Southwark call centre with up to date information</li> <li>• Provide the community with accurate phone numbers.</li> </ul>	<ul style="list-style-type: none"> <li>• To receive comments from local educational establishments, such as University of the Arts Camberwell, at the Issues and Options stage and/or Preferred Options stage.</li> </ul>
<ul style="list-style-type: none"> <li>• Local leisure and entertainment providers</li> </ul>	<ul style="list-style-type: none"> <li>• Peckham Pulse</li> <li>• Peckham Library</li> <li>• Peckham Multiplex</li> </ul>	<ul style="list-style-type: none"> <li>• To meet and involve leisure and entertainment providers at Issues and Options and Preferred Options stages.</li> <li>• Inform through local newsletters and press (a list of local publications and websites is</li> </ul>	<ul style="list-style-type: none"> <li>• To raise awareness of the Peckham and Nunhead AAP.</li> </ul>

Type of Consultee	Name of Consultee	How we target them	Target
		<p>contained within Appendix D)</p> <ul style="list-style-type: none"> <li>• Participate at local events</li> <li>• Make presentations and conduct workshops at Community Councils, Area Forums and other local meetings</li> <li>• Send email and letter updates to our mailing list.</li> <li>• Send progress update at least before the beginning of each consultation period.</li> <li>• An online representation form will be available on the Southwark Council's website at the Issues and Options stage, Preferred Options stage, and publishing the Draft Plan stage.</li> <li>• Provide the Southwark call centre with up to date information</li> <li>• Provide the community with accurate phone numbers.</li> </ul>	
<ul style="list-style-type: none"> <li>• Local gay, lesbian, bisexual and transgender community</li> </ul>	<ul style="list-style-type: none"> <li>• Southwark LGBT Network</li> </ul>	<ul style="list-style-type: none"> <li>• Seek comment from the Southwark LGBT network and equalities and diversity panel</li> </ul>	<ul style="list-style-type: none"> <li>• To receive comments from the Southwark LGBT Network at Issues and Options stage and /or Preferred Options stage.</li> </ul>
<ul style="list-style-type: none"> <li>• Local disability groups</li> </ul>	<ul style="list-style-type: none"> <li>• Southwark Disabilities Forum</li> <li>• Action for Blind People (Training Centre)</li> </ul>	<ul style="list-style-type: none"> <li>• Inform through local newsletters and press (a list of local publications and websites is contained within Appendix D)</li> <li>• Participate at local events</li> <li>• Make presentations and conduct workshops at Community Councils, Area Forums and other local meetings</li> <li>• Send email and letter updates to our mailing list.</li> <li>• Send progress update at least before the beginning of each consultation period.</li> <li>• An online representation form will be available on the Southwark Council's website at the Issues and Options stage, Preferred Options stage, and publishing the Draft Plan stage.</li> </ul>	<ul style="list-style-type: none"> <li>• To receive comments from the Southwark Disabilities Forum at Issues and Options stage and /or Preferred Options stage.</li> </ul>

Type of Consultee	Name of Consultee	How we target them	Target
		<ul style="list-style-type: none"> <li>• Provide the Southwark call centre with up to date information</li> <li>• Provide the community with accurate phone numbers.</li> <li>• Make information available in alternative formats as needed</li> </ul>	
<ul style="list-style-type: none"> <li>• Local older population</li> </ul>	<ul style="list-style-type: none"> <li>• Southwark Pensioners Forum</li> <li>• Age Concern Southwark Community Support</li> <li>• Southwark Muslim Pensioners Group</li> </ul>	<ul style="list-style-type: none"> <li>• Inform through local newsletters and press (a list of local publications and websites is contained within Appendix D)</li> <li>• Participate at local events</li> <li>• Make presentations and conduct workshops at Community Councils, Area Forums and other local meetings</li> <li>• Send email and letter updates to our mailing list.</li> <li>• Send progress update at least before the beginning of each consultation period.</li> <li>• An online representation form will be available on the Southwark Council's website at the Issues and Options stage, Preferred Options stage, and publishing the Draft Plan stage.</li> <li>• Provide the Southwark call centre with up to date information</li> <li>• Provide the community with accurate phone numbers.</li> <li>• Distribute posters and promotional material to locations most likely to be accessed by older people such as GPs surgeries</li> </ul>	<ul style="list-style-type: none"> <li>• To receive comments from the Southwark Pensioners Forum at Issues and Options stage and Preferred Options stage.</li> </ul>
<ul style="list-style-type: none"> <li>• Local youth groups and young people</li> </ul>	<ul style="list-style-type: none"> <li>• Youth Forum/Youth Council</li> <li>• Young Southwark</li> <li>• Community Youth Provision Association</li> <li>• Youth Concern UK</li> <li>• Springboard for Children</li> <li>• Springboard Southwark Trust</li> </ul>	<ul style="list-style-type: none"> <li>• Attend Youth Forums/Youth Council once they have been formalised and established. Meet Youth Providers Network and other organisations working with young people including Safe Shop, Unity Centre and NSPCC at Sojourner Centre</li> <li>• Work with schools to carry out consultation through national curriculum</li> </ul>	<ul style="list-style-type: none"> <li>• To receive comments from local youth groups and students at Issues and Options stage and Preferred Options stage.</li> </ul>

Type of Consultee	Name of Consultee	How we target them	Target
	<ul style="list-style-type: none"> <li>• Youth Providers Network</li> <li>• NSPCC</li> <li>• Safe Shop and Unity Centre</li> <li>• Schools</li> <li>• Youth centres</li> </ul>	<ul style="list-style-type: none"> <li>• Inform through local newsletters and press (a list of local publications and websites is contained within Appendix D)</li> <li>• Participate at local events</li> <li>• Send email and letter updates to our mailing list.</li> <li>• Send progress update at least before the beginning of each consultation period.</li> <li>• An online representation form will be available on the Southwark Council's website at the Issues and Options stage, Preferred Options stage, and publishing the Draft Plan stage.</li> <li>• Provide the Southwark call centre with up to date information</li> <li>• Provide the community with accurate phone numbers.</li> <li>• Use new media techniques to promote the plan and consultations to be more accessible to younger people.</li> </ul>	
<ul style="list-style-type: none"> <li>• Local traveller and gypsy population.</li> </ul>	<ul style="list-style-type: none"> <li>• Southwark Travellers Action Group</li> </ul>	<ul style="list-style-type: none"> <li>• Inform through local newsletters and press (a list of local publications and websites is contained within Appendix D)</li> <li>• Participate at local events</li> <li>• Make presentations and conduct workshops at Community Councils, Area Forums and other local meetings</li> <li>• Send email and letter updates to our mailing list.</li> <li>• Send progress update at least before the beginning of each consultation period.</li> <li>• An online representation form will be available on the Southwark Council's website at the Issues and Options stage, Preferred Options stage, and publishing the Draft Plan stage.</li> <li>• Provide the Southwark call centre with up to date information</li> <li>• Provide the community with</li> </ul>	<ul style="list-style-type: none"> <li>• To receive comments from the Southwark Travellers Action Group at Issues and Options stage and Preferred Options stage.</li> </ul>

Type of Consultee	Name of Consultee	How we target them	Target
<ul style="list-style-type: none"> <li>Local refugee and asylum seeker population</li> </ul>	<ul style="list-style-type: none"> <li>Southwark Day Centre for Asylum Seekers</li> <li>Southwark Refugee Artists Network</li> <li>Southwark Refugee Education Project</li> <li>Southwark Refugee Project</li> </ul>	<p>accurate phone numbers.</p> <ul style="list-style-type: none"> <li>Inform through local newsletters and press (a list of local publications and websites is contained within Appendix D)</li> <li>Participate at local events</li> <li>Make presentations and conduct workshops at Community Councils, Area Forums and other local meetings</li> <li>Send email and letter updates to our mailing list.</li> <li>Send progress update at least before the beginning of each consultation period.</li> <li>An online representation form will be available on the Southwark Council's website at the Issues and Options stage, Preferred Options stage, and publishing the Draft Plan stage.</li> <li>Provide the Southwark call centre with up to date information</li> <li>Provide the community with accurate phone numbers.</li> <li>Make information available in different languages on request</li> </ul>	<ul style="list-style-type: none"> <li>To receive comments from the Southwark Refugee Project at Issues and Options stage and/or Preferred Options stage.</li> </ul>
<ul style="list-style-type: none"> <li>Land owners</li> </ul>	<ul style="list-style-type: none"> <li>Tiger Developments</li> </ul>	<ul style="list-style-type: none"> <li>Meet with land owners at both Issues and Options and Preferred Options stages and actively involve key land owners who can help deliver improvements in the Peckham and Nunhead area.</li> <li>Inform through local newsletters and press (a list of local publications and websites is contained within Appendix D)</li> <li>Participate at local events</li> <li>Make presentations and conduct workshops at Community Councils, Area Forums and other local meetings</li> <li>Send email and letter updates to our mailing list.</li> </ul>	<ul style="list-style-type: none"> <li>To receive comments from local landowners at the Issues and Options stage and/or Preferred Options stage.</li> </ul>

Type of Consultee	Name of Consultee	How we target them	Target
		<ul style="list-style-type: none"> <li>• Send progress update at least before the beginning of each consultation period.</li> <li>• An online representation form will be available on the Southwark Council's website at the Issues and Options stage, Preferred Options stage, and publishing the Draft Plan stage.</li> <li>• Provide the Southwark call centre with up to date information</li> <li>• Provide the community with accurate phone numbers.</li> </ul>	
<ul style="list-style-type: none"> <li>• Voluntary and community sector</li> </ul>	<ul style="list-style-type: none"> <li>• Community Action Southwark</li> <li>• Peckham Voluntary Sector Forum</li> </ul>	<ul style="list-style-type: none"> <li>• Meet with CAS and PVSF at both Issues and Options and Preferred Options stages.</li> <li>• Place information in CAS newsletter and other voluntary sector newsletters.</li> <li>• Participate at local events</li> <li>• Send email and letter updates to our mailing list.</li> <li>• Send progress update at least before the beginning of each consultation period.</li> <li>• An online representation form will be available on the Southwark Council's website at the Issues and Options stage, Preferred Options stage, and publishing the Draft Plan stage.</li> </ul>	<ul style="list-style-type: none"> <li>• To receive comments from PVSF and other voluntary sector groups</li> </ul>

**Appendix C – Consultation timetable for Issues and options stage:**

<b>CONSULTATION TIMETABLE</b>			
<b>Stage in preparing the Area action Plan – Issues &amp; Options Report</b>	<b>Method of Consultation</b>	<b>Consultee</b>	<b>Date</b>
<p>Consultation on the Issues &amp; Options:</p> <p>This involves using the information gathered on issues to identify a vision for Peckham and Nunhead in the future and different ways (options) this vision could be achieved.</p>	Planning committee comments on all documents	Planning committee members	3 March 2009
	Councillor approval for documents to go out to consultation: Issues & Options Report Draft Sustainability Appraisal Equalities Impact Assessment Draft Consultation Strategy Consultation Plan	Executive Member for Regeneration  Council Executive Meeting	February 2009  17 March 2009
	Brief Ward Councillors on Issues and Options report and accompanying sustainability appraisal	Wards Councillors	January – February 2009
	Place Issues & Options report and accompanying documents on the council's website	ALL	February 2009
	Raise awareness of Issues and Options report at Peckham Area Housing Forum	Peckham Area Housing Forum Residents	February 2009 - May 2009
	Raise awareness of Issues and Options report at Nunhead and Peckham Rye Area Housing Forum	Nunhead and Peckham Rye Area Housing Forum residents	February 2009 - May 2009

## CONSULTATION TIMETABLE

Stage in preparing the Area action Plan – Issues & Options Report	Method of Consultation	Consultee	Date
	Present to Peckham Town Centre Management Group	Businesses	March/ April TBC
	Mail-out to all statutory and local consultees on planning policy database	All on planning policy consultee database (see list in <b>Appendix 1</b> )	W/C 23 <sup>rd</sup> February 2009
	Press notice in local newspaper advertising consultation on Issues & Options paper	ALL	W/C 23 <sup>rd</sup> March
	Put Issues & options paper and accompanying documents in libraries, one stop shops, area housing offices, the Town Hall and council offices at Chiltern House	ALL	W/C 23 <sup>rd</sup> March
	Place information on community notice boards in SE15	Residents	W/C 23 <sup>rd</sup> March
	Raise awareness of Issues and Options report at Peckham Community Council (possibly themed)	Peckham Community Council	March 2009
	Host a themed meeting raising awareness of Issues and Options report at Nunhead and Peckham Rye Community Council	Nunhead and Peckham Rye Community Council	25 <sup>th</sup> February 2009
	Stalls at Peckham Rye Station and Aylesham Centre	ALL	b/w 30 <sup>th</sup> March to 10 <sup>th</sup> April 2009
	Drop-in sessions	Businesses and local industries	w/c 6 <sup>th</sup> March to 17 <sup>th</sup> April 2009
	Public workshop event and exhibition (TBC)	ALL	15 November 2008
	Attend meeting with representative groups such as the multi-faith forum/faith area network	Faith Groups	Throughout the consultation period
	Workshops with local schools (COVO)	Young people	Throughout the consultation period
	South City Radio Consultation (including radio announcements and programme)	Young people	On going

## CONSULTATION TIMETABLE

Stage in preparing the Area action Plan – Issues & Options Report	Method of Consultation	Consultee	Date
	Workshops and meetings with internal staff	Staff from Major Projects Team, Economic Development, Environment, Transport, Housing, Development Control	Throughout the consultation period
	Planning Officers will hold public exhibitions at local events and in widely used public spaces across the borough as opportunities arise	ALL	Throughout the consultation period
	Inform Willowbrook of the consultation process and provide advice on how to get involved	Equalities Target Groups - identified in our Statement of Community Involvement (SCI)	Throughout the consultation period
	Advertise consultation through publications, websites & local Radio across Southwark, including SE15 Magazine	ALL - including Equalities Target Groups identified in our Statement of Community Involvement (SCI)	Throughout the consultation period
	Posters and Leaflets displayed and / or distributed across the borough	ALL	Throughout the consultation period
	Planning Officers will present information to Community groups, Schools and faith groups across the borough	ALL - including Equalities Target Groups identified in our Statement of Community Involvement (SCI)	Throughout the consultation period as opportunities arise
	Display in the Camberwell College of Art and in the Community Language Schools	Young people and students	March/ April 2009
	Advertising through posters on buses and in bus shelters in the Peckham and Nunhead area	ALL	March/ April 2009
	Train community wardens and housing officers about the PNAAP	All	Training in March 2009 and information provided throughout the consultation period

## Appendix D – List of local publications and possible websites we could use

Name of website/publication	Contact	Frequency
Southwark Life	All residents	Bimonthly
Together magazine	Southwark Council employees	Bimonthly
Southwark Council e-newsletter	Subscribed residents	Monthly
Southwark Council Twitter feed	Subscribed residents	As required (approx daily)
Southwark Housing News	Council tenants	Quarterly
SE15	Residents in living in or near SE15	Monthly
South London Press	All residents	Weekly
Southwark News	All residents	Weekly
Children's Service bulletin	Children's Service staff	Fortnightly
PCT and other partner newsletters		Not known
Members' bulletin	Southwark councillors	Monthly
Street Leader	Street Leaders	Quarterly
E-News for Schools	Schools staff (e-bulletin)	Fortnightly
SAVO News	Voluntary Organisations	Not known
Willowbrook Newsletter	Willowbrook mailing list	Quarterly
<a href="http://www.southwark.gov.uk/futurepeckham">www.southwark.gov.uk/futurepeckham</a>		
<a href="http://www.peckhamvision.org/">www.peckhamvision.org/</a>		
<a href="http://www.southcityradio.org/">www.southcityradio.org/</a>		
<a href="http://www.reprezent.org.uk">www.reprezent.org.uk</a>		
<a href="http://www.peckhamsociety.org.uk/">www.peckhamsociety.org.uk/</a>		
<a href="http://www.whtvr.org/">www.whtvr.org/</a>		
<a href="http://www.facebook.com">www.facebook.com</a>		

## Appendix E - Useful contacts and websites

These contacts are useful in providing information on the Future Peckham project and consultation generally.

### Planning Policy Team

Planning policy is responsible for coordinating the comments and consultation on the Peckham Area Action Plan and preparing the actual document itself

Officers: Michael Carnuccio, Brenda Donnelly

Email – [futurepeckham@southwark.gov.uk](mailto:futurepeckham@southwark.gov.uk)

Tel - 020 7525 5345

Fax – 020 7525 5561

Chiltern House, Portland Street, London SE17 2ES

### Community Involvement and Development Unit

Community Involvement and Development Unit works with local community groups across the borough to encourage and enable more residents to become involved in projects, forums and consultations. The unit also provides advice on where to get training, support and information about community issues.

Kevin Dykes – [Kevin.dykes@southwark.gov.uk](mailto:Kevin.dykes@southwark.gov.uk)

Community Involvement Manager

Tel: 020 7525 5601

Fax: 020 7525 5498

Town Hall (East House), 35 Peckham Road, London SE5 8UB

### Social Policy Team

The Social Policy Unit has a council-wide and partnership role in addressing corporate priorities in respect of anti-poverty, crime and disorder and equalities to meet national and local targets. This service can also offer information and advice on Southwark Council's Equalities Scheme and Equalities and Diversity Panel.

Jenny Herron – [jennifer.herron@southwark.gov.uk](mailto:jennifer.herron@southwark.gov.uk)

Tel: 020 7525 7205

Fax: 020 7525 7424

[socialpolicyunit@southwark.gov.uk](mailto:socialpolicyunit@southwark.gov.uk)

West House, Town Hall, Peckham Road, SE5 8UB

### Peckham and Nunhead and Peckham Rye Community Council

Community councils take decision-making out of the town hall and put it back into the community. They give people of any age and background a say about what goes on in their area. For more information on your Community council area please contact the Community council team.

Pauline Bonner - [getinvolvedinpeckham@southwark.gov.uk](mailto:getinvolvedinpeckham@southwark.gov.uk)

Tel: 020 7525 1021

Sumner House, Sumner Road, Peckham, London SE15 5QS

### The Willowbrook Centre

The Willowbrook Centre is an independent planning advice centre for Southwark that is able to offer a number of services:

- **Planning Advice**- free professional advice on planning, regeneration and development applications and issues available to groups and individuals who cannot afford to pay for private consultants.

- **Information**- two newsletters a year, briefings on relevant topics and fact sheets on aspects of planning.

Nadia Sylvester - [info@willowbrookcentre.org.uk](mailto:info@willowbrookcentre.org.uk)

Tel: 020 7732 8856

Fax: 020 7732 5888

Willowbrook Centre, 48 Willowbrook Road, London SE15 6BW

### **Your Local Ward Councillor**

Tel: 020 7525 7469,

The Members Room, Southwark Town Hall, Peckham Road

London, SE5 8UB

[www.southwark.gov.uk/YourCouncil/CouncillorsHome/](http://www.southwark.gov.uk/YourCouncil/CouncillorsHome/)

Please use these contact details to find out who your ward councillor is and/or how to contact them.

### **Useful documents and websites**

Government advice on consultation PPS 12

<http://www.communities.gov.uk/planningandbuilding/planning/planningpolicyguidance/planningpolicystatements/planningpolicystatements/pps12>

Southwark's Community Strategy:

[www.southwark.gov.uk/Uploads/FILE\\_25753.pdf](http://www.southwark.gov.uk/Uploads/FILE_25753.pdf)

Southwark's Statement of Community Involvement

[www.southwark.gov.uk/localdevelopmentframework/SCI](http://www.southwark.gov.uk/localdevelopmentframework/SCI)

The Council's constitution (including the decision making process):

[www.southwark.gov.uk/uploads/file\\_16070.pdf](http://www.southwark.gov.uk/uploads/file_16070.pdf)

Information relating to Southwark Council's Equalities Scheme and Equalities Impact Assessment:

[www.southwark.gov.uk/YourCouncil/Equalities](http://www.southwark.gov.uk/YourCouncil/Equalities)